# SUSTAINABLE STREETS PHASE 1: CATFORD & CROFTON PARK AND DEPTFORD

**Consultation Report** 

London Borough of Lewisham

Document Reference: 8489

Date: April 2023



Created by Ozud Miah
Ozud.Miah@projectcentre.co.uk









#### **Document control**

Project Centre has prepared this report in accordance with the instructions from London Borough of Lewisham. Project Centre shall not be liable for the use of any information contained herein for any purpose other than the sole and specific use for which it was prepared.

Job Number	Issue	Description	Originator	Checked	Authorised
8489	V1 - DRAFT	Consultation Report	O.Miah	Y	Y - SB
			//		





# Contents

Document control	1
Executive summary	6
Introduction and background	7
Consultation area – Catford and Crofton Park	10
Consultation area – Deptford	11
Consultation programme	12
Consultation survey	12
Virtual stakeholder briefings	12
Pop-up sessions	15
Business site visits	16
Door knocking	17
Dedicated project web page	18
Leaflet and lamppost wraps	19
Press release	19
Social media	20
Consultation survey – Data cleansing and timeline of submissions	21
Timeline of response	22
Analysis of Catford consultation responses	24
What is your address?	24
What mode of transport do you use for most journeys?	25
Please tell us how you feel about the following statements:	27
Do you or does anyone in your home own car?	29
Is one or more of your cars an electric vehicle (EV) or hybrid?	29





Would you consider purchasing an EV or hybrid as your next car?	30
Do you have access to off-street parking or a garage?	31
Do you or anyone in your home own a bicycle?	32
Do you or anyone in your home have a Blue Badge permit?	33
Do you or anyone in your home use car clubs (e.g. Zipcar) or share a car with	
others in the neighbourhood?	34
Please tell us how you feel about the proposed changes in your street.	35
Heatmap of proposed changes	39
Localised analysis of proposed changes	49
Would you support the introduction of permit parking if nearby streets were	
covered?	53
Do you think there are parking problems in your area?	54
From the list below, please select the problems you experience in your area.	55
If a parking permit scheme is introduced in your street, when do you think it	
should operate?	56
Business responses	57
Analysis of Deptford consultation responses	64
What is your address?	64
What mode of transport do you use for most journeys?	65
Please tell us how you feel about the following statements:	68
Do you or does anyone in your home own car?	69
Is one or more of your cars an electric vehicle (EV) or hybrid?	69
Would you consider purchasing an EV or hybrid as your next car?	70
Do you have access to off-street parking or a garage?	71
Do you or anyone in your home own a bicycle?	72





Do you or anyone in your home have a Blue Badge permit?	73
Do you or anyone in your home use car clubs (e.g. Zipcar) or share a car with	
others in the neighbourhood?	74
Please tell us how you feel about the proposed changes in your street.	75
Heatmap of proposed changes	78
Localised analysis of proposed changes	88
Would you support the introduction of permit parking if nearby streets were covered?	100
Do you think there are parking problems in your area?	101
From the list below, please select the problems you experience in your area.	102
If a parking permit scheme is introduced in your street, when do you think it	
should operate?	104
Business response	105
Qualitative analysis	112
Catford free text comments	113
Deptford free text comments	121
Key analysis findings – Catford	128
Key analysis findings - Deptford	131
Equalities monitoring	133
Catford	133
Deptford	142
Appendix A: Leaflet (front / back)	151
Appendix B: Leaflet (plans / proposals)	152
Appendix C: Reported car ownership of respondents in Catford	153
Appendix D: Reported car ownership in Deptford	155





Appendix E: Street by street analysis of all measures (Catford)	157
Appendix F: Street by street analysis of all measures (Deptford)	174
Appendix G: Response rate (Catford)	192
Appendix H: Response rate (Deptford)	194
Quality	196





# **Executive summary**

From 17 January to 5 March 2023, the London Borough of Lewisham delivered a consultation with residents, businesses, and relevant community organisations on Phase 1 of the Sustainable Streets programme.

The Sustainable Streets programme aims to promote a transition towards more sustainable modes of travel. The proposals put forward a package of measures, which included:

- Electric vehicle charging points
- Cycle hangars
- Double yellow lines at all junctions to improve road safety
- Tree planting
- Car clubs
- Permit parking for residents and businesses

Catford and Crofton Park, and Deptford are the two areas within phase one of the Sustainable Streets programme.

Across the first phase of the programme, there was strong support for most of the sustainable transport measures, however there was strong opposition to the introduction of permit parking in the Catford and Crofton Park areas. This document provides an overview of the consultation and communications activities undertaken, analysis of the survey responses received, including the key findings from responses in **Catford/Crofton Park** and **Deptford**.

## Introduction and background

Lewisham want 80 per cent of all journeys to be made by walking, cycling and public transport by 2041. This will help to improve air quality and road safety, reduce noise and congestion, and make neighbourhoods greener, healthier, and more enjoyable places to live, work and play. Reducing car use is critical to playing a part in tackling the climate crisis.

The proposals put forward reflect feedback and requests from the Lewisham community over recent years. Residents often request resident parking permits to reduce commuters taking up space, as well as significant numbers of requests for EV charging bays and cycle hangars. At current, these measures cannot be introduced at the rate at which they are requested due to extremely limited funding available.

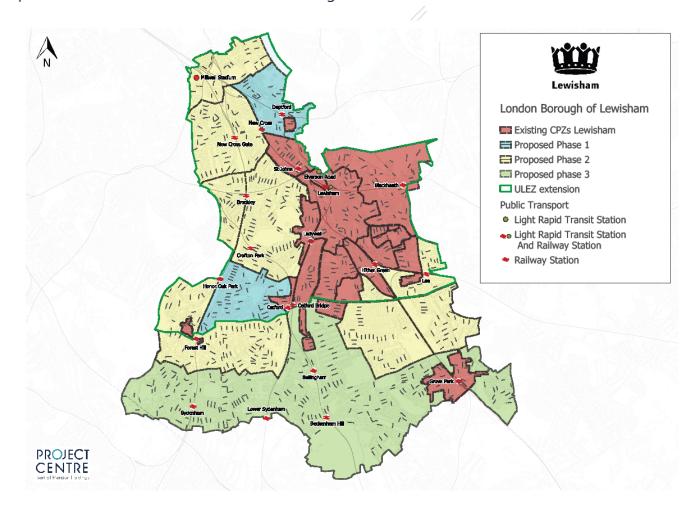
The Sustainable Streets programme proposes to make better use of road space and pavements in the borough by installing electric vehicle charging points, cycle hangars, and street trees, as well as improving road safety and ensuring better management of on-street parking.

The Sustainable Streets programme will also support Lewisham's delivery against several borough and London-wide strategies and policies including:

- Lewisham Corporate Strategy 2022-2026
- Future Lewisham 2021
- Climate Emergency Action Plan 2019
- Air Quality Action Plan 2022 2027
- Transport Strategy and Local Implementation Plan 2019 2041
- Mayor of London's Transport Strategy 2018
- Mayor of London's Vision Zero Action Plan 2021

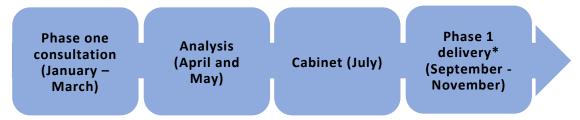
- Mayor of London's Cycling Action Plan 2018
- Mayor of London's Walking Action Plan 2018
- London Environment Strategy 2018

The Sustainable Streets programme, including associated consultation processes, is proposed to be delivered in several phases. The first phase of the consultation includes the Catford and Crofton Park, and Deptford neighbourhoods. The second phase will incorporate areas between Forest Hill to Millwall Stadium to the West, and Grove Park to the East. The final phase will consult residents and businesses in the south of the borough including Sydenham, Bellingham and Downham. An image of the indicative programme phases to be rolled out can be seen in Figure 1 below.



PCL was commissioned to deliver the public consultation for phase one to understand the views of residents, businesses, and local organisations.

The timeframe set out in the Cabinet Report for Phase 1 delivery, and shared with stakeholders and the community, is below.



<sup>\*</sup>dependent on the outcomes of public consultation.



# **Consultation area – Catford and Crofton Park**



The consultation area in Catford and Crofton Park (henceforth referred to as 'Catford') covers the area from the east of the railway line up to Ravensbourne Park to the West. To the north, all roads are covered up to Courtrai Road in the north-west and Ewhurst Road in the north-east, while the south bordering roads are Stanstead Road and Waldram Park Road.

# Consultation area – Deptford



The consultation area in Deptford includes areas east of the train tracks, Creekside, and areas north of Evelyn Street from Dragoon Road to Watergate Street. A portion of roads near the Deptford Lounge Library has been excluded, as parking restrictions are already in place.



#### **Consultation programme**

The consultation programme was designed to understand public opinion on proposed concept designs and ensure local feedback was considered as part of the decision-making process about whether to proceed with delivery.

By incorporating feedback gathered during the consultation, changes, and recommendations have been designed to reflect the local priorities and needs.

Key consultation activities

#### **Consultation survey**

A consultation survey was the formal method used to capture feedback on the proposals. The consultation survey was embedded on the project webpage and linked directly via QR codes on consultation materials (leaflet, lampposts, roll banner).

Hardcopy versions were available on request via the phone service, and available to pick-up from Deptford Lounge Library or Ackroyd Community Centre, as well as complete directly with residents and business during door-knocking and pop-ups.

A total of 4136 survey responses were received. An analysis of the results and the survey questions can be found in section titled '

Analysis of Catford consultation responses' or 'Analysis of Deptford consultation responses'.

- 3897 surveys were completed online during the consultation period.
- 239 hard-copy surveys were entered into the final dataset.

#### Virtual stakeholder briefings

We reached out to key stakeholder groups during the engagement, including interest groups within Lewisham and those who are potentially impacted by the proposals or representative of communities, such as local businesses, schools, and churches.

A presentation on the scope of the programme and the aims and objectives of the proposals was given in the first part of the meeting. The second half of the meeting featured a Q&A format-type discussion. These stakeholders were given the opportunity to have more detailed discussions with the Council team.

Two stakeholder meetings lasting 1.5 hours were hosted on Microsoft Teams:

- Tuesday 10 January 2023, 6.30 8.00 pm
- Wednesday 11 January 2023, 12.30pm 2pm

Invitations were sent to 49 stakeholders in total. Out of this figure a total of 22 stakeholder confirmed their registration for one of these sessions, while two stakeholders said they were unsure. However not all stakeholders actually attended the session they said they would. See below for more details.

#### Sustainable Streets Virtual Meeting: 10th January 2023

Seven stakeholder groups confirmed their attendance for this meeting, with two tentative, however out of these sign-ups only four stakeholders attended. The following stakeholders were present at the meeting:

Lewisham Cyclist Campaign

- Deptford Police, Evelyn Ward
- Lewisham Foodbank
- Living Streets

Below is a list of discussion points raised by some of these participants in the conversations that took place the Q&A.

- Generally welcome Lewisham's ambition to make streets more sustainable, but some participants feel more could be done.
- Concerns were raised about whether target areas took into consideration ONS data on car ownership for areas. Similar question was posed regarding cycle hangar storage and whether up to date metrics were being used to monitor demands.
- Security of cycle hangers as there had allegedly been a lot of cycle thefts in Deptford.
- Delivery drivers who visit properties to make deliveries. The possibility they could be charged for parking was a concern as they usually use different drivers who use different vehicles and forms of transport.

#### Sustainable Streets Virtual Meeting: 11th January 2023

18 stakeholder groups confirmed their attendance for this meeting, with two stakeholders a 'maybe'. In total, 20 attended the session with some stakeholders attending despite not responding to confirm. The following stakeholders were present:

- Ackroyd Centre
- Tidemill Academy
- Creekside Centre
- Freedom for Drivers
- Medicos Pharmacy
- St Saviours Church

- Art Hub in Deptford
- Prendergast Ladywell School
- St William of York School
- Creekside Centre
- Living Streets
- Grinling Gibbons Primary School
- Street Trees for Living
- Federation of Small Businesses
- Wavelengths Leisure Centre
- Addey & Stanhope School
- Lewisham Pensioners Forum
- Lewisham Homes

Below is a list of discussion points raised during the session:

- EV chargers should have clear signage.
- Measures to improve walking and EV charging points impacting footways.
- Concerns that applications for more off-street parking will reduce the possibility of more street planting.
- If schools do not have parking bays it could make recruitment of teachers difficult.
- Proposals penalise car drivers who need to drive for work and could negatively affect businesses in the area.
- Reduction in car usage needs to be accompanied by improvements to public transport.

#### **Pop-up sessions**

Ten face-to-face pop-up sessions were held throughout the consultation period.

Pop-up sessions were communicated as an opportunity for people to drop in any time and ask any questions about the consultation or complete the survey. Below is an overview of each pop-up session including an estimation of the number of attendees and the general sentiment.

#### In Catford:

- St William of York Primary School Friday 3rd Feb, 14:30-16:30
  - o 60-75 people in attendance
- Ackroyd Community Centre Sunday 5th Feb, 12:00-14:00
  - o 100-150 people in attendance
- Saint Hilda's Church Tuesday 7th Feb, 14:15 16:15 \*
  - o 50-60 people in attendance
- Saint Hilda's Church Wednesday 8th Feb, 16:30 18:30 \*
  - o Approx 60 people in attendance
- St Saviours Church Friday 17th Feb, 10:30 12:30
  - o 50-60 people in attendance
- \* These pop-up sessions were originally scheduled at Stillness Primary School and Honor Oak Park Station, were relocated to Saint Hilda's Church due to concerns about the venue capacity and security. Signposts were put up at both locations to redirect all participants.

#### In Deptford:

- Grinling Gibbons Primary School Tuesday 31st Jan, 14:30-16:30
  - $\circ$  10 15 attendees
- Deptford Market Yard Saturday 4th Feb, 10:30-12:30
  - o 10-15 attendees
- Deptford Library Thursday 9th Feb, 16:30 18:30
  - o 20-25 attendees
- Deptford Library Saturday 11<sup>th</sup> Feb, 11:00 13:00
  - o 30-35 attendees

- Deptford Market Yard Thursday 16th Feb, 12:30 14:30
  - o 25 attendees

#### **Business site visits**

In the second week of the consultation, businesses were visited to check if leaflets had been received and encourage them to complete the business section of the survey.

#### In Catford:

- We spoke with 20 businesses on Brockley Rise and Stanstead Road and
   11 businesses (55%) were aware of the consultation.
- Many businesses shared concerns about the parking scheme potentially deterring customers to their business.

#### In Deptford:

- We spoke with 27 businesses on Deptford High Street and 13 businesses (48%) were aware of the consultation.
- Many felt temporary parking for up to 30 minutes suit the needs of customers. However, some businesses were concerned it would affect trade.
- Some businesses were concerned that staff could be affected as they park in nearby roads affected by the proposals.

In instances where businesses were not available to speak during our visit, information about the consultation including a link to the website was left with them.

#### **Door knocking**

Weekly monitoring of the survey responses allowed LBL to observe consultation response rates, including areas with low or no responses.

Door-to-door visits were carried on 28 February in Catford and the 1 March in Deptford. The outcomes of these door-knocking sessions are summarised below.

Catford	No. of Doors	Access	
	Knocked	Yes	No
Grierson Road	38	17	21
Beaumaris Mews	5	2	3
Gabriel St	2	0	2
Ballina St	23	7	16
Sienna Place	5	1	4
Honor Oak Park	4	1	3
Blythe Hill Lane	33	5	28
Blythe Close	13	1	12
Total	123	34	89

Deptford	No. of Doors	Access	
	Knocked	Yes	No
Diana Close	6	3	3
Staunton Road	4	2	2
Walnut Close	10	3	7
Watson Street	22	7	15
Beach Close	9	3	6
Baildon Street	4	4	0
Edward Street	18	6	12
<b>Grinling Place</b>	4	2	2
Czar Street	19	6	13
Dacca Street	19	16	3
Mornington Rd	8	3	5
Stanley St	7	2	5
Turnpike Close	23	7	16
Napier Close	22	10	12
Reginald Rd	51	17	34
Bronze Street	1	0	1
Creekside	1	0	1
Total	228	91	137

Access refers to whether a conversation was had with someone at the property.

Some members of the community had already heard about the consultation despite not responding to the survey, and some members of the community were not aware of the consultation.

If no access was available, a paper copy and freepost envelope were posted through the letterbox.

#### **Dedicated project web page**

A dedicated webpage built on PCL Engagement Hub included:

- The online survey
- 21 local street plans downloadable as a PDF document
- Dates and times of all pop-up sessions throughout Catford and Deptford
- Before and after visualisations featuring Etta Street and Lessing Street
- A downloadable frequently asked questions document about the proposals and consultation
- Link to Lewisham's Parking website to find out eligibility of permit for certain groups and permit cost calculator.
- Contact email address for consultation queries

#### **Leaflet and lamppost wraps**

Distribution of leaflets to all properties in the consultation area were an important way of increasing awareness. The six-page leaflet contained key information about the proposals, customised maps of proposals on their street and information about how to participate.

Details regarding the pop-up sessions were included in the leaflet, as well as a URL and a QR code that linked directly to the survey. Throughout the consultation period, the QR code on the leaflet was scanned a total of 1348 times.

Posters were placed at both ends of every street in the consultation areas in both Catford and Deptford. These contained information about the pop-up sessions and a QR code link to the survey.

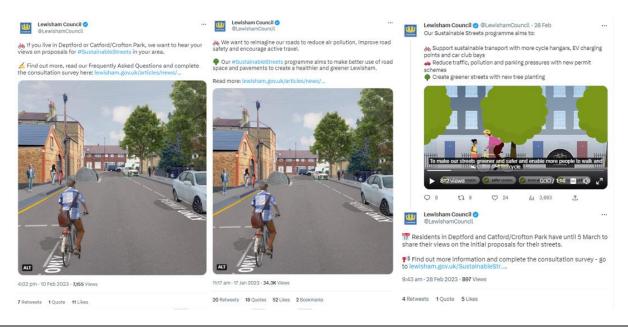
#### **Press release**

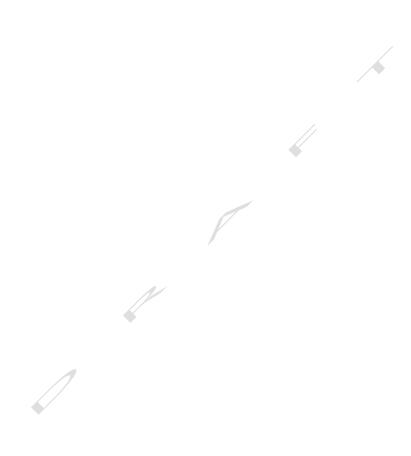
A press release was published on the launch day of the consultation on Lewisham Council's website informing residents of the consultation and containing a link to PCL's engagement hub website to register feedback.

Link to press release: <u>Lewisham Council - Lewisham launches consultation on</u> <u>ambitious plans to reimagine the borough's roads and streets</u>

#### Social media

Social media posts were accompanied with and regularly scheduled from LBL's Twitter and Facebook accounts. A general-purpose animation about Sustainable Streets for Lewisham was also published as part of the consultation. A storyboard highlighting main aspects of the programme and matching script synced with the animation was developed by PCL with sign off from LBL. The resulting 1 minute 14 second animation was published on the 28<sup>th</sup> of February 2023. Below are screen shots of some of the social media posts made during the





# Consultation survey – Data cleansing and timeline of submissions

The following section contains an overview of how the survey was structured and cleansed. The second section contains an insight into the timeline of submissions during the course of the consultation.

A cleansing process was undertaken in order to identify duplicate or suspicious submissions. As is best practice, cleansing was conducted by cross-referencing household information, timestamps of submission and identical IP addresses. Following data cleansing, a total of 4,136 responses were received from both online and in hard copy.

The survey had conditional questions dictating the types of questions they would answer. The survey then branched into different questions depending on if respondents selected any of the three options.

- 1. People who said they live or work in Catford and Deptford consultation area could answer the entire survey\*
- 2. Local businesses were given specific questions pertaining to their business operations and were different from resident questions.
- 3. If respondents selected that they do not live or work in the area, then the survey would end after the initial questions and no equalities monitoring information was recorded.

\*Some respondents selected that they live in the consultation area however upon analysis of the address provided, some were outside the area. The answers of these respondents were excluded in the analysis of feedback on the specific proposals; however, their free text comments have been recorded and analysed.

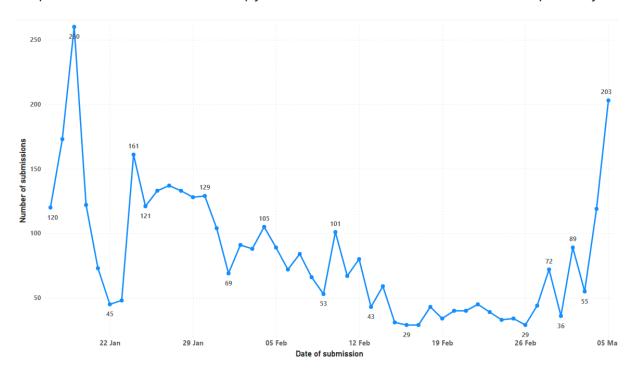
A total of 2,691 people selected an address based in either Catford or Deptford:

- 2,028 were located in Catford.
- 663 were located in Deptford.

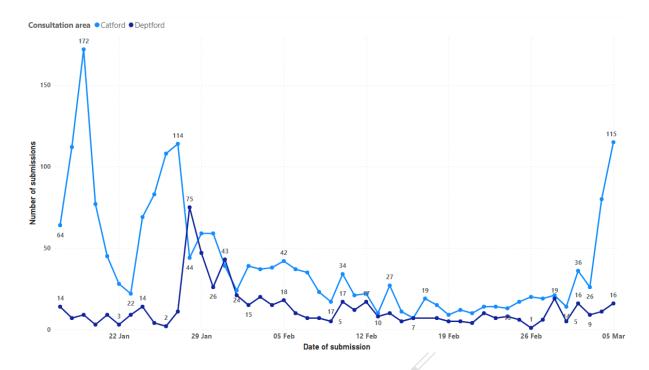
An analysis of the survey responses to Catford and Deptford respectively has been provided in the sections below.

#### Timeline of response

The survey had approximately 24,000 views during the consultation period. It took an average of 15 minutes to complete the survey. The chart below presents a timeline of submissions received during the consultation period, excluding responses received via hardcopy which were added to the dataset separately.



- Submissions fluctuated within the first couple of weeks until the middle of February when submission levels were significantly lower.
- The highest number of submissions made were on the 19 January, with 260 submissions. The last day of the consultation registered 203 submissions making it the second highest day of submissions.



- The result above has been split by both Catford and Deptford, excluding those who did not leave an address.
- With the exception of 28 and 31 January, the number of responses from Catford surpassed those from Deptford on almost every day.

Responses from Deptford were generally steady, apart from a period spanning from 28 January to 1 February.

# **Analysis of Catford consultation responses**

This section will focus on the 2,028 respondents belonging within the consultation area in Catford affected by the proposals. Percentage figures given will be worked out from the total number of respondents who answered each question without taking into calculation those who skipped the question or left it blank.

#### What is your address?

All 2,028 respondents selected their address from a drop-down list or typed in their address if not listed. These addresses were manually geolocated and mapped precisely by door name and number.

The map below shows the geographical distribution of households in Catford and Deptford. Multiple submissions were often made from the same household (i.e., family members), these households are visualised as larger circles with contrasting colours.

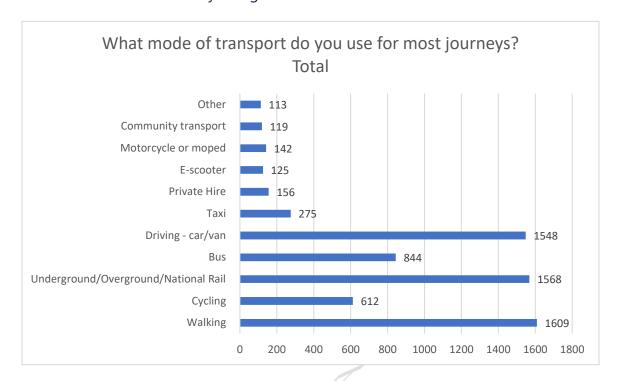


- Many streets had multiple submissions, showing a good response rate overall.
- There was particularly a high concentration of responses on roads including as Salehurst Road, Bankhurst Road and Ebsworth Street.

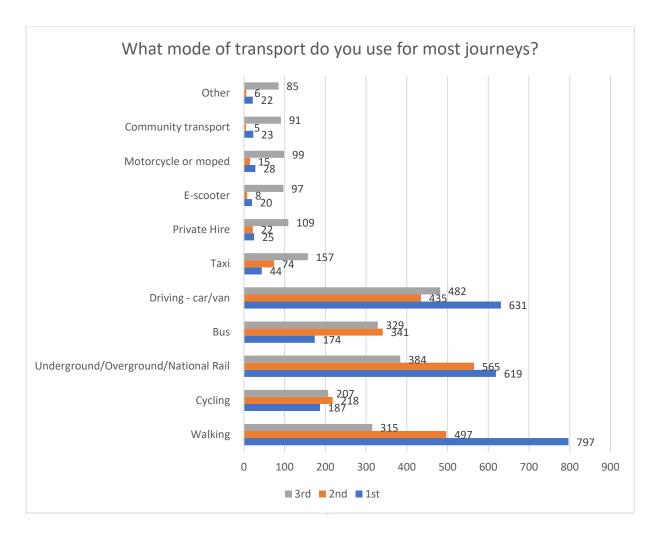
# What mode of transport do you use for most journeys?

This question asked respondents to select their top three transport modes in order of preference. Not all respondents indicated three modes, with some only selecting one or two modes, while others would select the same preference multiple times for different transport modes. Additionally, not all respondents answered the question.

The first chart has tallied the number of people who selected that they used each mode of travel as one of their top three preference, while the second chart summarises the rank they assigned to each.

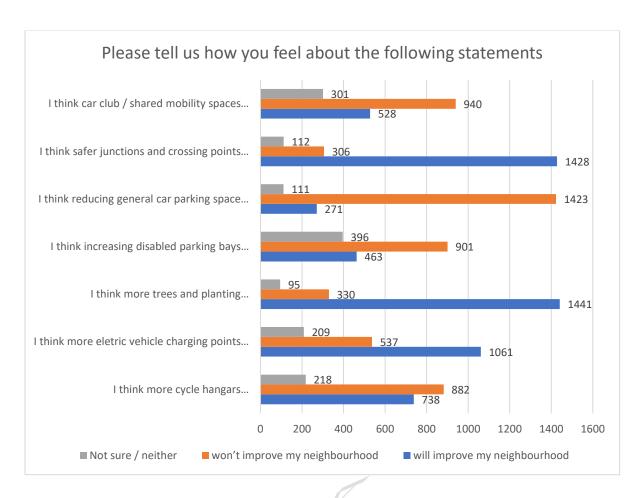


- Walking was the most popular form of transport, with rail services and driving being the second and third most popular means.
- Using the bus and cycling were almost half as common but were still 4<sup>th</sup> and 5<sup>th</sup> most used forms of transport respectively.
- The chart below has divided these answers by order of preferences.



- Most people in the Catford area tend to either walk, drive, or use train services. These were often the first choice of transport for many respondents.
- Cycling followed by buses was less favourable but were still used by respondents as secondary forms of transport.
- Other modes of transport, community transport, e-scooters, private hire, taxis, and motorcycles or mopeds, often tended to be a minority choice, and even in those cases, mostly a third choice.

#### Please tell us how you feel about the following statements:



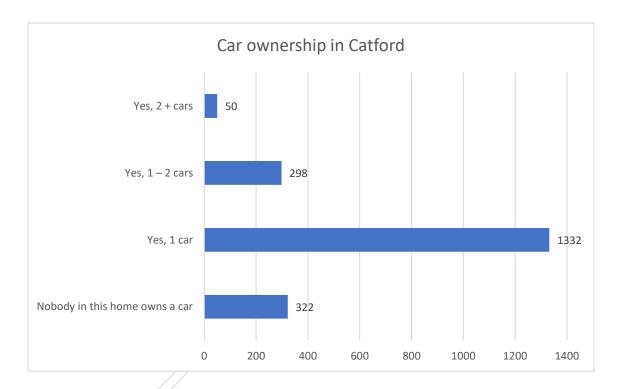
This question presented a series of statements to all respondents asking them whether it would improve their neighbourhood. These statements reflect the aims and objectives of the Sustainable Streets programme.

- Respondents were negative towards reducing general car parking spaces with this having the highest number of responses stating that they believe it won't improve their neighbourhood. There was a negative sentiment for other parking changes such as car club and shared mobility spaces and increasing disabled parking bays. These two specific changes had the second and third highest number of respondents who said these features would not improve their neighbourhood.
- Cycle hangars had almost equal support and opposition, with around 7% more opposition than support. However, EV chargepoints, trees and

planting, alongside safer crossings and crossing points had significantly stronger positive sentiments.

#### Do you or does anyone in your home own car?

This question asked respondents if any household occupants owned a car. A total of 2,002 people answered this question within Catford.

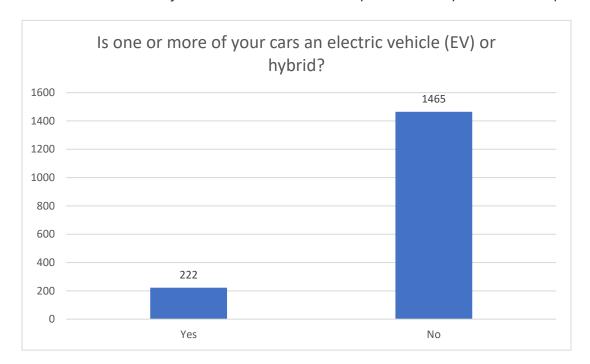


• The vast majority of households in Catford who responded, own a car in their household, and most own a single car.

A street-by-street breakdown of car ownership for this question can be seen in Appendix C: Reported car ownership of respondents in Catford.

#### Is one or more of your cars an electric vehicle (EV) or hybrid?

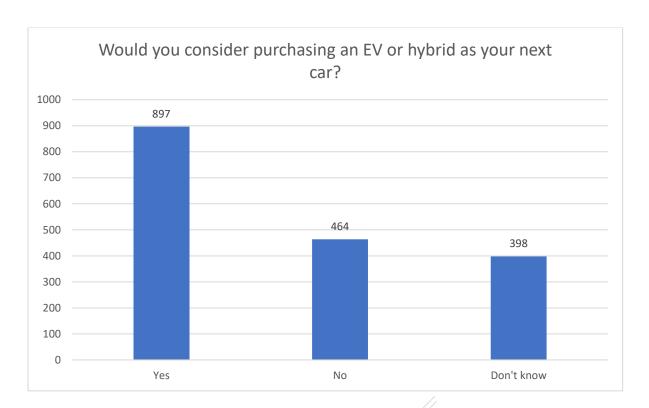
This question asked respondents if any of the vehicles they owned were an electric vehicle or hybrid. A total of 1687 respondents replied to this question.



• Most respondents said they don't own an EV or hybrid vehicle, with approximately 87% saying they do not.

#### Would you consider purchasing an EV or hybrid as your next car?

This question asked respondents if they would consider buying an electric vehicle or hybrid as their next car. A total of 1,759 people answered this question.



• Just over half of the respondents suggested they would consider purchasing an EV or hybrid, while the remaining half were split between not purchasing one and responding, 'don't know'.

# Do you have access to off-street parking or a garage?

This question asked all respondents if the property they live at has access to off-street parking (driveway) or a garage where they can park their car privately. A total of 2,000 people answered this question.

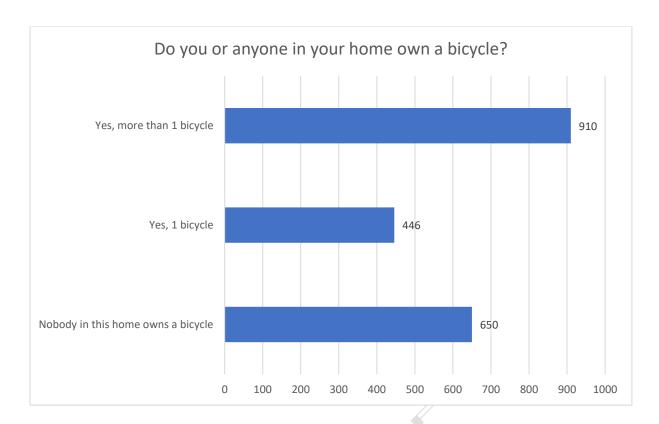


• Approximately, ¾ of all Catford residents who responded to this question said they don't have access to off-street parking or a garage.

# Do you or anyone in your home own a bicycle?

This question was available to all respondents and asked if they or anyone in the household owned a bicycle. A total of 2,006 people answered this question.

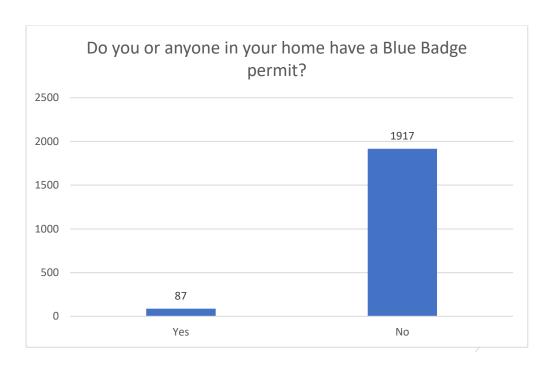




• Results were split for this question, with almost half of all homes owning more than one bike which was the most popular answer. When including those who own a single bike approximately two thirds of all respondents in Catford have cycle in their homes.

#### Do you or anyone in your home have a Blue Badge permit?

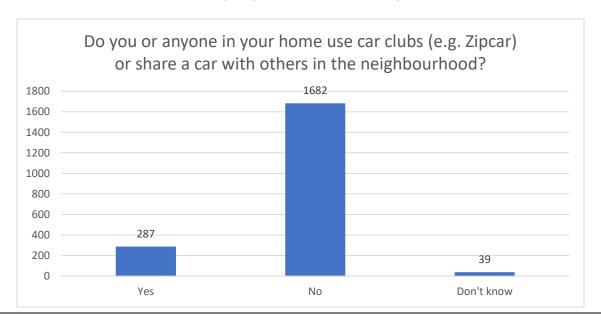
This question asked respondents if they or anyone else has a blue badge permit typically reserved for those who are disabled enabling them to park in a bay marked for disabled people. A total of 2,004 people answered this question.



 Nearly all respondents said they do not own or have anyone in their home with a blue badge.

Do you or anyone in your home use car clubs (e.g. Zipcar) or share a car with others in the neighbourhood?

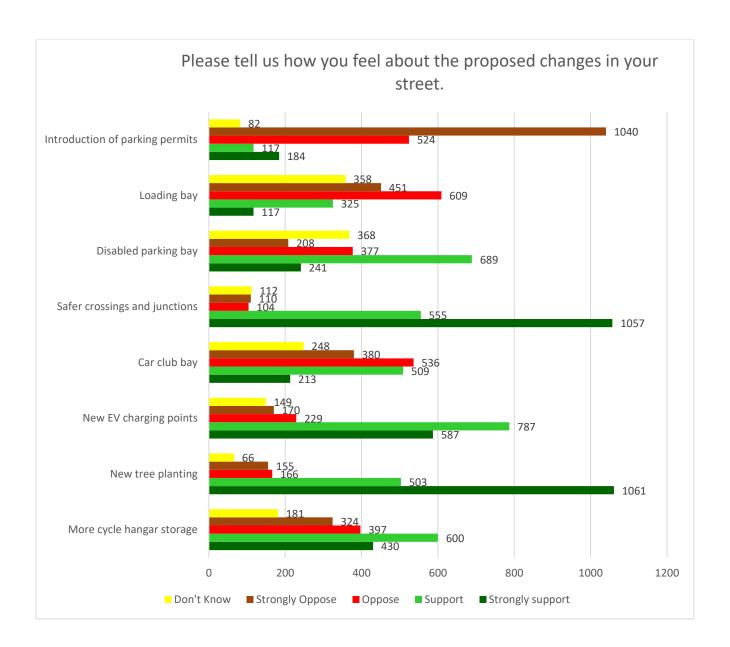
This asked all respondents about car-sharing habits and if anyone makes use of car-clubs. A total of 2,008 people answered this question.



 The majority of all respondents do not use car sharing facilities. A small segment of Catford residents said they do, while a tiny minority said they don't know.

### Please tell us how you feel about the proposed changes in your street.

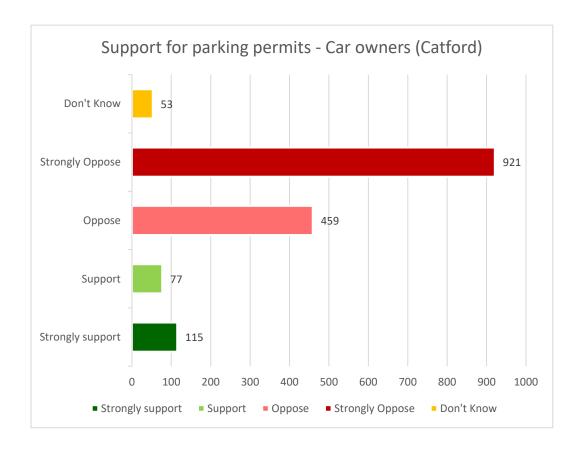
This question put forward specific design proposals that were part of the plans for many streets in Catford. Respondents were asked to rank these specific changes from a scale of strongly support to strongly oppose. Those respondents who did not have an opinion or were unsure could select they 'don't know', although some chose to skip specific parts of the question. These non-responses have been excluded from the charts and analysis presented below.



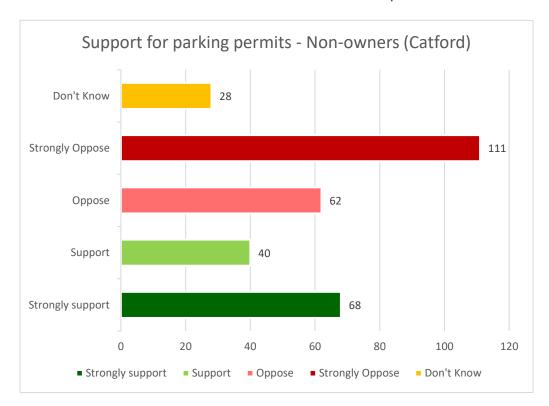
- Safer crossings and junctions, new tree planting and new EV chargepoints received strong support.
- More cycle hangars also received majority support, however had higher levels of opposition than the former features.
- Disabled parking bays had a higher level of support than opposition, however support and opposition to car club bays was more evenly divided.

 Most residents were opposed to the introduction to parking permits with a combined 1564 respondents either opposing or strongly opposing. An in-depth analysis of support levels by road will be made below.

The following indicates the extent of support for introduction of permits from respondents based on car ownership. An average has also been worked out, by weighing the opinions of car owners and non-car owners equally.



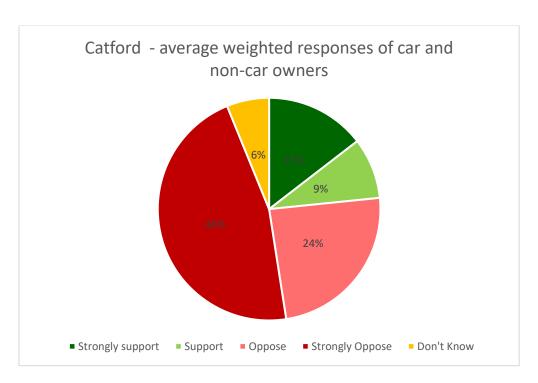
 When looking at respondents who are car owners, a combined 1380 people oppose or strongly oppose parking permits, while a combined 192 people support or strongly support them.  However, when looking at non-car owners, just over half are opposed to the introduction of permits with 35% in support and a higher number of non-car owners selected 'don't know' compared with car owners.



• When weighting the sentiment of car owners and non-car owners equally, the majority response to the introduction of parking permits is opposed.<sup>1</sup>



<sup>&</sup>lt;sup>1</sup> Chart below has to be percentage based due to showing average support levels



### **Heatmap of proposed changes**

Responses to the question about each measure have been mapped out streetby-street across the consultation area in order to assess support and opposition at a hyper-localised level.

The map below visualises support levels by assigning a color-coded circle to each household based on whether they supported or opposed each measure. In order to anonymise household data a heatmap has been produced.

All responses (including that of multiple persons responding from the same household) were merged so that each household could be assigned a colour.

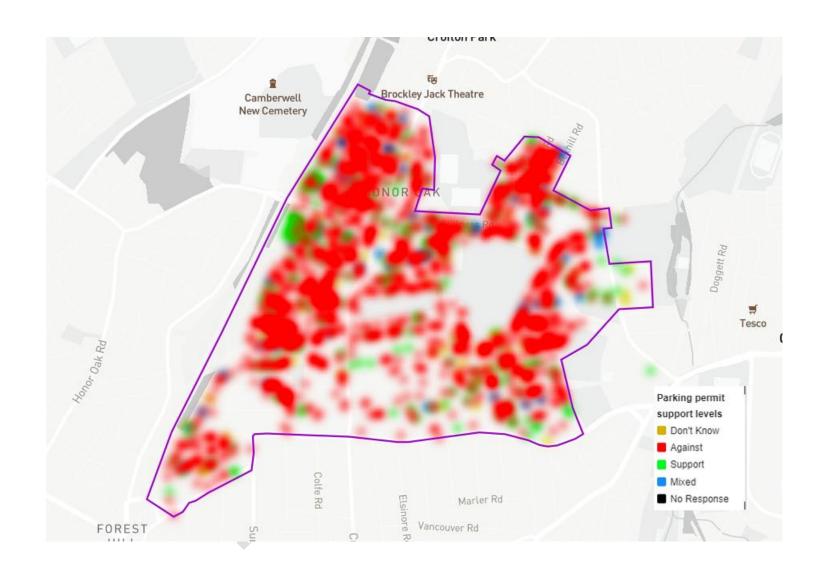
- **Green:** households who all selected strongly support or support have been coded in green to signify their support.
- **Red:** household respondents who all selected strongly oppose or oppose are coloured in red.
- Yellow: those who selected don't know appear in yellow.
- Black: those who did not respond to the question.

• **Blue:** in instances, where household respondents had differing responses (ie one or more support and one or more opposed, or selected don't know), these households have been coloured in blue to signify 'mixed' response towards a measure.

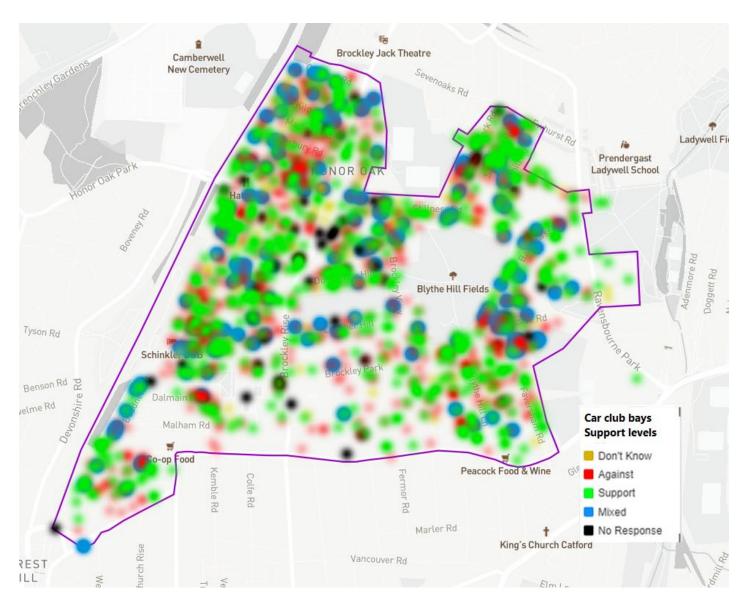
Households which have a respondent who did not respond to the question, but another member who did, have been color-coded by the sentiment of the household member that did.

Addresses located within vertical buildings and apartment blocks have been geolocated manually and near each other so that each household can be visually distinguished.

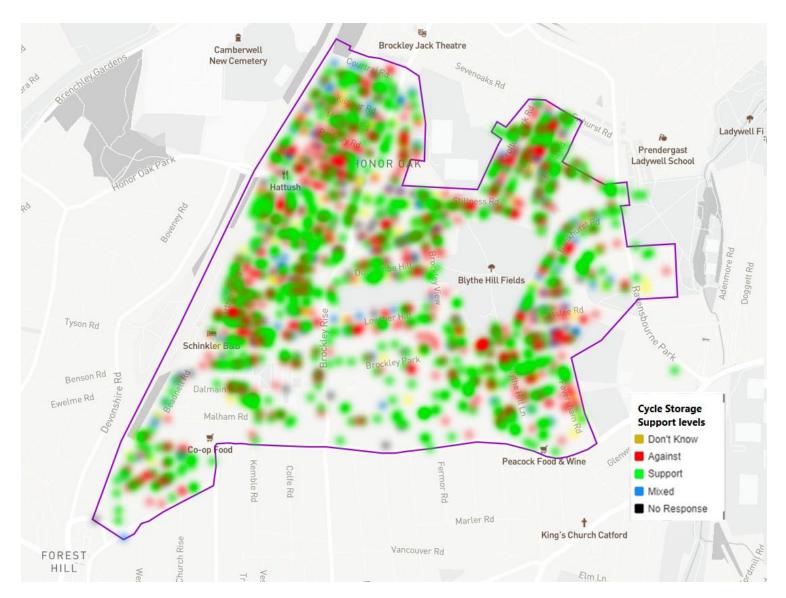




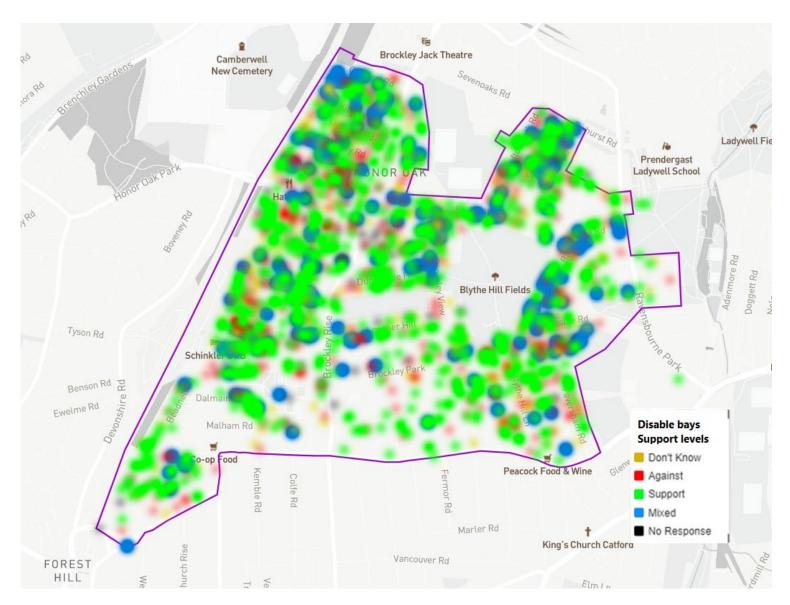
### Introduction to parking permits



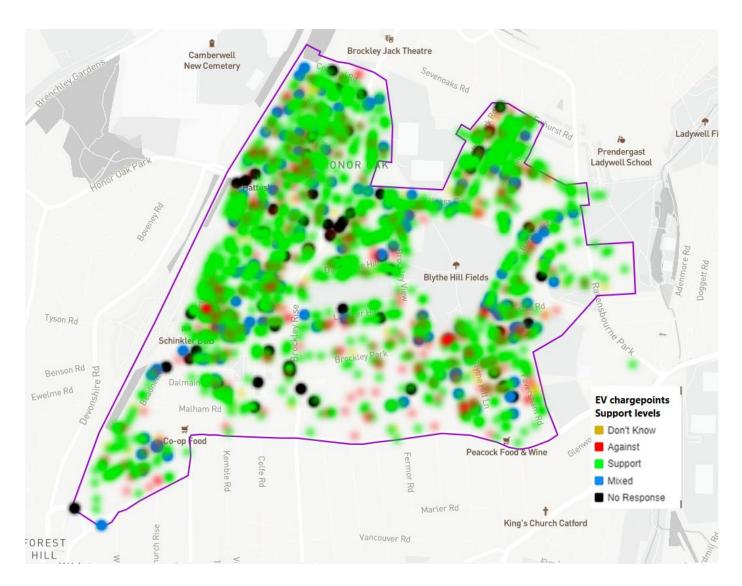
Car club bays



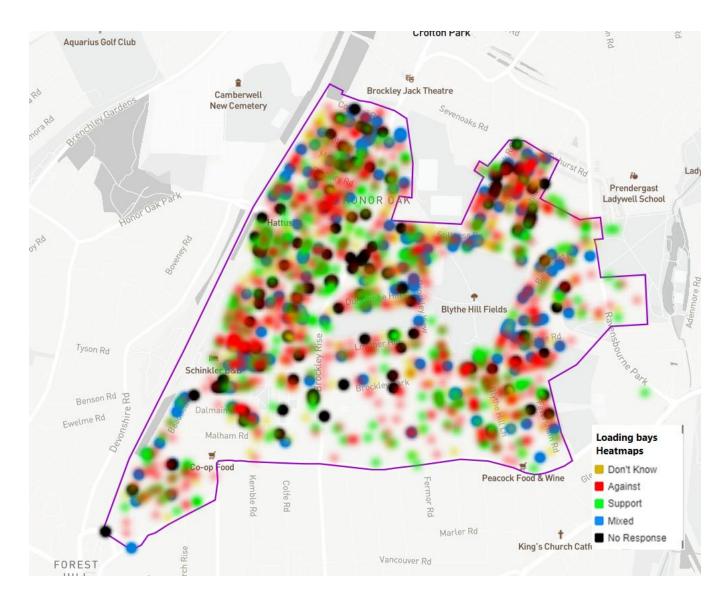
**Cycle storage** 



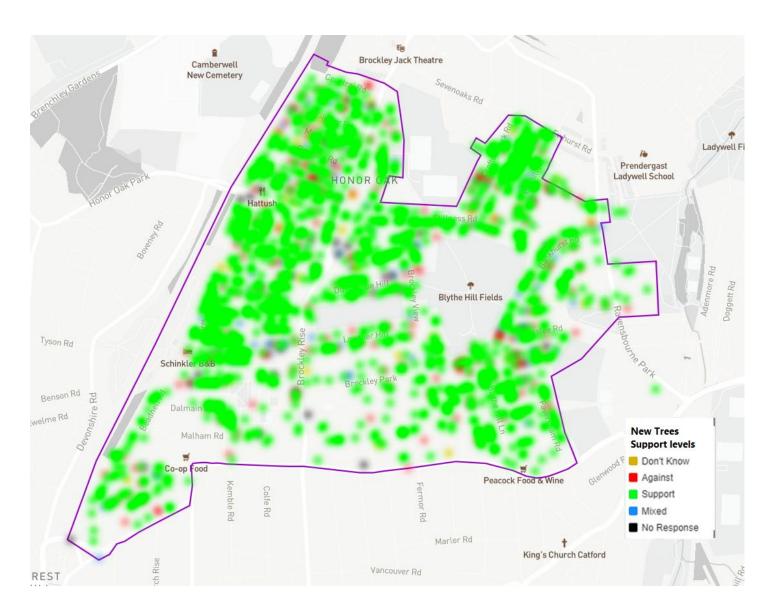
**Disabled bays** 



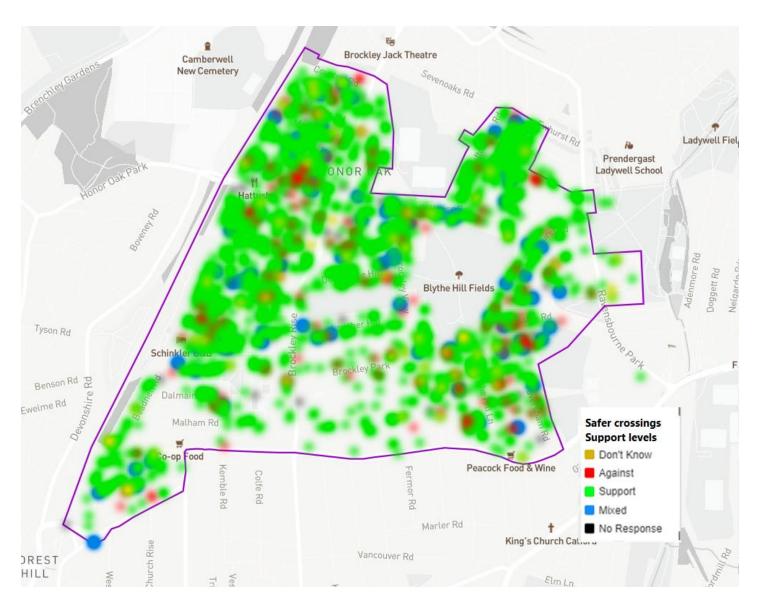
**EV** chargepoints



**Loading bays** 

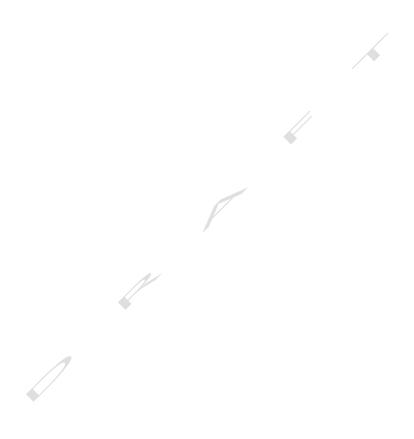


### New trees



Safer crossings and junctions

• A street-by-street analysis of support levels based on all the measures above can be found in



• Appendix E: Street by street analysis of all measures (Catford) .

### Localised analysis of proposed changes

### Support for measures in specific areas

- Two areas within the Catford consultation area have been identified as having support for the package of proposals.
- These two areas include:
  - Grierson Road (south of train station up to Parbury Road) and Ballina Street.
  - Parts of Ravensbourne Park and Manwood Road, Brightling Road,
     Chilthorne Close and Iona Close

An approximate area of where these two areas are shown highlighted in orange in the image below.



**Grierson Road / Ballina Street** 

- This area includes a portion of Grierson Road and Ballina Street which have a high level of support.
- A total of 70 households responded from this area. An analysis of all 70 respondents on this stretch of the road is provided below.
- In regard to **parking permits**, 37 support parking restrictions, while 26 are opposed to parking permits. The remaining households saw two households with 'mixed' sentiment, one household who selected 'don't know', and one not responding to the question.
- Grierson Road respondents were much more likely to report problems
  with parking in streets when compared with other streets in the Catford
  area, with commuters taking up car parking being the issue reported most
  (38 respondents).
- Four households situated on Grierson Road and Ballina Street changed their mind from opposing parking permits, to supporting them under the condition that nearby streets also have permits.
- In regard to **cycle hangers**, 35 support cycle hangers, while 19 are opposed. The remaining households saw seven households with 'mixed' sentiments and seven also select 'don't know'. Two households did not leave an answer for this planned measure.
- In regard to **car club bays**, 33 support car club bays, while 24 are opposed. The remaining households saw six households with 'mixed' sentiments and three select 'don't know'. Four households did not leave an answer for this planned measure.
- In regard to disabled parking bays, 31 support disabled bays, while 22 are opposed. The remaining households saw eight select 'don't know',

while five households had 'mixed' sentiments. Four housholds did not leave an answer for this planned measure.

- In regard to **loading bays**, 55 support loading bays, while four are opposed. The remaining households saw five with 'mixed' sentiments and two select 'don't know'. Four households did not leave an answer for this planned measure.
- In regard to **EV charging**, 45 support EV charging bays, while 12 are opposed. The remaining households saw five with 'mixed' sentiments and three select 'don't know'. Five households did not leave an answer for this planned measure.
- In regard to **tree planting**, 60 support tree planting, while four are opposed. The remaining households saw one household each with a 'mixed' sentiment and 'don't know'. Four households did not leave an answer for this planned measure.
- In regard to **safer crossings and junctions**, 55 support tree planting, while four are opposed. The remaining households saw five households with 'mixed' sentiments, while two said they 'don't know'. Four households did not leave an answer for this planned measure.
- The response rate for Grierson Road is 44% while for Ballina Street it was 33%

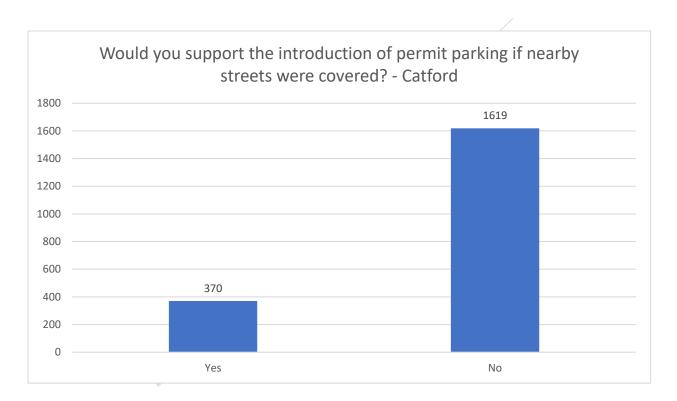
#### Ravensbourne Park area

- The area includes Chilthorne Close, Iona Close, Brightling Road, southern part of Manwood Road and parts of Ravensbourne Park.
- In total 36 households responded from these roads. 18 were opposed, 14 were in support. Three households said they 'don't know', while one household had 'mixed' sentiments.

- When asked if they would support restrictions if other nearby streets were
  in favour, only one household said they would change their mind from an
  oppose to a support under the condition other nearby streets also have
  permit parking.
- In regard to cycle hangers, 22 support cycle hangers, while 10 are opposed. The remaining households saw three select 'don't know', while one household had 'mixed' sentiments.
- In regard to **car club bays**, 17 support car club bays, while 10 are opposed. The remaining households saw five households select 'don't know', while three households had 'mixed' sentiments. One household did not leave an answer for this planned measure.
- In regard to **disabled parking bays**, 20 support disabled bays, while seven are opposed. The remaining households saw seven select 'don't know', while one household had 'mixed' sentiments. One household did not leave an answer for this planned measure.
- In regard to **loading bays**, 28 support loading bays, while four are opposed. The remaining households saw all four select 'don't know'.
- In regard to **EV charging**, 28 support loading bays, while four are opposed. The remaining households saw all four select 'don't know'.
- In regard to **tree planting**, 24 support tree planting, while seven are opposed. The remaining households saw three select 'don't know' while one household had 'mixed' sentiments. One household did not leave an answer for this planned measure.
- In regard to **safer crossings and junctions**, 28 support safer crossings and junctions, while four are opposed. The remaining households saw three four select 'don't know'.

## Would you support the introduction of permit parking if nearby streets were covered?

This question asked all residents if they would be in favour of parking permits if the streets nearby where they live were in favour. A total of 1,989 people answered this question.



- Results largely mirrored those who said they were opposed to parking permits. Vast majority of those who selected no to this question were also those who selected they would be opposed to parking permits.
- A further analysis was conducted to see if those who selected strongly oppose and oppose to introduction to parking restrictions (1564 respondents), would change their mind due to this question. Only 53 people out of this subset of respondents said they would be in favour.

### Do you think there are parking problems in your area?

This question asked respondents if they believed there were parking problems in their area where they live. A follow-up question specifying the type of problem was conditional based on if they selected yes to this question. A total of 2,008 people answered this question.



- A high number of respondents said they did not think they have parking problems in their area. Approximately a fifth of respondents said they do or didn't know.
- Only those respondents who selected 'don't know' or said they did
  experience parking problems could proceed to the next question which
  asked them to specify problems.

### From the list below, please select the problems you experience in your area.

Respondents were presented with a list of parking issues they were asked to tick if they experienced them in their area.



- Commuters taking up car spaces so they can be close to transport hubs and shopping centres was the most popular answer. An analysis was conducted to see the roads people were from based for those who selected this answer. The top five roads were the following:
  - o Grierson Road (38 people)
  - Ballina Street (12 people)
  - Brockley Rise (nine people)
  - o Bankhurst Road and Stondon Park (eight people each)

- Car parking too close to a crossing point and blocking the view of people
  walking was the also quite popular coming in second place. An analysis
  to find out the top five roads that complained about this issue was also
  done:
  - o Grierson Road (17 people)
  - Ravensbourne Road (eight people)
  - Brockley Rise (eight people)
  - Bankhurst Road, Faversham Road, Salehurst Road and Whatman Road (all six people each).
- 130 people (33%) selected there is nowhere to store my bike securely. A
  road analysis was also conducted to find out the streets which people
  said there wasn't enough cycle storage.
  - o Ravensbourne Road (12 people)
  - Grierson Road (seven people)
  - Whatman Road (six people)
  - Stillness Road, Stondon Park, Ewart Road and Crofton Park Road (all five people each).

# If a parking permit scheme is introduced in your street, when do you think it should operate?

Respondents were asked to consider what time parking restrictions should operate if the proposals proceed. This question was asked to all respondents. A total of 1,428 people answered this question.



 Monday – Friday was the most popular for days of restrictions with almost 70% of respondents preferencing this period. The remaining respondents either said weekends only or seven days a week, with only a small minority specifying Monday to Saturday.

### **Business responses**

All respondents were asked 'Do you live or work in this area?' with one of the options being 'I own a business the area'. Respondents who selected this option were redirected to another set of questions which they could answer tailored for them.

The section below will contain a summary of those businesses in Catford. In total 13 businesses completed the business version of the survey.

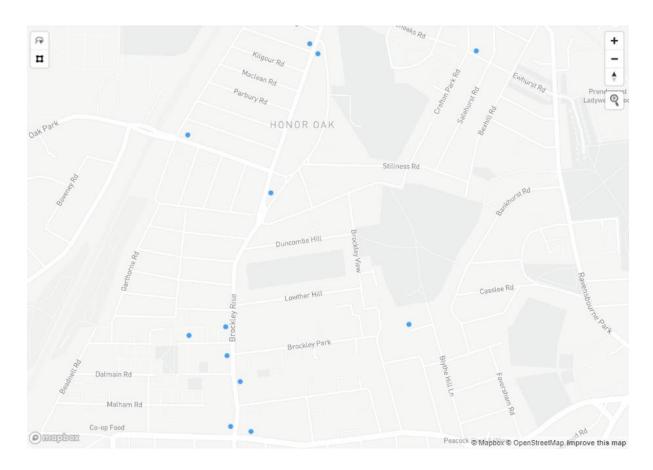
What is the name of your business or company?

In total, 13 businesses left the name of their company. Some respondents were self-employed. Below are the names of 13 businesses who left their name.

- Arachne press
- Allan R Wood SE23 Podiatry
- Saltwater words
- Sans Store
- Modality Partnership (The Jenner Practice)
- Seedlings Day Nursery
- The Neighbourhood Vet
- Brockley Rise M O T Ltd
- Proud Sow
- Arohana Food and Wine
- Two Spoons
- St Saviour's Church and Hall
- Brockley Rise Autos

What is your business address?

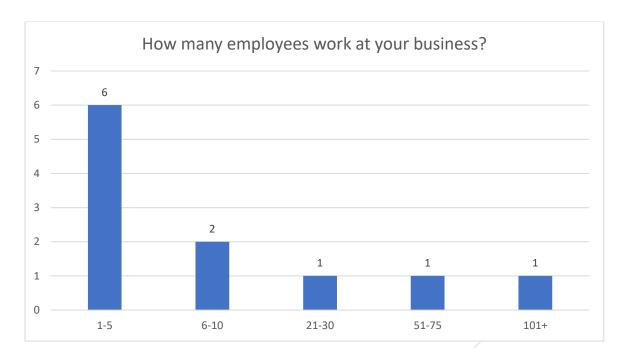
Respondents were asked to state their business address. Upon cleansing the data further details were added in order to improve the geolocation. All businesses except one, were geolocated and mapped. The map below has visualised businesses on the map below.



• 8 businesses were located on Brockley Rise with most of them on the southern section of the road.

How many employees work at your business?

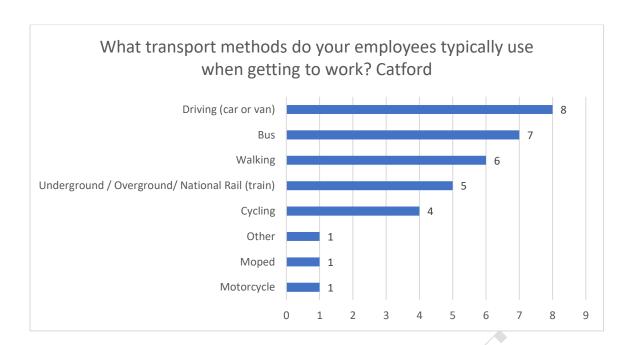
Respondents were asked to provide a rough number of the number of employees at the workplace.



- Over half of all businesses had 1-5 employees. The remaining businesses were of varied sizes.
- Two businesses chose not to answer the question.

What transport methods do your employees typically use when getting to work?

This question asked business respondents to tick all the relevant transport modes which apply regarding transportation methods that staff use for getting to work.



 Most businesses selected driving as the most popular means of getting to work, however answers were varied and diversified.

Does your business have access to off-street parking or a garage?

This question asked businesses whether they have access to off-street parking or a garage.



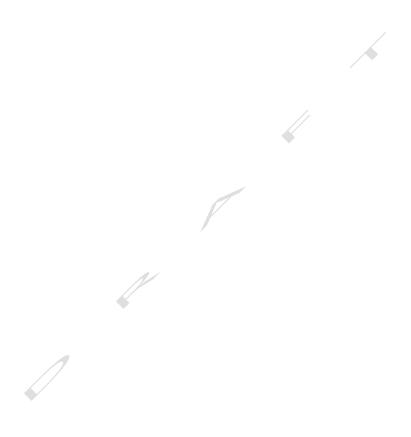
 Most of the businesses stated that they do not have access to off street parking or a garage. This includes the likes of St Saviours Church and Hall, Brockley Rise Autos and Seedlings Day Nursery.

### Business free text responses for Catford

Several businesses shared their views in response to the final question of the survey, which asked about their situation and the impacts of the proposals on their business operations.

- A total of 10 businesses were concerned that reduction of parking spaces would impact the ability of staff to come into work and/or deter customers from visiting their business.
- Three businesses referred to parking concerns specifically related to protected characteristic groups. These included difficulties accessing businesses for older clients with mobility issues, and safety concerns for women if they have to use public transport.

• Three businesses expressed concerns about the additional cost of paying for a parking permit, which is a particular issue due to rising operational costs such as rent.



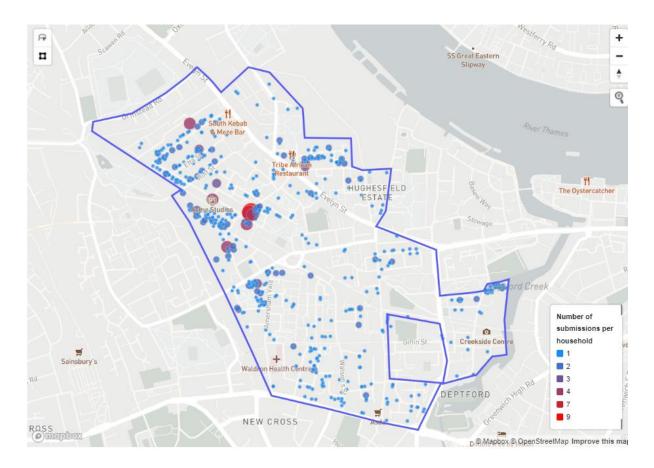
### **Analysis of Deptford consultation responses**

This section will focus on the 663 respondents who completed the survey with an address belonging in the Deptford consultation area. Percentage figures given here are from the total number of respondents who answered each question, and do not take into calculation those who skipped the question or left it blank.

### What is your address?

All 663 respondents selected their address from a drop-down list or typed in their address if not listed. These addresses were manually geolocated and mapped precisely by door name and number.

The map below shows the geographical distribution of households in Deptford. Multiple submissions were often made from the same household (i.e. family members), these households have been visualised as bigger circles with contrasting colours.

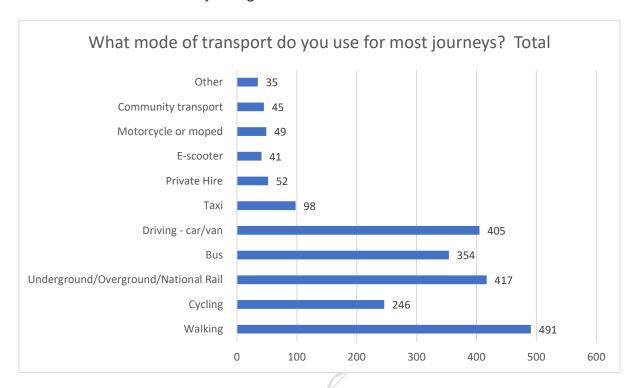


- The map above shows the distribution of households in Deptford. A large
  portion of responses were made from north-west of the consultation area
  from places such as Gosterwood Street and Etta Street.
- The response rate in other areas of Deptford was irregular.

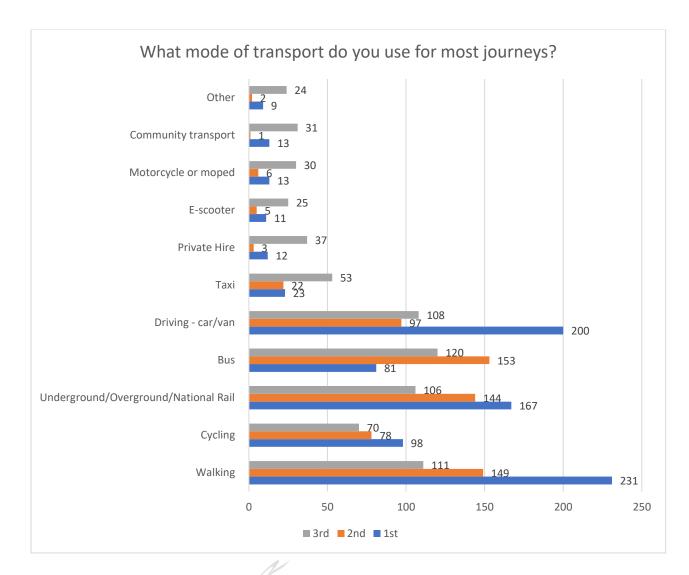
### What mode of transport do you use for most journeys?

This question asked respondents to select their top three transport modes in order of preference. Some only selected one or two modes, while others selected the same preference multiple times for different transport modes. Not all respondents answered the question.

The first chart has tallied the number of people who selected that they used each mode of travel as one of their top three preference, while the second chart summarises the rank they assigned to each.



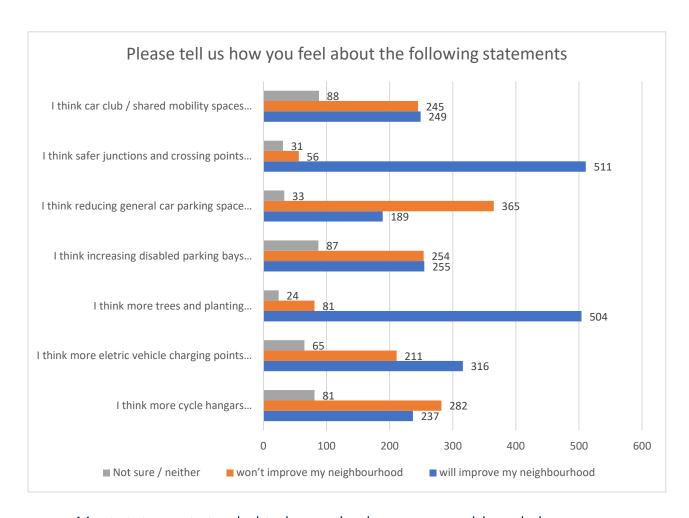
- Most people in Deptford said they walk, while a considerable amount of people also said they drive and use bus and rail services. Cycling was also a fairly common form of transport.
- The chart below looks at these transport modes ranked in order of preference.



- Most people tend to either walk, drive, use train services, the bus or cycle.
   These were often the first choice or second choice of transport for many respondents.
- Using taxis had a comparatively high number of respondents and was a popular choice when taking into consideration it is also the secondchoice form of transport.
- Other modes of transport such as private hire, moped or motorcycle were a minority choice, and even in those cases, mostly a third choice.

### Please tell us how you feel about the following statements:

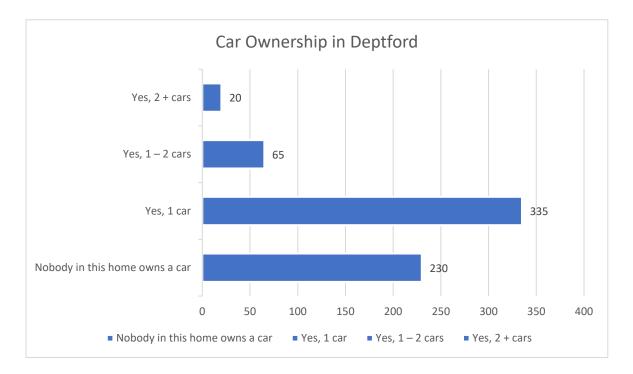
This question presented a series of statements to all respondents asking them whether it would improve their neighbourhood. These statements reflect the aims and objectives of the Sustainable Streets programme.



- Most statements tended to have mixed responses, with cycle hangars, car clubs, disabled parking bays generating similar levels of support and opposition.
- EV chargepoints, trees and planting, alongside safer crossings and crossing points had a high level positive sentiment, while reduction to general car parking spaces had a high level of negative sentiments.

### Do you or does anyone in your home own car?

This question asked respondents if any household occupants owned a car. A total of 650 people answered this question whose address was situated within Deptford.

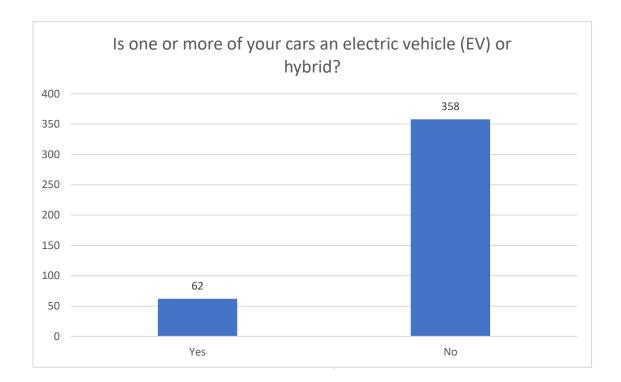


• 420 respondents own a car, with approximately half of all respondents owning just one car. Over a third of respondents suggested they do not own a car in their households.

A street-by-street breakdown of car ownership for this question can be seen in Appendix D: Reported car ownership in Deptford.

Is one or more of your cars an electric vehicle (EV) or hybrid?

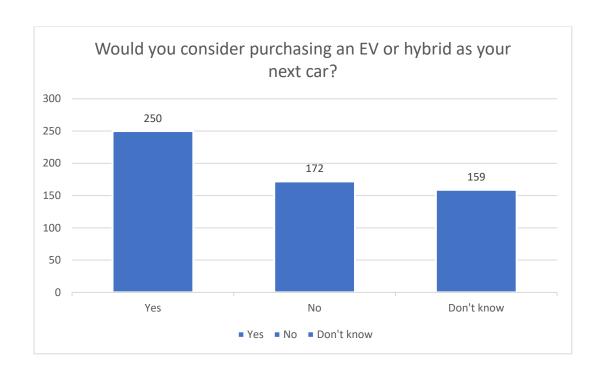
This question asked respondents if any of the vehicles they owned was an EV or hybrid. This question was only viewable by those who selected they owned a car. A total of 420 people answered this question.



• The majority of households said their car isn't an EV or hybrid, totalling approximately 85%.

## Would you consider purchasing an EV or hybrid as your next car?

This question asked respondents if they would consider buying an EV or a hybrid as their next car. This question was viewable by everyone except the respondents who said they already own an EV or hybrid. A total of 581 people answered this question.



• Results were mostly split although those who said they were considering buying an EV the most popular group.

# Do you have access to off-street parking or a garage?

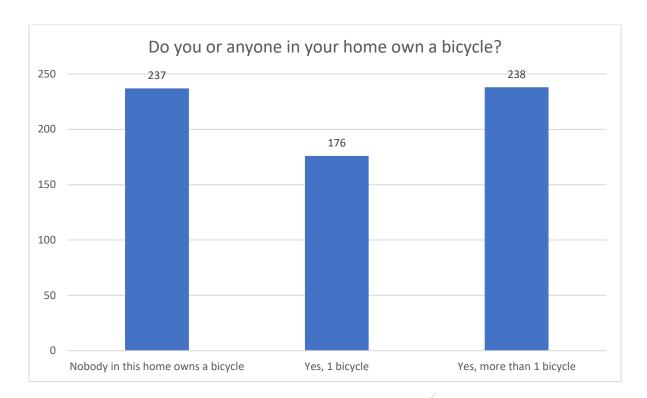
This question asked all respondents if the property they live at has access to off-street parking (driveway) or a garage where they can park their car privately. A total of 642 people answered the question.



 Majority of respondents do have access to off-street parking, with over two thirds of respondents answering no.

## Do you or anyone in your home own a bicycle?

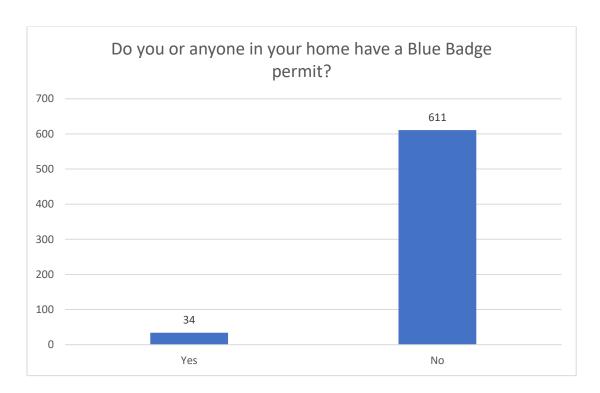
This question was again available to all respondents, this time asking them if anyone in the household own a bicycle. A total of 651 people responded to this question.



 Most households owned a bicycle in their household, with more than a third saying there is more than one cycle in their household.

## Do you or anyone in your home have a Blue Badge permit?

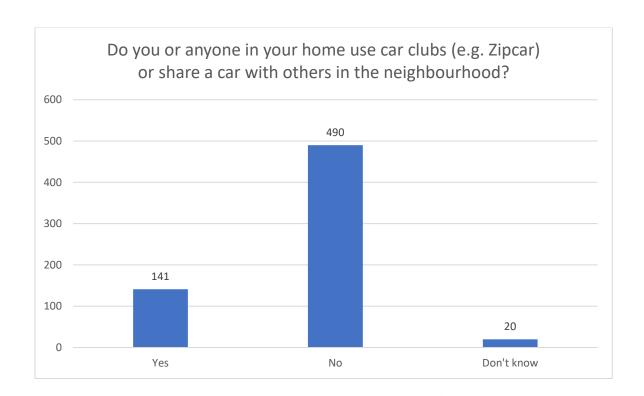
This question asked respondents whether they or anyone else in their household have a blue badge permit. A total of 645 people answered this question.



 Nearly all respondents said no one in their households owns a blue badge.

Do you or anyone in your home use car clubs (e.g. Zipcar) or share a car with others in the neighbourhood?

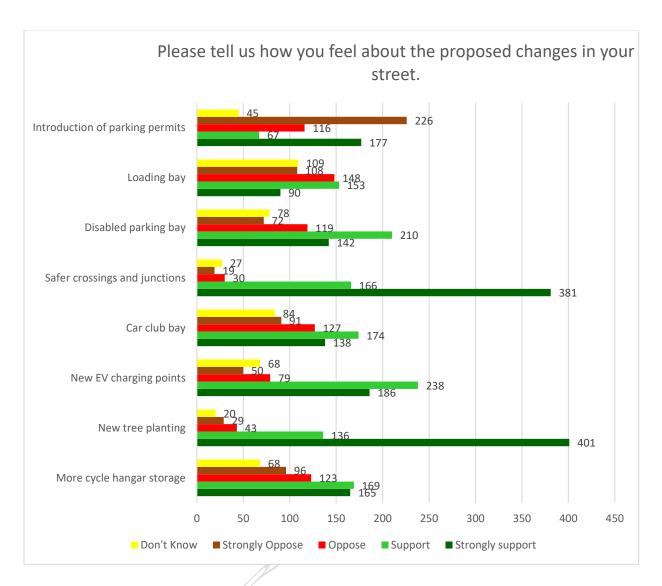
This asked all respondents about car-sharing habits and if anyone in their household makes use of car-clubs. A total of 651 people answered this question.



 Most people said they do not use any car-sharing facility, however just over a fifth of respondents said they do.

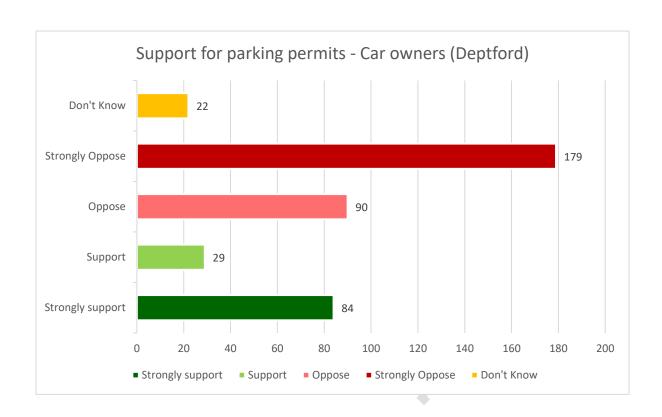
## Please tell us how you feel about the proposed changes in your street.

This question sought feedback on specific design proposals related their street in the Deptford consultation area. Respondents were asked to rank these specific changes on a scale of strongly support to strongly oppose. Those respondents who did not have an opinion or were unsure could select they 'don't know', although some chose to skip specific parts of the question. These non-responses have been excluded from the charts and analysis below.

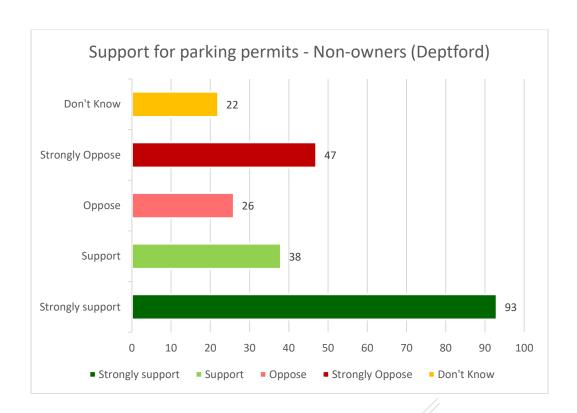


- New tree planting, EV chargepoints and safer crossings and junctions had strong support. Similarly, car club bays, cycle hangar storage and disabled parking bays had a good level support.
- The introduction of parking permits and loading bays had a similar level of support and opposition in both cases.

The following section shows a comparison of support for parking permits between respondents who own a car and do not own a car. An average has also been worked out, by weighing the opinions of car owners and non-car owners equally.



 Most car owners said they were opposed to the introduction to parking permits, with just over a quarter of car owners supporting the proposals for parking permits.



A majority of non-car owners supported parking permits.

## **Heatmap of proposed changes**

Responses to the question about each measure have been mapped out streetby-street across the consultation area in order to assess support and opposition at a hyper-localised level.

The map below visualises support levels by assigning a color-coded circle to each household based on whether they supported or opposed each measure. In order to anonymise household data a heatmap has been produced.

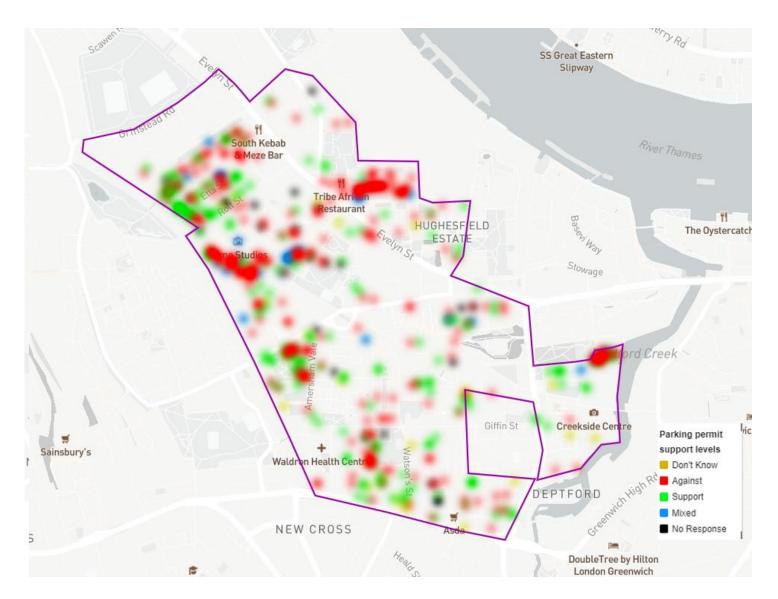
All responses (including that of multiple persons responding from the same household) were merged so that each household could be assigned a colour.

• **Green:** households who all selected strongly support or support have been coded in green to signify their support.

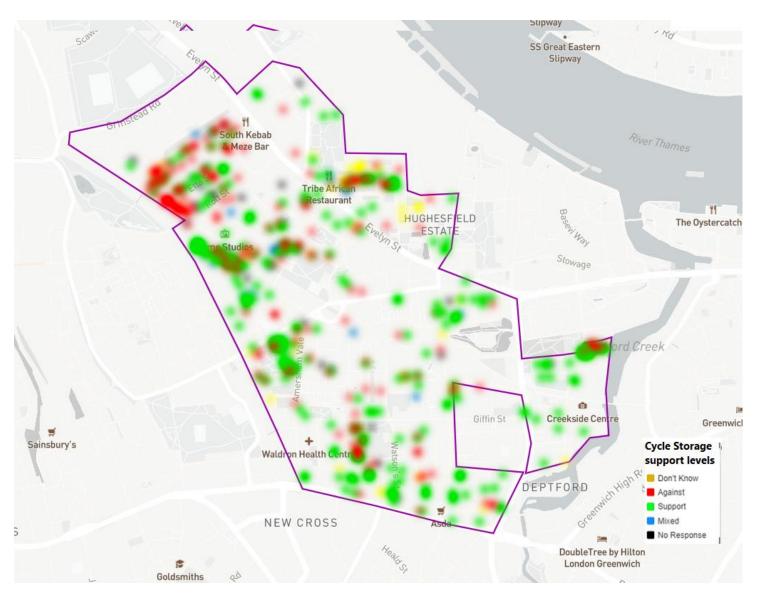
- Red: household respondents who all selected strongly oppose or oppose are coloured in red.
- Yellow: those who selected don't know appear in yellow.
- Black: those who did not respond to the question.
- Blue: in instances, where household respondents had differing responses
   (ie one or more support and one or more opposed, or selected don't
   know), these households have been coloured in blue to signify 'mixed'
   response towards a measure.

Households which have a respondent who did not respond to the question, but another member who did, will be color-coded by the sentiment of the household member that did.

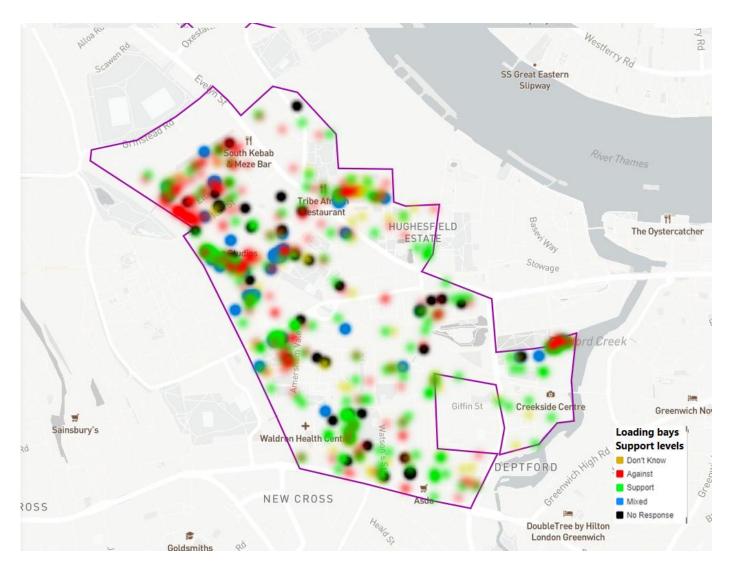
Addresses located within vertical buildings and apartment blocks have been geolocated manually and near each other so that each household can be visually distinguished.



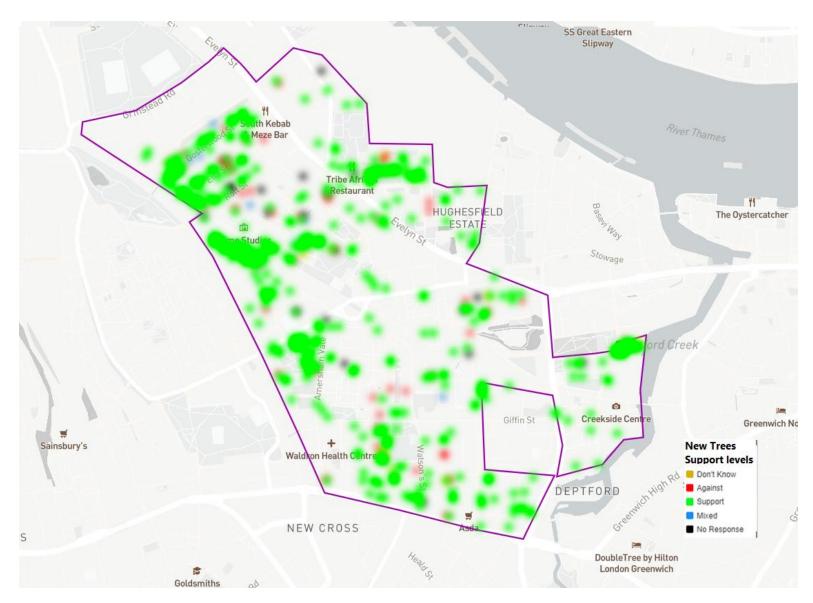
Introduction to parking permits



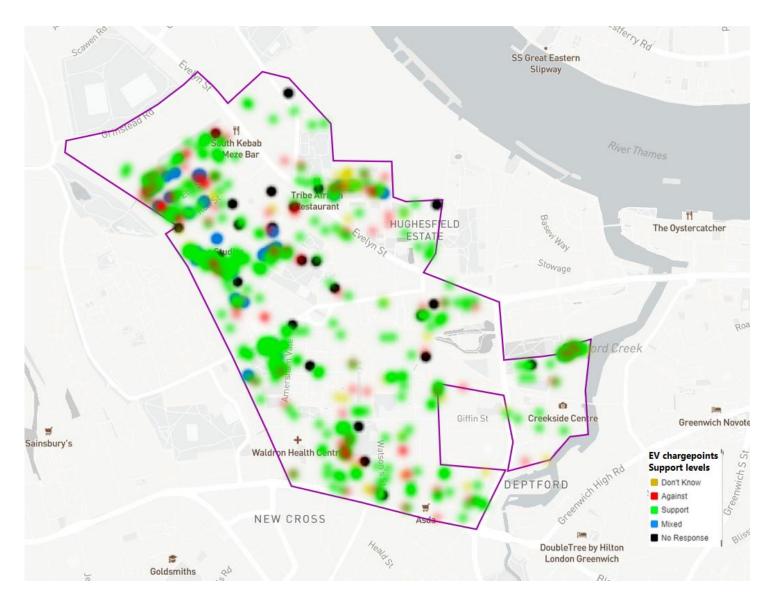
**Cycle storage** 



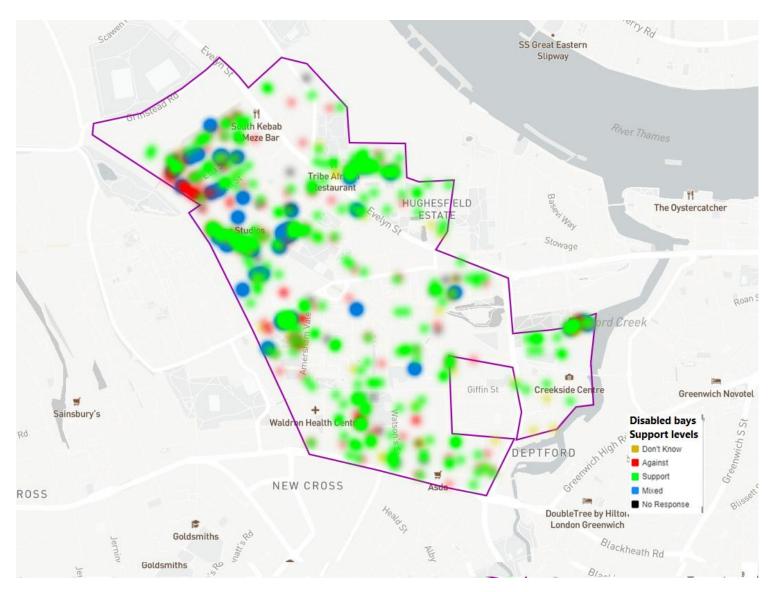
**Loading bays** 



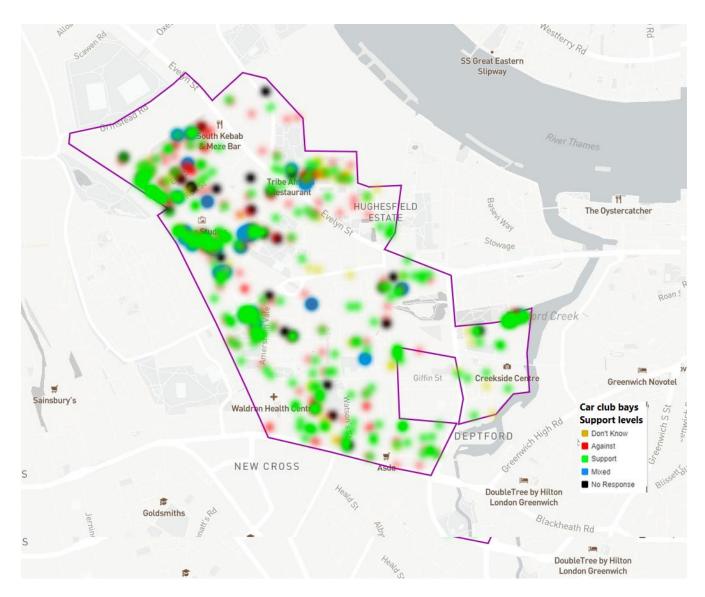
New trees



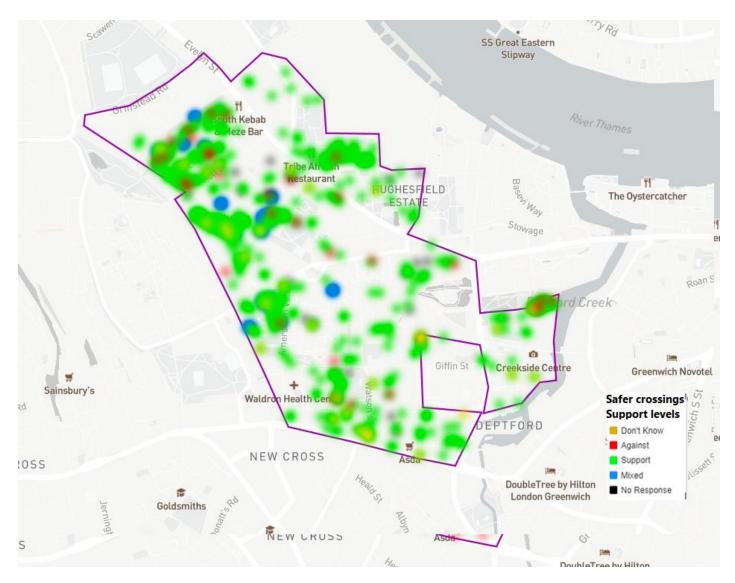
**EV** chargepoints



**Disabled bays** 



Car club bays



Safer crossings and junctions

• For a street-by-street breakdown of all measures, see Appendix F: Street by street analysis of all measures (Deptford).

## Localised analysis of proposed changes

#### Support for measures in specific areas

- Three areas within the Deptford consultation area had clear support for the introduction of parking permits when compared with the whole area, alongside varying support other measures.
- These areas include:
  - Gosterwood to Rolt Street
  - o Amersham Grove/Vale to Edward Street
  - o Glenville Grove area

Below is an image of the areas shaded in orange including the roads covered that will form part of the analysis.



# Gosterwood / Rolt Street – support / opposition to measures

- The area between Gosterwood, Etta Street, Alverton Street, Rolt Street and a portion of Childers Street adjacent to those roads show a high level of support.
- In total 102 households are in support of parking restrictions, 48 households supported parking permits, while 41 opposed. Four households had mixed opinions, while four said they 'don't know'. Five households did not answer the question about parking permits.
- Only one household in the area switched from being opposed to supporting them when asked if they would reconsider if nearby households also had parking restrictions.

- In regard to **cycle hangers**, 26 households supported cycle hangers, while 61 are opposed. The remaining households saw five select they 'don't know', while four households had 'mixed' sentiments. Six households did not leave an answer for this planned measure.
- In regard to **car club bays**, 43 support car club bays, while 39 are opposed. The remaining households saw 10 select 'don't know', while four households had 'mixed' sentiments. Six households did not leave an answer for this planned measure.
- In regard to **disabled parking bays**, 37 support disabled bays, while 48 are opposed. The remaining households nine with 'mixed' sentiments, while four selected they 'don't know'. Four households did not leave an answer for this planned measure.
- In regard to loading bays, 81 support loading bays, while 12 are opposed.
   The remaining households saw three with 'mixed' sentiments and three select 'don't know'. Three households did not leave an answer for this planned measure.
- In regard to **EV charging**, 56 support EV charging bays, while 29 are opposed. The remaining households saw 10 with 'mixed' sentiments and four select 'don't know'. Three households did not leave an answer for this planned measure.
- In regard to **tree planting**, 82 support tree planting, while 13 are opposed. The remaining households saw three households with 'mixed' sentiments, and one select 'don't know'. Three households did not leave an answer for this planned measure.
- In regard to **safer crossings and junctions**, 81 support tree planting, while 12 are opposed. The remaining households saw three households

- with 'mixed' sentiments, while three said they 'don't know'. Three households did not leave an answer for this planned measure.
- Response rate of each street is as follows: Gosterwood Street 19%, Etta Street 18%, Rolt Street 11%, Alverton 7% and Childers Street 13%.

#### Amersham Grove/Vale to Edward Street

- The area including Edward Street, Amersham Vale, Amersham Street,
   Valley Road, and Wycombe Street also registered a high level of support.
- A total of 44 households responded from this area, 23 were in support of
  parking permits, while 18 opposed. The remaining households saw two
  select 'don't know', while one had no response.
- One property changed from oppose to support when asked if they would also support parking permits if nearby streets were covered.
- In regard to **cycle hangers**, 26 households supported cycle hangers, while 10 are opposed. The remaining households saw three select they 'don't know', while three households had 'mixed' sentiments. Two households did not leave an answer for this planned measure.
- In regard to **car club bays**, 27 support car club bays, while 10 are opposed. The remaining households saw four with 'mixed' sentiments, while one household selected 'don't know'. Two households did not leave an answer for this planned measure.
- In regard to **disabled parking bays**, 20 support disabled bays, while 14 are opposed. The remaining households four households each with 'mixed' sentiments and select 'don't know'. Two households did not leave an answer for this planned measure.

- In regard to **loading bays**, 81 support loading bays, while only one opposed. The remaining households saw five with 'mixed' sentiments and one select 'don't know'. Two households did not leave an answer for this planned measure.
- In regard to **EV charging**, 36 support EV charging bays, while two are opposed. The remaining households saw four with 'mixed' sentiments and one select 'don't know'. One household did not leave an answer for this planned measure.
- In regard to tree planting, 38 support tree planting, while three are opposed. The remaining households saw one household with 'mixed' sentiments. Two households did not leave an answer for this planned measure.
- In regard to **safer crossings and junctions**, 36 support tree planting, while one is opposed. The remaining households saw five households with 'mixed' sentiment. Two households did not leave an answer for this planned measure.
- The response rate for each street is as follows: Amersham Grove 15%,
   Amersham Vale 8%, Edward Street 3%, Valley Road 34%, Wycombe Street 33%.

#### Glenville Grove area

- This area includes Glenville Grove, Baildon Street, Mornington Road, New Cross Road, and Watsons Road.
- A total of 51 households responded from this area, 21 in support of
  parking permits, while 20 were in opposition. The remaining households
  saw seven select 'don't know', and three households which left no
  response to the question about parking permits.

- Most of the support centred around the southern portion of the area including Baildon Street and Watson Street. LBL to confirm if CFD located here.
- Only one household who previously said they would be opposed to the introduction of parking permits, would support them if nearby streets were also covered.
- In regard to cycle hangers, 32 households supported cycle hangers, while
   13 are opposed. The remaining households saw three select they 'don't know'. Three households did not leave an answer for this planned measure.
- In regard to **car club bays**, 26 support car club bays, while 13 are opposed. The remaining households saw eight select 'don't know'. Four households did not leave an answer for this planned measure.
- In regard to **disabled parking bays**, 32 support disabled bays, while 12 are opposed. The remaining households saw three households select 'don't know'. Four households did not leave an answer for this planned measure.
- In regard to **loading bays**, 40 support loading bays, while only two opposed. The remaining households saw seven select 'don't know'. Two households did not leave an answer for this planned measure.
- In regard to EV charging, 34 support EV charging bays, while nine are opposed. The remaining households saw five select 'don't know'. Three households did not leave an answer for this planned measure.
- In regard to **tree planting**, 42 support tree planting, while four are opposed. The remaining households saw select 'don't know'. One household did not leave an answer for this planned measure.

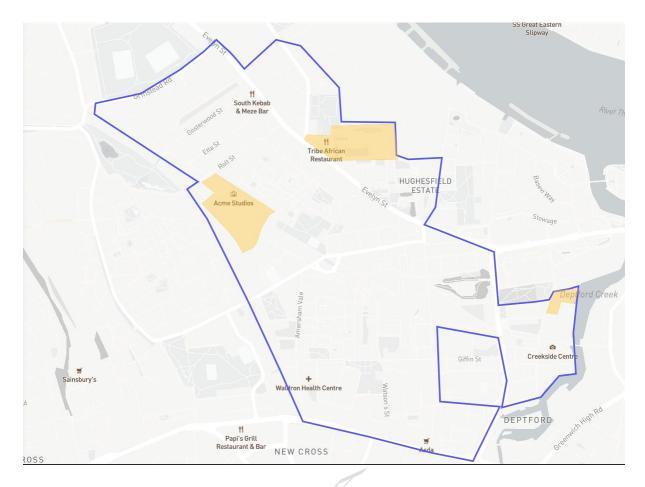
- In regard to safer crossings and junctions, 40 support tree planting, while two is opposed. The remaining households saw five households select 'don't know'. Two households did not leave an answer for this planned measure.
- The response rate for each street is as follows: Baildon Street 9%, Glenville
   Grove 15%, Mornington Road 9%, New Cross Road 1%, Watsons Street
   9%.

## Opposition to parking permits but support for other measures

Some clusters in the Deptford consultation area registered high opposition to the introduction to parking permits, where compared with responses more generally across the area. These areas include:

- Creekside / Cofferdam way
- Moulding Lane and Childers Street (excluding portion of road adjacent to Etta Street, Rolt Street and Gosterwood Road.
- Dacca Street and Prince Street (includes Sayes Court Street and Lynch Walk)

Below is an image of the areas shaded in orange including the roads covered that will form part of the analysis.



Moulding Lane / Childers Street (towards Arklow Road)

- The lower end of Childers Street up to Arklow Road and encompassing
   Moulding Lane to the east had a negative response rate.
- A total of 56 households were responded from this area. 36 were against,
   11 were in support of parking permits. The remaining households saw 5 with 'mixed' opinions, while three household selected 'don't know'. One household did not respond to the question about parking.
- Two properties in the area who said they were opposed to parking permits said they would support them if parking controls were also applied to nearby streets.

- The vast majority of households here were addresses belong to multiple apartment blocks and buildings. Moulding Lane is the site of a car-free development, which could explain the high level of opposition in this area.
- Many businesses were located on Childers Street and commented that such proposals could impact their trade.
- In regard to **cycle hangers**, 31 households supported cycle hangers, while 12 are opposed. The remaining households saw six select they 'don't know', while five households had 'mixed' sentiments. Two households did not leave an answer for this planned measure.
- In regard to **car club bays**, 26 support car club bays, while 17 are opposed. The remaining households saw six with 'mixed' sentiments, while five households selected 'don't know'. Two households did not leave an answer for this planned measure.
- In regard to **disabled parking bays**, 26 support disabled bays, while 14 are opposed. The remaining households saw eight select 'don't know', while four had 'mixed' sentiments. Two households did not leave an answer for this planned measure.
- In regard to **loading bays**, 53 support loading bays, while none were opposed. The remaining households two with 'mixed sentiments, while one household selected 'don't know'.
- In regard to **EV charging**, 43 support EV charging bays, while three are opposed. The remaining households saw four households with 'mixed' sentiments, and three households select 'don't know'. Three households did not leave an answer for this planned measure.

- In regard to **tree planting**, 53 support tree planting, while only one is opposed. The remaining household had 'mixed' sentiments.
- In regard to **safer crossings and junctions**, 53 support tree planting, while none were opposed. The remaining households saw two with 'mixed' sentiments and one household select 'don't know'.
- The response rate for each street is as follows: Arklow Road 5%, Childers 13%, Moulding Lane 11%.

## **Creekside / Cofferdam Way**

- The highlighted area in orange includes new housing developments based in Creekside / Cofferdam Way.
- Car-free developments in this area could explain opposition to parking permits in this location.
- A total of 26 households were responded from this area, with eight in support of introduction of **parking permits** and 14 in opposition. Two households had 'mixed' opinions while one household replied, 'don't know'. One household left no response to the question.
- Only one property would change their answer from opposition to introduction to parking permits, to supporting them if nearby streets were also covered.
- In regard to **cycle hangers**, 16 households supported cycle hangers, while six are opposed. The remaining households saw two with 'mixed' sentiments, while one household said they 'don't know'. One household did not leave an answer for this planned measure.

- In regard to car club bays, 15 support car club bays, while 7 are opposed.
   The remaining households saw two select 'don't know', while one household had 'mixed' sentiments. One household did not leave an answer for this planned measure.
- In regard to **disabled parking bays**, seven support disabled bays, while seven also are opposed. The remaining households saw eight select 'don't know', while three had 'mixed' sentiments. One household did not leave an answer for this planned measure.
- In regard to **loading bays**, 22 support loading bays, while four are opposed.
- In regard to **EV charging**, 17 support EV charging bays, while four are opposed. The remaining households saw two select 'don't know, while one household had 'mixed' sentiments. Two households did not leave an answer for this planned measure.
- In regard to **tree planting**, 23 support tree planting, while only two are opposed. The remaining household selected 'don't know'.
- In regard to **safer crossings and junctions**, 22 support tree planting, while four were opposed.
- The response rate for Creekside is 7% while for Cofferdam Way it is 27%.

#### **Dacca Street and Prince Street area**

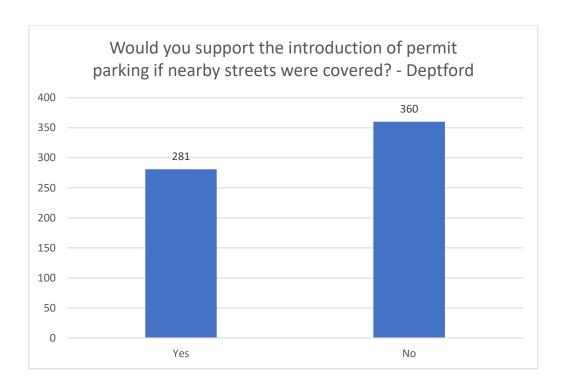
This area includes the following streets: Prince Street, Dacca Street, Evelyn
 Street and Lynch Walk which all received a negative response.

- A total of 45 households that responded from this area, with 38 in opposition to parking permits, while three in support. The remaining households saw four with 'mixed' sentiments.
- Only one household who previously said they would be opposed to the introduction to parking permits, would support them if nearby streets were also covered.
- Dacca Street is a mixed development area of houses and maisonettes.
- In regard to **cycle hangers**, 15 households supported cycle hangers, while 13 are opposed. The remaining households 12 who selected 'don't know', while four households had 'mixed' sentiments. One household did not leave an answer for this planned measure.
- In regard to **car club bays**, 12 support car club bays, while 12 are opposed. The remaining households saw 14 select 'don't know', while five households had 'mixed' sentiments. Two household did not leave an answer for this planned measure.
- In regard to **disabled parking bays**, 30 support disabled bays, while five were opposed. The remaining households saw five select 'don't know', while four had 'mixed' sentiments. One household did not leave an answer for this planned measure.
- In regard to **loading bays**, 42 support loading bays, while only one opposed. One household also selected 'don't know'. One household did not leave an answer for this planned measure.
- In regard to EV charging, 17 support EV charging bays, while four are opposed. The remaining households saw 15 who selected 'don't know', while five had 'mixed' sentiments. One household did not leave an answer for this planned measure.

- In regard to **tree planting**, 46 support tree planting, while only four are opposed. The remaining households saw two each have 'mixed' sentiment and select 'don't know'. One household did not leave a response for this planned measure.
- In regard to safer crossings and junctions, 42 support tree planting, while one was opposed. One household each selected 'don't know' and had 'mixed' sentiments. One household also left no response for this planned measure.
- The response rate for each street is as follows: Prince Street (3%), Dacca Street (32%), Evelyn Street (3%) and Lynch Walk (53%).

# Would you support the introduction of permit parking if nearby streets were covered?

This question asked residents if they would be in favour of parking permits if the streets nearby where they live were in favour. A total of 641 people responded to this question.



- The majority of those who said they were opposed to parking permits even if introduced on nearby streets, were also those who selected they would be opposed to parking permits for their street in the previous question.
- A further analysis was conducted to see if those who selected strongly oppose and oppose to introduction to parking restrictions (342 respondents) would change their mind due to this question. Only 18 people out of this subset of respondents said they would be in favour and change their mind if nearby streets had parking restrictions also.

#### Do you think there are parking problems in your area?

This question asked respondents if they thought there were parking problems in their area where they live. A follow-up question specifying type of problem was conditional based on if they selected yes to this question. A total of 650 people answered this question.



 Almost 50% said they did have parking problems, the remaining said they either did not know or didn't experience problems.

From the list below, please select the problems you experience in your area.

Those respondents who said they experienced parking problems were presented with a list of parking issues and asked to indicate if they experienced them in their area.



- Commuters taking up car spaces so they can be close to transport hubs and shopping centres was the most popular answer. An analysis was conducted to see the roads people were from based for those who selected this answer. The top five roads were the following:
  - Childers Street (25 people)
  - Gosterwood Street (17 people)
  - Moulding Lane and Etta Street (12 people)
  - Rolt Street (10 people)
- Car parking too close to a crossing point and blocking the view of people walking was the second most popular issue. An analysis to find out the top 5 roads that complained about this issue was also done:
  - Childers Street (22 people)
  - Moulding Lane (20 people)

- Gosterwood Street (19 people)
- Etta Street (11 people)
- Arklow Road and Abinger Grove (nine people each)
- Also mentioned by respondents was there not being enough parking spaces – ranked as the third biggest issue. The following roads are the top 5 streets where respondent who selected this were located:
  - Childers Street and Moulding Lane (24 people each)
  - Gosterwood Street (16 people)
  - Etta Street (eight people)
  - Rolt Street and Abinger Grove (seven people each)

If a parking permit scheme is introduced in your street, when do you think it should operate?

Respondents were asked to hypothetically consider what time parking restrictions should operate if the proposals go ahead. A total of 510 people responded to this question.



- Results were split with Monday to Friday the most popular answer, followed by 7 days a week.
- Monday to Saturday restrictions were only preferred a small segment of respondents, while a minority said weekends.

### **Business response**

The section below contains a summary of those businesses in Deptford. In total 20 businesses completed the business version of the survey.

# What is the name of your business or company?

Below is a list of the names of all 20 businesses which responded and completed questions relevant to the business version of the survey.

- Propertypips LTD
- The Art of Presentation
- Kitchen Party

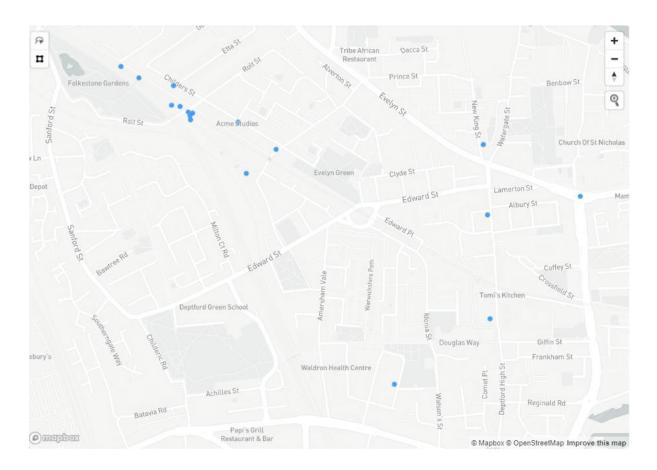
- London Art Classes
- Uris Metal Works Limited
- Rota Marine Ltd

- So Print London
- D and C Fittings Ltd
- Fine Interiors Spraying
   Limited
- Janet Tod Artist
- Acme
- Rise and Signs
- Acme Artist Studios Ltd

- Bowditch and Sons
- Bench Outreach
- Jars Bar, beer garden
- Party Bike Ltd
- Abacus Insurance Services
- Lomond Coffee
- Aldworth James & Bond
- Ceramics Studio Co-op

### What is your business address?

Respondents were asked to state their business address. Upon cleansing the data further details were added in order to improve the geolocation. All businesses except one, was geolocated and mapped. The map below visualised the businesses located in Deptford.



 Most are located on Childers Street and Rolt Street. Very few businesses responded to the survey as a business on Deptford High Street – with only two businesses responding from this street.

How many employees work at your business?

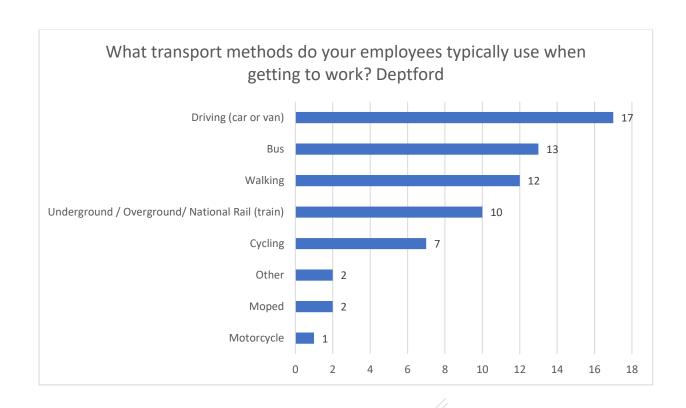
Respondents were asked to provide a rough number of the number of employees at the workplace.



 Most businesses employed a maximum of five people. The remaining were of varied sizes.

What transport methods do your employees typically use when getting to work?

This question asked business respondents to tick all the relevant transport modes which apply regarding transportation methods that staff use for getting to work.



• Nearly all businesses selected they use a car. Other forms of transports were also used quite a lot; however, most businesses were diversified in how they and their staff travelled to their workplace.

Does your business have access to off-street parking or a garage?

This question asked businesses whether they have access to off-street parking or a garage.



 Responses were almost even, with a couple of more businesses saying they do have access to off street parking. This includes businesses such as Abacus Insurance Services and Partybike Ltd. Businesses which do not include the likes of Lomond Coffee, Bench Outreach and Acme Artist Studios.

## Business free text responses for Deptford

Several businesses shared their views in response to the final question of the survey, which asked about their situation and the impacts of the proposals on their business operations.

- A total of three businesses were concerned that reduction of parking spaces would impact the ability of staff to come into work and/or deter customers from visiting their business.
- Childers Street was singled out by six businesses as a potential issue with negativity towards the pay by phone parking space, and the number of

residents living in the new developments. It was suggested that more residential parking spaces are required to satisfy demand, and that housing developments should consider underground parking solutions.

- Five businesses said they were generally unaffected by the changes. Two
  businesses said they were in favour of the programme goals of
  encouraging more sustainable modes of transport.
- Three businesses also suggested that a dedicated space for loading adjacent to Childers Street and on Rolt Street would be beneficial.



## **Qualitative analysis**

All respondents were asked the following question: 'Do you have any other feedback about the proposed changes?'. In this question, respondents were given the opportunity to provide any supplementary feedback that was not covered in previous inquiries or to elaborate and clarify the reasoning behind their responses. A character limit of 3,000 was set to ensure that respondents could effectively convey their points succinctly, which was necessary for an efficient qualitative analysis. However, this character limit was not applicable to hardcopy responses, and some respondents exceeded the limit enforced in the online version. Nevertheless, any hardcopy responses that contained free text beyond the limit were manually included in the dataset.

All feedback received was analysed using NVivo software which allows analysts to interpretively 'code' words and sentences into multiple themes. This involved highlighting specific portions of the text and coding them under a theme that encapsulates their thoughts. A thematic framework was developed and refined multiple times in order to develop a comprehensive list of themes could account for the ideas suggestions and feedback respondents raised. Approximately 200,000 words were analysed in total as part of the qualitative analysis.

This section presents the most popular themes to emerge from the dataset. The themes will be divided by respondents based in whether they were responding from Deptford or Catford.

### **Catford free text comments**

#### **General sentiment**

- 46 respondents left a generally supportive comment towards the proposals. These respondents did not specify any substantive reason for their response.
- 430 respondents left a **generally negative** comment towards the proposals, mostly in reference to the parking restrictions rather than other changes. These respondents did not specify any reason for their sentiment.

#### **Parking-related comments**

- 454 respondents made comments about **permit charges** being too expensive. These comments were mainly costs it would be to themselves, but also mentioned visitors and businesses.
- 240 respondents made comments about **visitor parking** concerned about people being discouraged to visit them especially due to additional costs associated with visitor permits. Many respondents also mentioned they would experience social isolation as a result, while others pointed out they require visits from carers, tradesman, deliveries etc.
- 179 respondents said the proposals would **worsen the situation** where the current arrangement works fine.

- 145 respondents made comments about the harm parking restrictions
  poses to local business and services. These comments mentioned how
  the parking proposals would discourage visitors from elsewhere placing
  emphasis on the need to pay to park.
- 95 respondents said **alternative modes of travel are no substitute** to using a car and the flexibility it offers and how it caters to their particular circumstances. Comments such as this one was often tied to those also suggesting improvements to public transport ought to be made.
- 50 respondents made suggestions relating to **timings** of parking restrictions such as hours or days of operation. Some respondents gave specific times that would cater to their circumstances.
- 35 respondents mentioned comments relating to car clubs. Majority of these were negative with many saying there is no need for them, while only a few of them were positive.
- 27 respondents mentioned that they could be forced to convert
  driveways. Majority of these were negative with many saying there is no
  need for them, while only a few of them were positive.
- 21 respondents said the proposals would improve the area with some specifically mentioning their ability to park would be enhanced by discouraging commuters.

- 20 respondents left comments relating to enforcement. Most mainly criticised the policing effort it would require enforcing parking restrictions.
- 12 respondents made comments about school parking on staff and parents dropping children off.

#### **Comments about Electric Vehicles**

- 83 respondents mentioned **supportive of EV proposals** explaining they were happy to see EV infrastructure being adopted.
- 24 respondents mentioned they were **against EV proposals** with some stating it would encourage traffic, unsuitable for the roads, cause safety issues or not needed.
- 23 respondents made specific suggestions about EVs. This often ranged from commenting about the location of particular EV's, number of EVs proposed and specific designs about chargepoints.
- 12 respondents said EVs were too expensive to consider there for the proposals.

#### Comments about public transport

- 45 respondents left comments about improving public transport services especially in relation to time, frequency, and connectivity. A few respondents explicitly mentioned that any restrictions on parking were conditional on an improved public transportation system.
- Eight respondents said **public transport is too expensive** therefore would not encourage people to give up their car usage.

### **Comments about cycling infrastructure**

- 40 people said they object to cycle parking infrastructure primarily due
  to current cycle hangers being underutilised and some residents saying
  they have space in their own properties.
- 40 people said they **support cycle parking infrastructure** with some people demanding further infrastructure to keep up with demands.
- 29 respondents said they would like to see **cycle lanes** and improvements believing this should have been a part of the proposals.
- 24 people left other comments about cycle usage ranging from suggestions about e-bike schemes or saying they were too frightened to cycle.

#### **Comments about greenery**

- 104 people were negative towards greenery. Quite a few of these comments mentioned trees can lead to subsidence, while others mentioned there were already lots of trees, require maintenance or hinder mobility.
- 120 people said they were positive about greenery. Some of these
  mentioned the environmental benefit it would bring while others
  suggested it was long overdue or even more trees were required.

### **Comments directed towards Lewisham Borough Council**

- 287 people said the proposals were purely a **money-making scheme** with no benefit to people only raising revenue for the council.
- 99 people said they were upset about the lack of evidence, transparency, and consultation process. Comments mainly centred around their being no meaningful consultation with criticism directed towards the reasons for the proposals, advertisement, and lack of information.
- 25 people left comments about the questionnaire design saying there was missing information or biased.

#### Other comments

- 87 people mentioned **speeding issues** suggesting this was a big issue in their area and more provisions were needed to bring car speeds down.
- 56 people mentioned **crossings and junctions** suggesting more needs to be done to improve pedestrian safety.
- 50 people mentioned mobility issues implying proposals are discriminatory towards those who have limited mobility and rely on cars.
   Due to this they can never make use of alternative modes of travel by train or bike.
- 45 people made comments about safety. Some of these comments were directed towards specific changes while others were general in nature or about specific safety issues (anti-social behaviour).
- 41 people made comments about traffic flow, suggestions, and issues.
   Comments were diverse ranging from concerns about traffic to suggestions about how to improve by implementing features such as one-way systems.
- 36 people made comments about pavement and road improvements.
   Some comments mentioned these were a more pressing concern than other proposals put forward in the consultation.

- 23 people made comments about scheme area. A few of these comments
  queried about the extent of the area and how some of the proposals were
  not fir for purpose in the area.
- 12 people made comments about there being too much litter and fly tipping in the area.

## **Locational based analysis**

- Nine people made comments about time suggestions specifically
  located on Grierson Road. Nearby on Ballina Street three people made
  comments about the same issue. Most residents mentioned varied times
  however many agreed that times should be focused on preventing
  commuters and being as short as possible such as for two-hour periods
  rather than the whole day.
- 14 people made comment about speeding on Codrington Hill, eight people made similar comments from Bexhill Road while six located on Grierson Road. A couple of respondents requested speed-calming measures such speed bumps as a solution.
- 11 people made comments about the condition of pavements and potholes on Bankhurst Road.
- Seven people were supportive on EV chargepoints based in Grierson Road, five people were in Montacute Road, Stillness Road, Salehurst Road and four people based in Bexhill Road and Crofton Park Road.
- Six people were supportive of further cycling parking hubs on
   Montacute Road.

Four people said they were opposed to further cycle parking hubs on
 Stondon Park and Ebsworth Road saying there are already enough and not utilised.



## **Deptford free text comments**

#### **General sentiment**

- 71 respondents left a **generally negative** comment towards the proposals, mostly in reference to the parking restrictions. These respondents did not specify any reason for their sentiment.
- 23 respondents left a **generally supportive** comment towards the proposals, mostly in reference to the parking restrictions. These respondents did not specify any substantive reason for their response.

### **Parking-related comments**

- 86 respondents mentioned parking charges as an issue mentioning it's a financial burden especially during a cost-of-living crisis.
- 81 respondents felt that introduction of parking permits would worsen the current parking situation. Many commented that plans include insufficient parking spaces for resident demand, particularly due to large residential developments in the area. Some respondents were particularly concerned about how paid parking on Childers Street would affect residents' ability to park.
- 32 respondents expressed concern about the implementation of visitor
  permits. Worry that friends and family will be unable to visit residents
  as easily, particularly for the elderly or disabled people who may be

more reliant on visitor assistance from paid or unpaid carers. Other issues included tradesman / delivery driver access and time restrictions on visitors.

- 31 respondents mentioned impact on local businesses and services, referencing how permits may impact the ability of businesses to function and how easily people would be able to visit businesses and community groups.
- 30 respondents commented that they had no alternative modes of travel are no substitute some or all of the time. Reasons for car use included convenient way to travel with children, constraints associated with nature of job and no viable alternative.
- 19 respondents made comments about enforcement. They desired clarity on how the proposed permit scheme would be enforced, citing current instances of pavement parking and parking on double yellow lines.
- 13 respondents felt that parking permits would improve residents'
   experiences of parking in the area.
- Nine respondents commented on the proposals surrounding car clubs.
   Most respondents felt that car clubs were not a good alternative, while a few felt they were a useful addition.

Four respondents made comments about the timing of parking
 permits. These included varied suggestions with some saying it should
 be applied weekdays or certain time periods especially for visitors.

#### **Comments about Electric Vehicles**

- 10 respondents mentioned **supportive of EV proposals** explaining they were happy to see EV charging points being introduced.
- Seven respondents mentioned they were against EV proposals with some stating it would encourage traffic or brought about other nuisances such as safety issues and noise pollution.
- Eight respondents said EVs were too expensive to consider there for the proposals.
- Four respondents made suggestions about EV chargepoints mostly related to the number and placement of chargepoints. This included those arguing for more chargepoints and those saying not to implement too many.
- Four respondents made suggestions about EV chargpoints mostly related to the number and placement of chargepoints. This included those arguing for more chargepoints and those saying not to implement too many.

### **Comments about public transport**

- 13 respondents left comments about **improving public transport** services mostly in relation to time, frequency, and connectivity.
- Five respondents said public transport is too expensive therefore would not encourage people to give up their car usage.

## **Comments about cycling infrastructure**

- 13 people said they support cycle parking infrastructure as it would be used by those who cycle.
- 12 people said they object to cycle parking infrastructure with quite a
  few people saying it would encourage theft or sufficient provisions in
  place.
- 13 people left **other comments about cycle usage** with many suggesting there should be bike hire schemes and more done to encourage cycling.
- Seven people said they would like to see cycle lanes as part of the proposals as this would encourage cyclists.

## **Comments about greenery**

- 35 people said they were **positive about greenery** and the addition of more trees.
- Eight people were **negative towards greenery**, with many respondents believing they were unnecessary and damaging to the area.

### **Comments directed towards Lewisham Borough Council**

- 30 people said the proposals were purely a **money-making scheme** with no benefit to people only raising revenue for the council.
- 13 people said they were upset about the lack of evidence, transparency, and consultation process. Comments mainly centred around their being no evidence-backed surveys for the proposals and not proper consultation process. Some also commented they felt like they were being ignored.
- Four people left comments about the questionnaire design saying it was biased and skewed.

#### Other comments

- 21 people made comments about there being too much litter in the area with suggestions that more bins would help keep the area cleaner and tidy.
- 20 people mentioned the proposals would have a disproportionate effect
  on those with mobility issues implying proposals are discriminatory
  towards those who have limited mobility and rely on cars.
- 17 people mentioned **speeding issues** suggesting this was a big issue in their area and more provisions were needed to bring car speeds down.
- 17 people made comments about scheme area. Some people queries the
  extent of the area confused why particular areas and streets were
  excluded from the zones marked out for changes.
- 13 people made comments about safety. Some of these comments were directed towards safety issues arising from traffic, while others were general in nature or about specific safety issues (anti-social behaviour).
- 12 people mentioned crossings and junctions suggesting more needs to be done to improve pedestrian safety.
- 12 people made comments about traffic flow, suggestions, and issues.
   Comments were diverse ranging from concerns about congestion build

up to suggestions about how to improve traffic flow by implementing one-way systems.

- 11 people made comments about **pedestrianisation**. Many wanted more roads closed to traffic with quite a few mentioning Deptford High Street.
- Nine people made comments about pedestrian and road improvements. These comments mainly centred around improving the condition of roads and pavements.

### **Location-specific comments**

- Four people objected to cycle parking hubs on Amersham Grove /
   Valley Road will make it a magnet for thieves.
- Three people said they would be in favour of further cycle parking hubs on Childers Street.
- Four people were in favour of the addition of EV charging points on Moulding Lane.
- Three people mentioned **speeding** was an issue on **Creekside**.

# **Key analysis findings – Catford**

## **Key findings**

- A high number of respondents were in opposition to proposals which involve reduction in parking spaces and require permits for residents and charges for visitors. Approximately 1564 respondents are strongly opposed / opposed to parking permits.
- Most respondents (1496 respondents) said they do not have access to off street parking such as a garage.
- With regard to EV chargers in Catford, almost 900 current car owners
  who responded suggested they would consider purchasing an EV for
  their next vehicle. This, combined with the strong support for more EV
  chargers and comments about EV charging infrastructure requiring
  rollout to increase adoption, suggests there is strong rationale for the
  introduction of further EV chargers in Catford now and into the future.
- A high rate of opposition for the introduction of parking permits was
  evident in almost every street within the area, with exceptions to this in
  Grierson Road and Ballina Street, likely due to proximity to the railway
  station, and a cluster of streets near Ravensbourne Park.
- Other aspects of the programme such as trees and planting, as well as safer junctions, were supported.
- Frustration was expressed during face-to-face pop-up sessions, where
  the primary concerns reported were the financial impacts on visitors
  and residents, and a perception the proposals were designed to
  generate revenue for the council.

### **Participant profile**

- A total of 2,028 respondents responded to the survey (including multiple members of the same household), comprising 1,555 unique households took part in the survey.
- Women and those aged in their 30s and 40s were more likely to respond, and White British people were the highest responding ethnicity.

### Support for parking permits on Grierson Road and Ballina Street

- The southern and northern sections of Grierson Road near the train station, had support for parking permits. This was mainly due to commuter parking being a concern for residents living here.
- Nearby, Ballina Street also had strong support for the introduction of permit parking.

#### **Local business concerns**

- 13 business responses were received, with most situated on Brockley Rise, while the remaining were scattered throughout the consultation area.
- Concerns about discouraging visitors to the area due to parking costs was the main theme of responses from businesses.
- Many people commented that businesses were already struggling postcovid and in a cost-of-living crisis, and such restrictions would place an extra burden on businesses.

#### **Visitor parking**

- One of the most common concerns raised in Catford was a perception that family and friends would not be able to visit residents in Catford.
   This concern was particularly prevalent among elderly and disabled residents, some of whom mentioned requiring additional care.
- The cost for visitor permits was criticised by many respondents, who stated they occasionally require tradesmen and deliveries at their households, and it would be inconvenient to arrange and use visitor permits each time.
- The one-hour length of visitor passes was also criticised as being too short.

### Concerns about parking displacement

 Many respondents were concerned it would lead to reduction in parking spaces and cause additional parking pressure on their own road and other roads nearby.



# **Key analysis findings - Deptford**

#### **Overall proposals**

- Just over half of respondents opposed the introduction of parking permits (342 respondents), although there was significant support for the proposals (244 respondents).
- Strong support was found for parking permits in a number of individual streets and clustered areas.
- Areas with high rates of opposition, such as Creekside, Dacca Street,
   Moulding Lane, and Glenville Grove, are within car-free developments.
- Other aspects of the programme such as disabled parking bays, safer junctions and trees/planting received a high level of support.
- Many respondents in Deptford were also in favour of more walking and cycling infrastructure.

#### **Participant profile**

- A total of 663 respondents responded to the surveys, comprising 545 unique households.
- There was almost an even split between men and women, and White British people were most likely to respond compared with other ethnicities. Most respondents were aged in their 30s.

#### **Car-free developments**

- The majority of areas with high levels of opposition corresponded with car-free developments. This includes:
  - Moulding Lane / Childers Street

- Dacca Street area
- Cofferdam Way area

# **Cycle parking**

 Many respondents stated they were happy to see increased cycle storage, however some respondents also raised concerns regarding the placement of cycle storage.

# **Parking charges**

• The costs associated with parking permits for residents and visitors were highlighted as a concern by respondents.

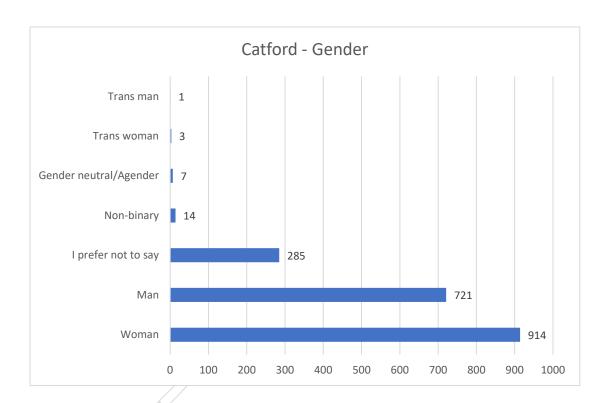


# **Equalities monitoring**

The following section shows the survey responses for all equalities questions such as demographic data.

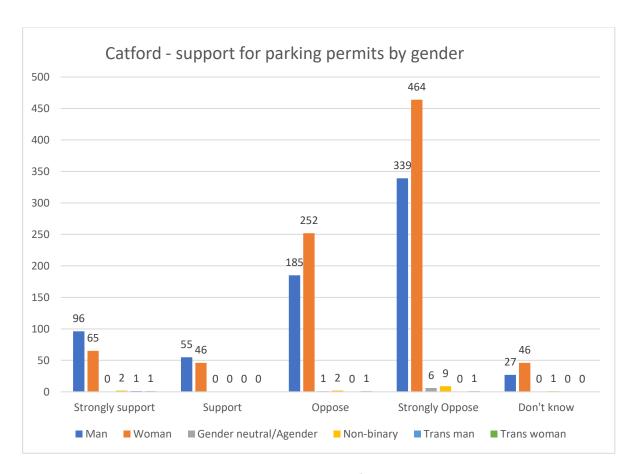
#### **Catford**

### Please tell us your gender



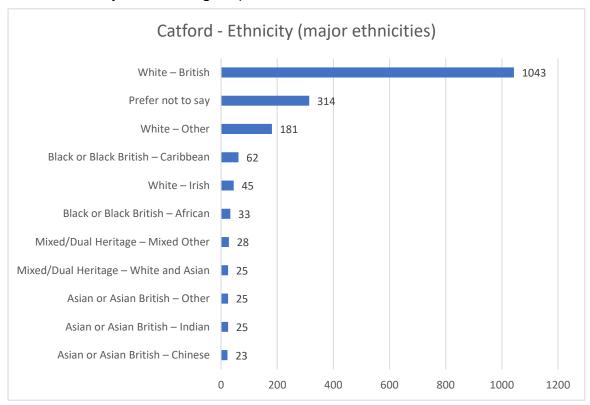
- Women outnumbered men in Catford with about 10% more women than men replying to the survey.
- A significant number of people preferred not to say.

### Breakdown of support for parking measure by gender



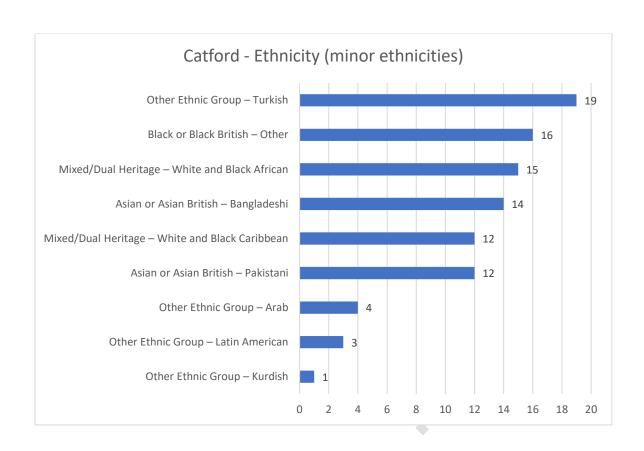
 Although both men and women were largely opposed to parking restrictions, men were more likely to support permit restrictions compared to women.

# Please tell us your ethnic group



- White British was the most common ethnicity followed by White other, and White Irish. The remaining ethnicities were a mix ranging from Black, Mixed and Asian.
- A significant segment of respondents decided not to state their ethnicity.





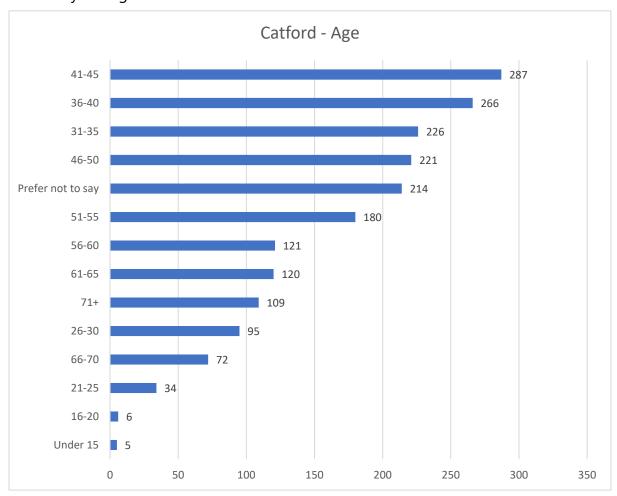
### Breakdown of support for parking measures by ethnicity

Catford										
Ethnicity	Strongly support	Support	Oppose	Strongly Oppose	Don't know	Total				
Asian or Asian British – Bangladeshi	0	0	3	7	0	10				
Asian or Asian British – Chinese	7	0	6	10	0	23				
Asian or Asian British – Indian	3	0	1	18	1	23				
Asian or Asian British – Other	3	2	4	15	1	25				
Asian or Asian British – Pakistani	0	1	3	7	0	11				
Black or Black British – African	2	1	6	22	0	31				
Black or Black British – Caribbean	3	2	13	38	2	58				
Black or Black British - Other	0	0	4	10	1	15				
Gypsy, Roma or Irish Traveller	0	0	0	0	0	0				
Mixed/Dual Heritage – Mixed Other	3	2	4	18	0	27				
Mixed/Dual Heritage – White and Asian	1	2	5	16	0	24				

Mixed/Dual Heritage – White and Black African	2	2	2	7	0	13
Mixed/Dual Heritage – White and Black Caribbean	2	1	2	7	0	12
Other Ethnic Group – Arab	0	1	1	2	0	4
Other Ethnic Group – Kurdish	0	0	1	0	0	1
Other Ethnic Group – Latin American	0	1	1	0	0	2
Other Ethnic Group – Turkish	1	1	4	9	3	18
Prefer not to say	13	12	69	204	9	307
White – British	109	71	306	478	50	1014
White – Irish	2	2	10	27	1	42
White – Other	28	10	48	79	13	178

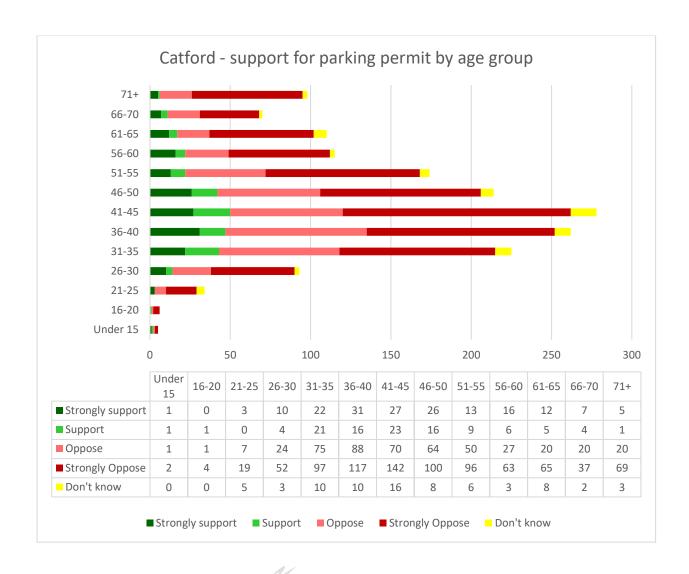


# What is your age?



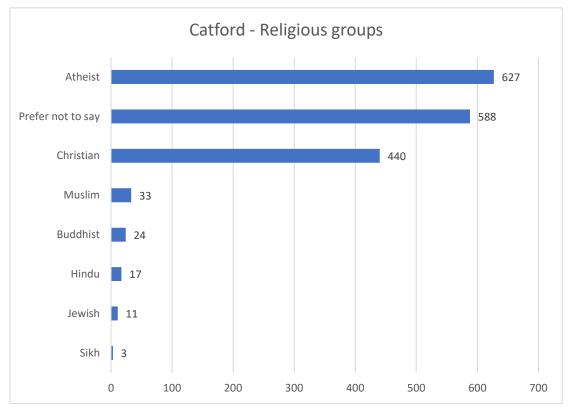
- Respondents aged in their 30s and 40s were the most popular age groups that responded to the survey.
- The age groups that were younger and older tended to have far fewer response rate.

# Breakdown of support for parking measures by age groups



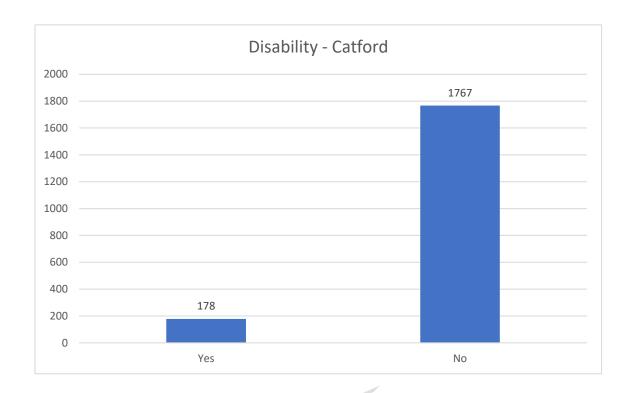
• There was very minimal difference in levels of support across age ranges that had a good level of response.

# How would you describe your faith or belief?



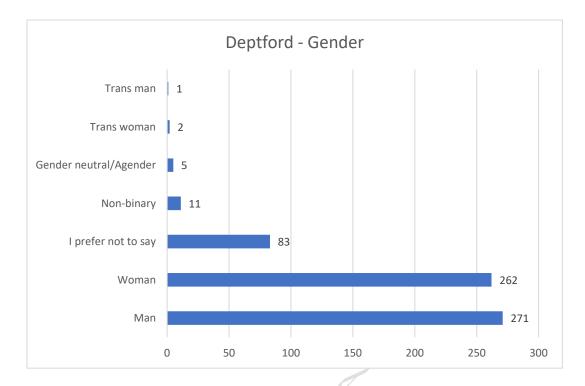
- Those who identified as Atheist were the most prominent group followed by Christians.
- A significant number of respondents again chose not to respond to the question.

Do you consider yourself to be disabled as defined by the Equality Act 2010?



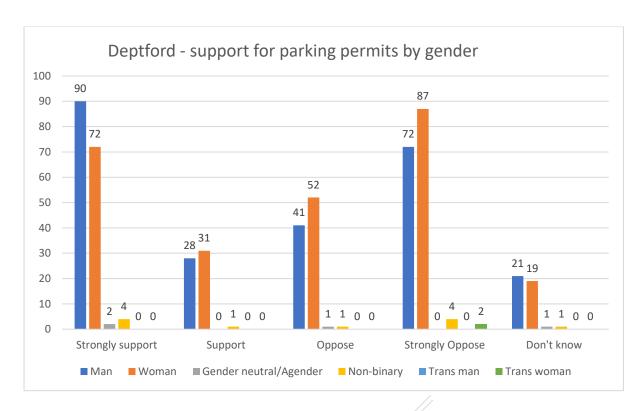
• Vast majority of respondents said they were not disabled; however, a small minority did say they were as defined by the Equality Act 2010.

**Deptford**Please tell us your gender



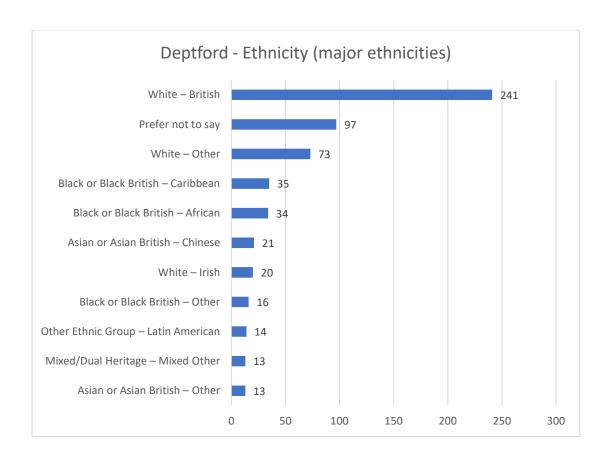
 The gender differences were almost with women slightly outnumbering men. A considerable number of respondents chose I prefer not to say, while tiny minorities identified as non-binary, gender neutral or trans.

Breakdown of support for parking measure by gender



• Very minimal differences across men and women, with men slightly more likely to support the changes.

Please tell us your ethnic group

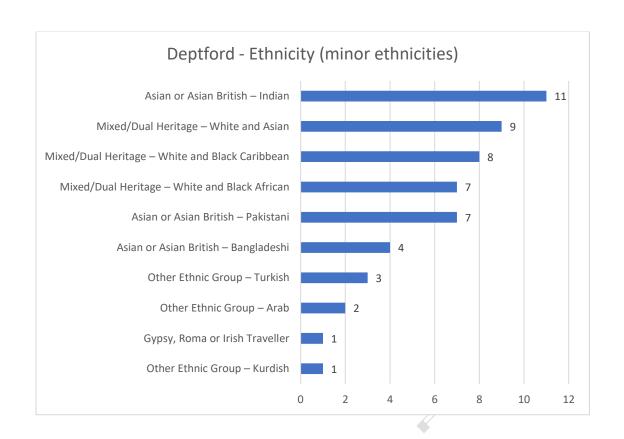


- White British outnumbered all other ethnicities by a large margin, followed by White Other.
- A significant number of respondents again said they preferred not to state an answer.

## Breakdown of support for parking measures by ethnicity

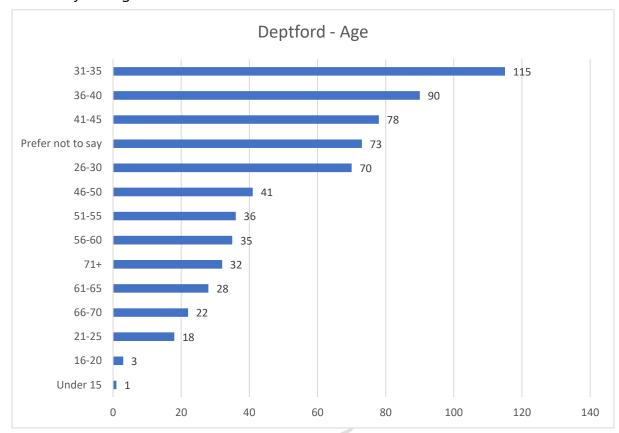
Deptford										
	Strongly support	Support	Oppose	Strongly Oppose	Don't know	Total				
Asian or Asian British – Bangladeshi	2	1	1	0	0	4				
Asian or Asian British – Chinese	5	2	6	7	0	20				
Asian or Asian British – Indian	3	1	3	3	0	10				
Asian or Asian British – Other	4	1	3	5	0	13				
Asian or Asian British – Pakistani	0	0	1	6	0	7				

Black or Black British – African	7	1	7	16	1	32
Black or Black British – Caribbean	8	1	6	14	2	31
Black or Black British – Other	9	3	2	2	0	16
Gypsy, Roma or Irish Traveller	1	0	0	0	0	1
Mixed/Dual Heritage – Mixed Other	7	1	2	1	2	13
Mixed/Dual Heritage – White and Asian	0	3	2	4	0	9
Mixed/Dual Heritage – White and Black African	4	1	0	2	0	7
Mixed/Dual Heritage – White and Black Caribbean	5	0	1	1	1	8
Other Ethnic Group – Arab	2	0	0	0	0	2
Other Ethnic Group – Kurdish	0	0	0	1	0	1
Other Ethnic Group – Latin American	4	3	3	4	0	14
Other Ethnic Group – Turkish	0	0	0	3	0	3
Prefer not to say	11	7	17	53	4	92
White – British	69	28	41	68	27	233
White - Irish	10	2	2	3	2	19
White – Other	24	11	13	17	6	71



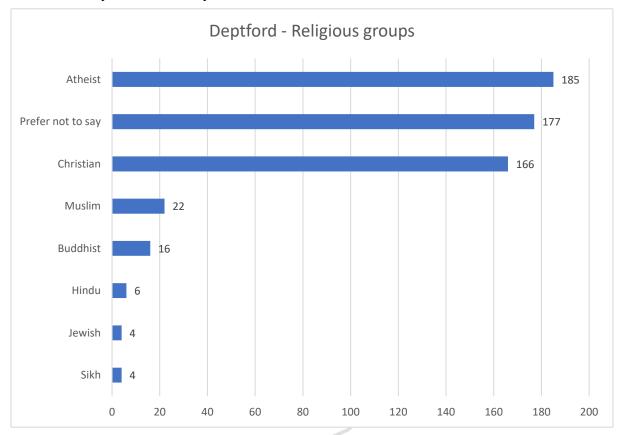


## What is your age?



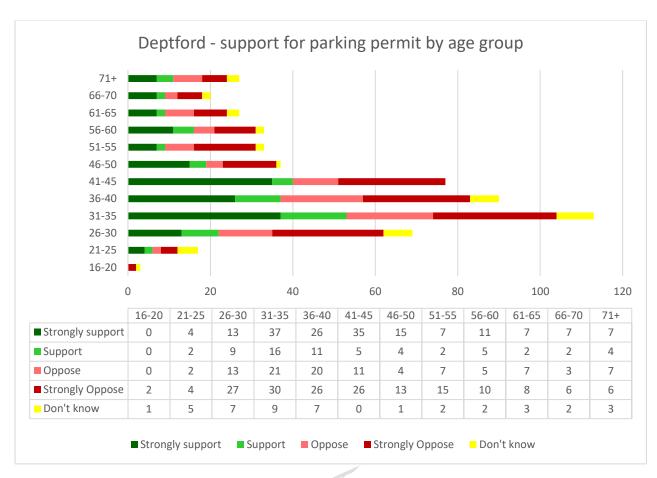
- Those aged in their 30s formed the biggest age groups responding to the survey. This was followed by people in their late 20s (26-30) and 40s which formed a large segment of the responses.
- Age groups outside these age bracket formed a small minority of respondents.

## How would you describe your faith or belief?



- Atheists and Christians formed the largest respondents when considering religious beliefs and faith. All other religious groups were a minority.
- A significant number of respondents also chose not to respond.

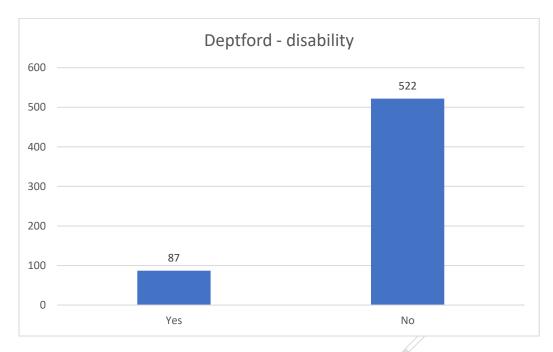
## Breakdown of support for parking measures by age groups



 There was very minimal difference in the proportion of support for parking permits between different age ranges.



Do you consider yourself to be disabled as defined by the Equality Act 2010?



• Vast majority of respondents said they were not disabled; however, a significant minority did consider themselves disabled.

# Appendix A: Leaflet (front / back)

Complete the survey by Sunday 5 March 2023 Online: lewisham.gov.uk/SustainableStreets

#### In person pop-up sessions:

- Friday 3 February 2:30pm 4:30pm at St William of York Catholic Primary School, SE23 1PS
- Sunday 5 February 12noon 2pm at Ackroyd Community Centre, SE23 1DL
- Tuesday 7 February 2:15pm 4:15pm at Stillness Primary School, SE23 1NH
- Wednesday 8 February 4:30pm 6:30pm at Honor Oak Station, SE23 1EB
- Friday 17 February 10:30am 12:30pm at St Saviours Church, SE23 1JN

#### How to get involved

Local people know their neighbourhood best and we want you to help us create the streets you need. Residents and businesses in your area are being asked to consider proposals for their streets and provide feedback via a survey. Responses to the survey will help us understand if local people want proposed changes to car parking, so more space can be created for sustainable measures.

If you have any questions or need this information in another language or format, including hard copy versions of the survey, please get in touch.

Si vous evez des questions ou si vous evez besoin de ces informations dans une autre langue ou un autre format, y compris des versions papier de l'enquête, veuillez nous contacter.

Jeśli masz jakieś pytania lub potrzebujesz tych informacji w innym języku lub formacie, w tym wersji papierowej ankiety, skontaktuj się z nami.

Herhangi bir sorunuz varsa veya anketin basılı kopyaları da dahil olmak üzere başka bir dilde veya biçimde bu bilgilere ihtiyacınız varsa, lütfen iletişime geçin.

உங்களிடம் ஏதனோம் சுசெல்கள் இருந்தால் அல்லதா இந்தத் தகவல் வரோ மணெழி அல்லதா வடிவமமைப்பில் தவேலைப்பட்டால், தருத்தாக்களிப்பின் கடின நகல் பதிப்பாகள் கட்பட, தயகாசியினு தடுகொடர்பா கரௌன்னவும்.

如果您有任何疑问或需要其他语言或格式的此信息,包括调查的硬持贝歇本,请与我们联系

Phone: 0203 745 4547 Email: consultation@lewisham.gov.ul



#### Frequently Asked Questions

#### Why are parking permits proposed?

We believe parking should be prioritised for local people. The introduction of parking permits will help to prevent commuters from parking on residential streets and leaving their cars for long periods of time.

Without a valid permit, commuters will be less likely to drive to these areas and are more likely to use more sustainable modes of transport, helping reduce local congestion and air pollution and improving road safety.

#### How much will a parking permit cost me?

In line with our emissions-based parking charges, permits for those with the least polluting vehicles will be cheaper than for vehicles with higher emissions.

The cost of a 12-month resident permit starts at £70 for petrol vehicles and £120 for diesel vehicles. The cost of a 12-month business permit starts at £350 for petrol vehicles and £400 for diesel vehicles.

In areas where new parking permit schemes are implemented, we will give all residents and businesses a 15% discount on their annual permit for the first year. There are additional concessions available for certain groups.

To calculate out the cost of your permit and find out if you would be eligible for a discount, go to lewisham.gov.uk/SustainableStreets.

#### Will people still be able to visit me by car?

Yes - you can give your visitors a parking permit so they can still park near your home or business.

When residents and businesses apply for a parking permit, they will receive a book of ten one-hour visitor permits for free. After this, a book of ten one-hour visitor passes can be purchased for £16. Residents can also purchase half-day, daily or weekly permits for visitors.

A book of ten one-hour visitor passes will also be provided free of charge to any residents over 60 and in receipt of Council Tax support.

#### How will this impact local shops and high streets?

The improvements we are proposing will make it easier for people to walk, cycle or use public transport to get to local shops and high streets.

The permit scheme will also discourage people from using parking spaces near local shops and high streets for non-shopping purposes, making it easier for other residents to visit local shops and high streets.

We want businesses to take part in the consultation, so we can better understand their needs and make sure we're creating spaces that support thriving high streets.

For more information and to check the cost of your permit, please visit lewisham.gov.uk/SustainableStreets

# Sustainable streets for your area















Our aim is for 80% of all journeys in Lewisham to be made by walking, cycling or public transport by 2041. This will help to improve air quality and road safety, reduce noise and congestion and make our neighbourhoods greener, healthier and more enjoyable places to live, work and play.

Complete the survey by Sunday 5 March 2023.



## **Appendix B: Leaflet (plans / proposals)**

#### What is proposed?

We want to make better use of pavements and road space to improve road safety and air quality, reduce noise and congestion and help more people to walk, cycle and use public transport.

Improvements to sustainable travel and changes to parking are proposed in Catford and the surrounding area to ensure our streets meet the needs of the local community.

Our proposals incorporate requests from the local community and include:

#### Improved safety at junctions

In the last four years, road collisions in Lewisham have resulted in over 400 serious injuries and nine deaths, and busy junctions are a major factor in road collisions. Double yellow lines will be introduced at junctions across your area to help improve road safety. By restricting car parking at either side of junctions, people crossing the road and vehicles turning can see oncoming traffic more easily.

#### More tree

We are committed to planting more street trees across the borough. Our proposals include planting an additional 237 trees across the wider area.

#### Car Clubs

Our proposals include dedicated car parking spaces for car club vehicles (e.g. Zipcar). New car club bays will be installed in phases as demand for car clubs and shared vehicle parking spaces increase.

#### Better cycle storage

We know many residents want to see more cycle parking and secure storage on their streets. Our proposals include an additional 49 cycle storage hangars across the wider area.

#### Access to electric vehicle (EV) charging points

As part of our Low Emission Vehicle Charging Strategy, we want to ensure there is an EV charging point available within 250m of every home and business in Lewisham. Across the wider area, we have included 64 EV charging points in line with this strategy.

#### Changes to parking

We can only introduce more trees, cycle storage and EV charging points, if road space is available. In Lewisham, nearly half of households don't have access to a car, yet around 60% of all road space is currently used for on-street parking. This is a huge amount of space which could be used differently and changing

the way car parking is used will enable us to introduce these measures. The changes proposed in your area include a parking permit scheme for residents and businesses and short stay parking areas. This will help ensure car parking in local streets is prioritised for residents and businesses, as well as encouraging more people to walk, cycle or use public transport. A permit scheme will also reduce the likelihood of people parking unsafely or in other locations they aren't supposed to (e.g. in front of driveways and close to junctions).

#### Blue badges

The permit scheme we are proposing will make parking easier for blue badge holders, as parking space will be prioritised for local residents. Blue badge holders and carers in the permit areas will receive a free 12-month parking permit.

Blue badge holders can apply for a disabled bay to be installed near their home. Where we have received eligible applications, new disabled bays across have been included in the proposals.

For a detailed view of proposals on your street, see the plan overleaf.

#### Example changes to Lessing Street, Catford

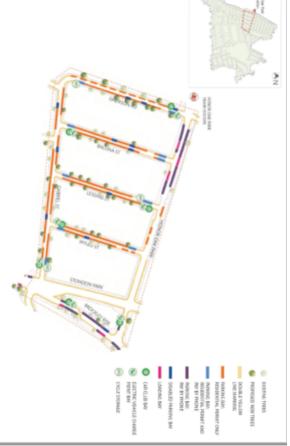






After - Lessing Street, Catford





# Appendix C: Reported car ownership of respondents in Catford

Road name	Nobody	Yes, 1 -	Yes, 1	Yes,	Ownership	Grand
	owns a car	2 cars	car	2 + cars	%	Total
Ackroyd Road	9	3	19		69%	32
Agnew Road	4	5	24	5	89%	38
Austin Close	1	1	1		67%	3
Ballina Street	5	2	17		79%	24
Bankhurst Road	10	9	35	2	82%	56
Beadnell Road	6	1	11		67%	18
Bexhill Road	6	10	36	4	88%	57
Blythe Close	5	1	10		69%	16
Blythe Hill	6	3	20		79%	29
Blythe Hill Lane	9	5	20	3	76%	37
Bovill Road	13	11	54		82%	79
Brightling Road	2		7		70%	10
Brockley Park	5	5	12 //		77%	22
Brockley Rise	8	20	48	5	90%	81
Brockley View	4	5	17		85%	26
Casslee Road	1	4	22		93%	28
Chilthorne Close	1	2	6		89%	9
Codrington Hill	12	8	52	3	84%	75
Courtrai Road		2	14	_	100%	16
Crofton Park Road	4	5	40		92%	49
Dalmain Road	2	3	10	1	88%	16
Duncombe Hill	9	4	32	3	80%	49
Ebsworth Street	6		33	_	85%	39
Ewart Road	9	2	14	1	63%	27
Ewhurst Road	2	5	6		85%	13
Faversham Road	6	4	10		70%	20
Firs Close	1	1	8	2	92%	12
Gabriel Street	5	1	25	_	84%	31
Garthorne Road	7	4	30		81%	42
Gladiator Street	2	1	6		78%	9
Grierson Road	9	5	73		89%	88
Grove Close	3		1		25%	4
Herschell Road		4	15		100%	19
Holmesley Road	5	4	25		85%	34
Honor Oak Park	4	6	13		83%	23
Iona Close	1	1	1		67%	3
Kilgour Road	3	3	19	1	88%	26
Lessing Street	3	4	5	2	79%	14
Lowther Hill	5	15	28	4	90%	52

Maclean Road	3	4	26		88%	34
Malham Road	1	3	8		92%	12
Manwood Road	2		5		71%	7
Montacute Road	5	10	27	2	89%	44
Montem Road	12	5	19		65%	37
Montrose Way	1				0%	1
Osborn Lane	1				0%	1
Owens Way		2	4	1	100%	7
Parbury Road	8	3	19	1	74%	31
Park Rise			1		100%	1
Polsted Road	7	11	25		84%	43
Ravensbourne Park	3		6		67%	9
Ravensbourne Park Crescent	7		15		68%	22
Ravensbourne Road	7	2	37	2	85%	48
Riseldine Road	6	12	26		86%	44
Rockbourne Mews			2		100%	2
Rockbourne Road	5	9	23	3	88%	40
Rojack Road			5		100%	5
Salehurst Road	7	13	50	1	90%	71
Segal Close			2		100%	2
St Germans Road	4	5	15	1	84%	25
Stanstead Grove		2			100%	2
Stanstead Road	11	3	24	1	72%	39
Steucers Lane			1		100%	1
Stillness Road	5	19	40	1	92%	65
Stondon Park	8	5	38		84%	51
Sunderland Road			1		100%	1
Tatnell Road	3	12	20	1	92%	36
Waldram Park Road	2		4		67%	6
Wastdale Road	4		14		78%	18
Whatman Road	10	4	18		69%	32
Windsor Mews			3		100%	3
Winterbourne Road	1	3	14		94%	18
Winterstoke Road		1	6		100%	7
Wyleu Street	4		12		75%	16
Grand Total	320	297	1329	50	N/A	2007

# Appendix D: Reported car ownership in Deptford

Road name	Nobody	Yes, 1 -	Yes, 1	Yes, 2 +	Ownership	Grand
	owns a	2 cars	car	cars	%	Total
Abinger Grove	12	6	33	1	71%	56
Admiralty Close				1	100%	1
Adolphus Street	2		2		50%	4
Albury Street		1	6		88%	8
Alverton Street	1		4		67%	6
Amersham Grove	4		3		43%	7
Amersham Vale	1	1	4	1	86%	7
Arklow Road	9	2	8		53%	19
Baildon Street	6		3		33%	9
Barnes Terrace		1	1		100%	2
Blackhorse Road	2		4	/ `	67%	6
Bronze Street	4		3		43%	7
Carriage Way	2		2		50%	4
Childers Street	8	4	28	1	80%	41
Clyde Street			1		100%	1
Cofferdam Way	4	2	8		71%	14
Comet Street	2		2		50%	4
Creative Road	1				0%	1
Creekside	9	1 /	9		53%	19
Czar Street		2	2		100%	4
Dacca Street	7	5	24		81%	36
Deptford Broadway	1		1		50%	2
Deptford Church Street	5	1	3		44%	9
Deptford High Street	10	1	6	2	43%	21
Dorking Close	1		1		50%	2
Douglas Way	1		2	1	75%	4
Dryfield Walk		1	2		100%	3
Edward Place		1	1		100%	2
Edward Street	6	2	4		46%	13
Elgar Close		3		1	100%	4
Etta Street	11	3	12	3	62%	29
Evelyn Street	2	2	11	2	88%	17
Ffinch Street	1				0%	1
Glenville Grove	14	2	12	1	50%	30
Gosterwood Street	14	5	27	2	71%	48
Grove Street	3	2	4	_	67%	9
Hamilton Street	1	_	•		0%	1
Hereford Place	•				0%	1
Idonia Street	1	1	1		67%	3
Kerry Road	1	1	1		50%	2

Lamerton Street	1				0%	1
Larch Close			1		100%	1
Lynch Walk	3	3	10		81%	16
Mary Ann Gardens	3		2		40%	5
Mornington Road	2	1			33%	3
Moulding Lane	20	2	35	1	66%	58
Napier Close	1		2		67%	3
New Butt Lane	2				0%	2
New Cross Road	3		2		40%	5
New King Street	4	1			20%	5
Octavius Street	1		1		50%	2
Payne Street			2		100%	2
Pilot Close	1		1		50%	2
Prince Street			1		100%	1
Reginald Place	3				0%	3
Reginald Road	1				0%	1
Reginald Square	2		2		50%	4
Resolution Way			1		100%	1
Rochdale Way	2	1	1		50%	4
Rolt Street	8	3	6		47%	19
Royal Close				3	100%	3
Sayes Court Street			1		100%	1
Speedwell Street	1		1		50%	2
Staunton Street	1		1		50%	2
Taylor Close	1		3		75%	4
Trim Street			2		100%	2
Valley Road	15	1	14		50%	30
Vaughan Williams Close	2		1		33%	3
Walnut Close		1	1		100%	2
Warwickshire Path			3		100%	3
Watergate Street	1				0%	1
Watsons Street	4	1	3		50%	8
Wycombe Street	2	1	4		71%	7
Grand Total	230	65	335	20	N/A	663

# Appendix E: Street by street analysis of all measures (Catford)

See below for a breakdown of support level for all measures street by street in Catford.

Cycle storage								
Road name	Support	Against	Don't know	Mixed	No	Grand Total		
Ackroyd Road	12	7	KIIOW	2	response 2	23		
Agnew Road	12	11	1	2	1	27		
Austin Close	3					3		
Ballina Street	10	8	2			20		
Bankhurst Road	19	11	1	7	1	39		
Beadnell Road	4	1	1	5	1	12		
Bexhill Road	24	12	2	6	1	45		
Blythe Close	4	7	2		1	14		
Blythe Hill	17	8	2		/ -	27		
Blythe Hill Lane	15	14	1	1		31		
Bovill Road	25	15	6	9		55		
Brightling Road	8	5				13		
Brockley Park	11	6		1	1	19		
Brockley Rise	26	27	3	4	10	70		
Brockley View	7	9		2		18		
Casslee Road	3	8	2	5	1	19		
Chilthorne Close	3	2	1	1		7		
Codrington Hill	22	16	7	9	1	55		
Courtrai Road	3	4		3		10		
Crofton Park Road	17	17		3	4	41		
Dalmain Road	6	4	1	1	1	13		
Duncombe Hill	17	11	6	2	5	41		
Ebsworth Street	14	10	2	4	1	31		
Ewart Road	12	6	1	2	1	22		
Ewhurst Road	7	2			1	10		
Faversham Road	7	8	3			18		
Firs Close	6	3			1	10		
Gabriel Street	18	5	1	2		26		
<b>Garthorne Road</b>	18	9	3	3		33		
Gladiator Street	3	4		1		8		
<b>Grierson Road</b>	30	16	6	12	1	65		
Grove Close	1	1			1	3		
Herschell Road	4	5		2	1	12		
Holmesley Road	16	7	1	2		26		
Honor Oak Park	6	9	2	2	2	21		
Iona Close	2	1				3		
Kilgour Road	6	6	3	4		19		

Lessing Street	7	1	3		1	12
Lowther Hill	15	15	2	5	1	38
Maclean Road	15	6	4		2	27
Malham Road	7	4				11
Manwood Road	5	1				6
Montacute Road	16	9	1	5		31
Montem Road	20	8	3	1		32
Montrose Way		1				1
Osborn Lane		1				1
Owens Way		5	1			6
Parbury Road	7	13		2		22
Park Rise	1					1
Polsted Road	6	15	1	6	2	30
Ravensbourne Park	5	1	2			8
Ravensbourne Park Crescent	11	3	1	1	1	17
Ravensbourne Road	22	7	5	2		36
Riseldine Road	11	15	2	4		32
Rockbourne Mews	2			/.		2
Rockbourne Road	15	10	1	3		29
Rojack Road	1	1	1	1		4
Salehurst Road	25	18	2	6		51
Segal Close	1		1			2
St Germans Road	16	3	1	1		21
Stanstead Grove		1				1
Stanstead Road	20	7	2	2	1	32
Steucers Lane	1					1
Stillness Road	19	16	4	4	1	44
Stondon Park	26	8	6	3	2	45
Sunderland Road	1					1
Tatnell Road	9	13		3	1	26
Waldram Crescent					1	1
Waldram Park Road	3	3				6
Wastdale Road	10	2	2			14
Whatman Road	16	8	2	1	1	28
Windsor Mews	2				1	3
Winterbourne Road	7	3		1	1	12
Winterstoke Road	5			1		6
Wyleu Street	8	4			1	13

		New Tre	es			
Road name	Support	Against	Don't	Mixe	No	Grand
			know	d	response	Total
Ackroyd Road	19	1	1		2	23
Agnew Road	22	3		1	1	27
Austin Close	3					3
Ballina Street	18	2				20
Bankhurst Road	30	5		3	1	39
Beadnell Road	12					12
Bexhill Road	35	5		4	1	45
Blythe Close	6	6	1	1		14
Blythe Hill	22	4			1	27
Blythe Hill Lane	25	5		1		31
<b>Bovill Road</b>	42	4		8	1	55
Brightling Road	7	4	1		1	13
Brockley Park	15	2		2		19
Brockley Rise	49	11	1	3	6	70
Brockley View	12	3	1	2		18
Casslee Road	12	3		2	2	19
Chilthorne Close	5	1	1			7
Codrington Hill	36	8	3	8		55
Courtrai Road	7	3				10
<b>Crofton Park Road</b>	26	9	2	2	2	41
Dalmain Road	11	1			1	13
Duncombe Hill	32	4		3	2	41
<b>Ebsworth Street</b>	25	5		1		31
Ewart Road	16	3	1		2	22
Ewhurst Road	10					10
Faversham Road	16	2				18
Firs Close	9				1	10
Gabriel Street	19	5	1	1		26
Garthorne Road	27	3	2	1		33
Gladiator Street	6	1		1		8
Grierson Road	52	5	2	3	3	65
Grove Close	2	1				3
Herschell Road	3	3		5	1	12
Holmesley Road	17	4	1	3	1	26
Honor Oak Park	12	4	3		2	21
Iona Close	3					3
Kilgour Road	16	1	1	1		19
Lessing Street	9	1	2			12
Lowther Hill	28	8		2		38
Maclean Road	18	5	1	1	2	27
Malham Road	9	1			1	11
Manwood Road	5		1			6

Montacute Road	21	5	1	3	1	31
Montem Road	26	3	1	2	*	32
Montrose Way		1	_	_		1
Osborn Lane	1	_				1
Owens Way	3	1	1	1		6
Parbury Road	14	5	1	2		22
Park Rise		1				1
Polsted Road	15	6	2	4	3	30
Ravensbourne Park	5	2	_	1		8
Ravensbourne Park	13	3		1		17
Crescent				_		_,
Ravensbourne Road	32	2	1	1		36
Riseldine Road	23	8		1		32
Rockbourne Mews	2					2
Rockbourne Road	21	4		4		29
Rojack Road	3		1			4
Salehurst Road	46	3		2		51
Segal Close	2					2
St Germans Road	20	1				21
Stanstead Grove	1					1
Stanstead Road	23	5	1	2	1	32
Steucers Lane	1					1
Stillness Road	35	5	1	3		44
Stondon Park	36	5	2		2	45
Sunderland Road	1					1
Tatnell Road	13	11		2		26
Waldram Crescent					1	1
Waldram Park Road	/4	2				6
Wastdale Road	12	2				14
Whatman Road	24	2		1	1	28
Windsor Mews	2		1			3
Winterbourne Road	11			1		12
Winterstoke Road	6					6
Wyleu Street	9	2		1	1	13
	E	V chargep	oints			
Road name	Suppor	Against	Mixed	Don't	No	Grand
	t			know	response	Total
Ackroyd Road	16	5			2	23
						_
Agnew Road	16	4	6	1		27
Austin Close	3					3

Ballina Street	13	5	1	1		20
Ballilla Street	15	J	_	_		20
Bankhurst Road	25	5	7	1	1	39
Beadnell Road	7	1	2	1	1	12
Bexhill Road	31	7	4	2	1	45
Blythe Close	5	6	1	2		14
Blythe Hill	16	7		3	1	27
Blythe Hill Lane	20	7	2	2		31
Bovill Road	36	7	9	3		55
Brightling Road	9	3		1		13
Brockley Park	12	6		1		19
Brockley Rise	45	10	4	2	9	70
Brockley View	11	4	2	1		18
Casslee Road	9	4	4	1	1	19
Chilthorne Close	5	1		1		7
Codrington Hill	36	9	8	2		55
Courtrai Road	6	3			1	10
Crofton Park Road	22	8	2	5	4	41
Dalmain Road	9	1	2		1	13
Duncombe Hill	28	5	1	4	3	41
Ebsworth Street	19	8	2	1	1	31
Ewart Road	10	4	4	2	2	22
Ewhurst Road	7	2			1	10
Faversham Road	9	5		4		18
Firs Close	7	2			1	10
Gabriel Street	19	1	2	2	2	26
Garthorne Road	30	1		1	1	33

Gladiator Street	5	2		1		8
Grierson Road	39	11	9	3	3	65
Grove Close	2				1	3
Herschell Road	8	2	1		1	12
Holmesley Road	20	1	1	3	1	26
Honor Oak Park	9	6	1	2	3	21
Iona Close	3					3
Kilgour Road	13	3	2	1		19
Lessing Street	8	2		1	1	12
Lowther Hill	26	7	3		2	38
Maclean Road	22	1	1	1	2	27
Malham Road	7	2		1	1	11
Manwood Road	5			1		6
Montacute Road	23	5	3			31
Montem Road	20	10	2			32
Montrose Way		1				1
Osborn Lane		1				1
Owens Way	3	2		1		6
Parbury Road	13	5	3		1	22
Park Rise		1				1
Polsted Road	13	9	4	2	2	30
Ravensbourne Park	7			1		8
Ravensbourne Park Crescent	9	2	2	3	1	17
Ravensbourne Road	21	8	5	2		36

Riseldine Road	19	6	4	3		32
Rockbourne Mews	2					2
Rockbourne Road	18	5	5	1		29
Rojack Road	3			1		4
Salehurst Road	40	2	5	3	1	51
Segal Close	1			1		2
St Germans Road	12	5	2		2	21
Stanstead Grove	1					1
Stanstead Road	22	5	2	3		32
Steucers Lane	1					1
Stillness Road	28	4	5	6	1	44
Stondon Park	31	6	4	2	2	45
Sunderland Road	1					1
Tatnell Road	18	4	2	1	1	26
Waldram Crescent					1	1
Waldram Park Road	3	3				6
Wastdale Road	10	2	1	1		14
Whatman Road	19	5	2	1	1	28
Windsor Mews	1	2				3
Winterbourne Road	6	2	2		2	12
Winterstoke Road	5		1			6
Wyleu Street	7	2	2	1	1	13

Car club bays						
Road name	Support	Against	Don't	Mixed	No	Grand
			know		response	Total

Ackroyd Road Agnew Road Austin Close Ballina Street Bankhurst Road Beadnell Road	10 7 2 9 16 5	8 10 1 10 11	3	3 4	3	23 27 3
Austin Close Ballina Street Bankhurst Road	2 9 16	1 10	3		3	
Ballina Street Bankhurst Road	9 16	10				2
Bankhurst Road	16					3
		11		1		20
Beadnell Road	5	- 11	2	8	2	39
		2		4	1	12
Bexhill Road	18	13	6	6	2	45
Blythe Close	6	6	1	1		14
Blythe Hill	9	15	3			27
Blythe Hill Lane	11	12	2	4	2	31
Bovill Road	19	21	5	9	1	55
Brightling Road	6	5	2			13
Brockley Park	6	9	2	1	1	19
Brockley Rise	24	27	2	7	10	70
Brockley View	5	11		2	/	18
Casslee Road	4	9	1	4	1	19
Chilthorne Close	3	2	1	1	/	7
Codrington Hill	14	19	5	13	4	55
Courtrai Road	6	3		1		10
Crofton Park Road	13	18	3	3	4	41
Dalmain Road	2	9		1	1	13
Duncombe Hill	17	12	5	3	4	41
<b>Ebsworth Street</b>	7	15	4	2	3	31
Ewart Road	8	8	2	1	3	22
<b>Ewhurst Road</b>	6	3			1	10
Faversham Road	8	5	4	1		18
Firs Close	4	4	1		1	10
<b>Gabriel Street</b>	10	8	5	2	1	26
<b>Garthorne Road</b>	8	14	6	4	1	33
Gladiator Street	2	5		1		8
Grierson Road	27	20	6	9	3	65
Grove Close	1			1	1	3
Herschell Road	2	6		3	1	12
Holmesley Road	8	12	1	4	1	26
Honor Oak Park	3	10	4	1	3	21
Iona Close	2				1	3
Kilgour Road	4	10	2	3		19
Lessing Street	3	3	3	2	1	12
Lowther Hill	12	15	2	5	4	38
Maclean Road	9	10	3	3	2	27
Malham Road	4	4	1	1	1	11
Manwood Road	2	3		1		6
Montacute Road	9	13	4	5		31
Montem Road	11	15	2	4		32

Montrose Way		1				1
Osborn Lane	1					1
Owens Way	2	4				6
Parbury Road	3	13	2	3	1	22
Park Rise	1					1
Polsted Road	2	17	3	5	3	30
Ravensbourne Park	5		2	1		8
Ravensbourne Park Crescent	8	5	2	1	1	17
Ravensbourne Road	16	12	4	4		36
Riseldine Road	9	17	3	3		32
Rockbourne Mews	2					2
Rockbourne Road	11	15	1	2		29
Rojack Road	2	2				4
Salehurst Road	16	22	3	10		51
Segal Close		2			/	2
St Germans Road	8	9	1	2	1	21
Stanstead Grove	1			-		1
Stanstead Road	18	12		1	1	32
Steucers Lane			1	//		1
Stillness Road	14	18	7	4	1	44
Stondon Park	16	16	6	2	5	45
Sunderland Road	1					1
Tatnell Road	5	15	2	3	1	26
Waldram Crescent					1	1
Waldram Park Road	2	4				6
Wastdale Road	4	7	2	1		14
Whatman Road	9	13	1	3	2	28
Windsor Mews	1	2				3
Winterbourne Road	4	5		1	2	12
Winterstoke Road	4	1		1		6

Safer crossings and junctions							
Road name	Support	Against	Don't know	Mixed	No response	Grand Total	
Ackroyd Road	18	2		1	2	23	
Agnew Road	20	2	2	1	2	27	
Austin Close	3					3	
Ballina Street	15	3	1	1		20	
Bankhurst Road	32	2		4	1	39	
Beadnell Road	11				1	12	
Bexhill Road	39		1	3	2	45	
Blythe Close	8	2	1	2	1	14	

Blythe Hill	22	4	1			27
Blythe Hill Lane	27	1	1	1	1	31
Bovill Road	40	1	4	8	2	55
Brightling Road	8	3	2			13
Brockley Park	15	4				19
Brockley Rise	54	7	1	1	7	70
Brockley View	14	1		3		18
Casslee Road	13	4		1	1	19
Chilthorne Close	5	1	1			7
Codrington Hill	44	5	1	4	1	55
Courtrai Road	7	2		1		10
Crofton Park Road	32	2	3	1	3	41
Dalmain Road	10	1			2	13
Duncombe Hill	33	2	2	2	2	41
Ebsworth Street	22	4	2	2	1	31
Ewart Road	16	1	2	3		22
Ewhurst Road	9	1		/		10
Faversham Road	13	3		1	1	18
Firs Close	9	1		/,		10
Gabriel Street	22	2	1		1	26
<b>Garthorne Road</b>	31	1		1		33
Gladiator Street	6	1		1		8
Grierson Road	53	3	3	4	2	65
Grove Close	2				1	3
Herschell Road	9			2	1	12
Holmesley Road	20	2	1	2	1	26
Honor Oak Park	12	4	2		3	21
Iona Close	3					3
Kilgour Road	15	2	1		1	19
Lessing Street	10		2			12
Lowther Hill	28	3	3	3	1	38
Maclean Road	16	1	6	1	3	27
Malham Road	10		1			11
Manwood Road	6					6
Montacute Road	25	4		2		31
Montem Road	26	2	1	1	2	32
Montrose Way		1				1
Osborn Lane	1					1
Owens Way	4	1	1			6
Parbury Road	16	1		3	2	22
Park Rise	1					1
Polsted Road	14	6	3	5	2	30
Ravensbourne Park	7		1			8
Ravensbourne Park Crescent	11	3	1	1	1	17

Ravensbourne Road	29	5		2		36
Riseldine Road	20	8	1	3		32
Rockbourne Mews	2					2
Rockbourne Road	24	1		4		29
Rojack Road	4					4
Salehurst Road	46		1	3	1	51
Segal Close	2					2
St Germans Road	20	1				21
Stanstead Grove	1					1
Stanstead Road	28	1	2	1		32
Steucers Lane	1					1
Stillness Road	32	4	2	5	1	44
Stondon Park	39	2	2		2	45
Sunderland Road	1					1
Tatnell Road	19	2	2	2	1	26
Waldram Crescent					1	1
Waldram Park Road	4	2		/		6
Wastdale Road	10	2		1	1	14
Whatman Road	23	1	3	/,	1	28
Windsor Mews	3					3
Winterbourne Road	8	2			2	12
Winterstoke Road	3	2		1		6
Wyleu Street	9	2	1		1	13

Disabled parking bays								
Road name	Support	Against	Don't	Mixed	No	Grand Total		
			know		response			
Ackroyd Road	12	6		2	3	23		
<b>Agnew Road</b>	9	4	7	6	1	27		
Austin Close	// 2				1	3		
<b>Ballina Street</b>	7	10	3			20		
Bankhurst	15	7	5	11	1	39		
Road								
Beadnell	7	3	1	1		12		
Road								
Bexhill Road	19	7	9	7	3	45		
<b>Blythe Close</b>	8	6				14		
Blythe Hill	14	9	3		1	27		
Blythe Hill	12	8	9	1	1	31		
Lane								
<b>Bovill Road</b>	27	11	6	9	2	55		
Brightling Road	7	4	1		1	13		

Brockley Park	6	6	3	2	2	19
Brockley Rise	28	16	9	7	10	70
<b>Brockley View</b>	6	6	4	2		18
Casslee Road	8	5	2	3	1	19
Chilthorne Close	4		2	1		7
Codrington Hill	24	12	8	8	3	55
Courtrai Road	4	3		3		10
Crofton Park Road	16	10	6	5	4	41
Dalmain Road	6	3	1	2	1	13
Duncombe Hill	21	9	4	3	4	41
Ebsworth Street	7	14	5	3	2	31
Ewart Road	11	6	2	1	2	22
<b>Ewhurst Road</b>	5	2	1	1	1	10
Faversham Road	9	6	3			18
Firs Close	5	3	1		1	10
<b>Gabriel Street</b>	15	4	4	1	2	26
Garthorne Road	15	6	8	4		33
Gladiator Street	2	4		1	1	8
<b>Grierson Road</b>	27	15	10	10	3	65
<b>Grove Close</b>	1			1	1	3
Herschell Road	4	3		3	2	12
Holmesley Road	11	6	1	6	2	26
Honor Oak Park	5	6	4	2	4	21
Iona Close	1	1	1			3
Kilgour Road	6	6	1	3	3	19
<b>Lessing Street</b>	6	2	1	2	1	12
Lowther Hill	17	7	7	4	3	38
Maclean Road	8	4	10	2	3	27
Malham Road	4	2	3	1	1	11
Manwood Road	3	1	2			6
Montacute Road	12	7	5	7		31
Montem Road	17	8	5	2		32
Montrose Way		1				1

Osborn Lane	1					1
Owens Way	2	3	1			6
Parbury Road	6	8	2	4	2	22
Park Rise		1			_	1
Polsted Road	4	10	7	7	2	30
Ravensbourne	6	1	1			8
Park						
Ravensbourne	8	3	5	1		17
Park Crescent						
Ravensbourne Road	17	9	7	3		36
Riseldine Road	11	15	3	3		32
Rockbourne Mews	1		1			2
Rockbourne Road	17	6	2	4		29
Rojack Road	3		1			4
Salehurst Road	22	12	6	11		51
Segal Close	2					2
St Germans Road	18	2		1		21
Stanstead Grove				1		1
Stanstead Road	21	5	2	2	2	32
Steucers Lane	1					1
Stillness Road	19	10	8	6	1	44
Stondon Park	26	9	5	2	3	45
Sunderland Road		1				1
Tatnell Road	8	10	2	5	1	26
Waldram Crescent					1	1
Waldram Park Road	2	3	1			6
Wastdale Road	7	1	4	2		14
Whatman Road	12	7	5	2	2	28
Windsor Mews	2	1				3
Winterbourne Road	6	3		2	1	12
Winterstoke Road	3	1	2			6

Wyleu Street 5 6 1	1	13
--------------------	---	----

		Loading ba	ys			
Road name	Support	Against	Don't	Mixed	No	Grand
			know		response	Total
Ackroyd Road	18	2		1	2	23
Agnew Road	20	2	2	1	2	27
Austin Close	3					3
Ballina Street	15	3	1	1		20
Bankhurst Road	32	2		4	1	39
Beadnell Road	11				1	12
Bexhill Road	39		1	3	2	45
Blythe Close	8	2	1	2	1	14
Blythe Hill	22	4	1		,	27
Blythe Hill Lane	27	1	1	1	1	31
Bovill Road	40	1	4	8 /	2	55
Brightling Road	8	3	2			13
Brockley Park	15	4		,		19
Brockley Rise	54	7	1	1	7	70
Brockley View	14	1		3		18
Casslee Road	13	4		1	1	19
<b>Chilthorne Close</b>	5	1	1			7
Codrington Hill	44	5	1	4	1	55
Courtrai Road	7	2		1		10
<b>Crofton Park Road</b>	32	2	3	1	3	41
Dalmain Road	10	1			2	13
Duncombe Hill	33	2	2	2	2	41
Ebsworth Street	22	4	2	2	1	31
Ewart Road	16	1	2	3		22
Ewhurst Road	9	1				10
Faversham Road	13	3		1	1	18
Firs Close	9	1				10
Gabriel Street	22	2	1		1	26
<b>Garthorne Road</b>	31	1		1		33
Gladiator Street	6	1		1		8
Grierson Road	53	3	3	4	2	65
<b>Grove Close</b>	2				1	3
Herschell Road	9			2	1	12
Holmesley Road	20	2	1	2	1	26
Honor Oak Park	12	4	2		3	21
Iona Close	3					3
Kilgour Road	15	2	1		1	19
Lessing Street	10		2			12
Lowther Hill	28	3	3	3	1	38

Maclean Road	16	1	6	1	3	27
Malham Road	10		1			11
Manwood Road	6					6
Montacute Road	25	4		2		31
Montem Road	26	2	1	1	2	32
Montrose Way		1				1
Osborn Lane	1					1
Owens Way	4	1	1			6
Parbury Road	16	1		3	2	22
Park Rise	1					1
Polsted Road	14	6	3	5	2	30
Ravensbourne Park	7		1			8
Ravensbourne Park Crescent	11	3	1	1	1	17
Ravensbourne Road	29	5		2	,	36
Riseldine Road	20	8	1	3		32
Rockbourne Mews	2			/		2
Rockbourne Road	24	1		4		29
Rojack Road	4			/.		4
Salehurst Road	46		1	3	1	51
Segal Close	2					2
St Germans Road	20	1				21
Stanstead Grove	1					1
Stanstead Road	28	1	2	1		32
Steucers Lane	1					1
Stillness Road	32	4	2	5	1	44
Stondon Park	39	2	2		2	45
Sunderland Road	1					1
Tatnell Road	19	2	2	2	1	26
Waldram Crescent					1	1
Waldram Park Road	4	2				6
Wastdale Road	10	2		1	1	14
Whatman Road	23	1	3		1	28
Windsor Mews	3					3
Winterbourne Road	8	2			2	12
Winterstoke Road	3	2		1		6
Wyleu Street	9	2	1		1	13

Parking permits									
Road name Support Against Don't Mixed No Grand know response Total									
Ackroyd Road	5	15	1		2		23		

Agnew Road		24	1		2	27
Austin Close	1	2				3
Ballina Street	7	10	1	2		20
Bankhurst Road	2	34		3		39
Beadnell Road		9	1	2		12
Bexhill Road	5	33	2	3	2	45
Blythe Close		10	1		3	14
Blythe Hill	4	19	2		2	27
Blythe Hill Lane	7	19	4		1	31
Bovill Road	7	41	3	3	1	55
Brightling Road	5	8				13
Brockley Park	4	13	1		1	19
Brockley Rise	7	51	1	3	8	70
Brockley View	2	15	1			18
Casslee Road		18			1	19
Chilthorne Close	4	3				7
Codrington Hill	7	40	2	6		55
Courtrai Road	1	6	1	2		10
Crofton Park Road	7	32			2	41
Dalmain Road		11		1	1	13
Duncombe Hill	5	32	1		3	41
Ebsworth Street	1	29		1		31
Ewart Road	4	16	1		1	22
Ewhurst Road	3	5		2		10
Faversham Road	5	13				18
Firs Close		9			1	10
<b>Gabriel Street</b>	3	23				26
<b>Garthorne Road</b>	5	26	1	1		33
Gladiator Street	2	6				8
Grierson Road	29	28	2	4	2	65
<b>Grove Close</b>		2			1	3
Herschell Road		10		1	1	12
Holmesley Road	1	20	2	1	2	26
Honor Oak Park	2	15	1		3	21
Iona Close	1	1	1			3
Kilgour Road		15	1	2	1	19
Lessing Street	2	9	1			12
Lowther Hill	5	31			2	38
Maclean Road	1	22	1	1	2	27
Malham Road	2	8			1	11
Manwood Road	1	5				6
Montacute Road	1	24	1	4	1	31
Montem Road	4	24	4			32
Montrose Way		1				1

Osborn Lane		1				1
Owens Way		5	1			6
Parbury Road	1	19		1	1	22
Park Rise		1				1
Polsted Road	1	29				30
Ravensbourne Park	4	1	2	1		8
Ravensbourne Park Crescent	2	12	1	1	1	17
Ravensbourne Road	9	23	2	1	1	36
Riseldine Road	1	30			1	32
Rockbourne Mews	1	1				2
Rockbourne Road	3	23	2	1		29
Rojack Road		4				4
Salehurst Road	1	45	2	2	1	51
Segal Close	1	1			,	2
St Germans Road	5	14	1	1		21
Stanstead Grove		1		/		1
Stanstead Road	5	22	4	1		32
Steucers Lane		1		/.		1
Stillness Road	8	31	2	3		44
Stondon Park	9	29	2	1	4	45
Sunderland Road		1				1
Tatnell Road	5	18	1	2		26
Waldram Crescent					1	1
Waldram Park Road	2	4				6
Wastdale Road	2	12				14
Whatman Road	5	22			1	28
Windsor Mews	1	2				3
Winterbourne Road	*	9		2	1	12
Winterstoke Road	2	4				6
Wyleu Street	4	8		1		13

# Appendix F: Street by street analysis of all measures (Deptford)

See below for a breakdown of support level by street and response rate in Deptford.

Cycle storage									
Road name	Support	Against	Don't know	Mixed	No response	Grand Total			
Abinger Grove	11	13	1	4	4	33			
<b>Admiralty Close</b>		1				1			
Adolphus Street	1	3				4			
Albury Street	5	1	1		1	8			
Alverton Street	1	4			1	6			
Amersham Grove	3	2				5			
Amersham Vale	4	2				6			
Arklow Road	8	1		2	1	12			
Baildon Street	6	1	2			9			
Barnes Terrace	2					2			
Blackhorse Road	1			/,1	1	3			
<b>Bronze Street</b>	4				1	5			
Carriage Way	2	1				3			
Childers Street	5	24	2	1		32			
Clyde Street	1					1			
Cofferdam Way	4	5	1	1	1	12			
Comet Street	1	1	1			3			
Creative Road	1					1			
Creekside	15	1	2			18			
Czar Street		1	2			3			
Dacca Street	12	10	7	1		30			
<b>Deptford Broadway</b>	2					2			
Deptford Church Street	9					9			
Deptford High Street	12	3	3		2	20			
Dorking Close	1	1				2			
Douglas Way	4					4			
Dryfield Walk			2			2			
Edward Place		2				2			
Edward Street	6	3	1		1	11			
Elgar Close		4				4			
Etta Street	10	9	1	1	2	23			
Evelyn Street	6	4	2	1	1	14			
Ffinch Street	1					1			
Glenville Grove	15	10	1		2	28			
Gosterwood Street	9	26	3	2	1	41			
<b>Grove Street</b>	4	2	1		1	8			

Hamilton Street	1					1
Hereford Place			1			1
Idonia Street	1	2				3
Kerry Road	2					2
Lamerton Street	1					1
Larch Close		1				1
Lynch Walk	1	2	3	2		8
Mary Ann Gardens	3			1		4
Mornington Road	2	1				3
Moulding Lane	28	8	5	5	1	47
Napier Close	1	1			1	3
New Butt Lane	2					2
New Cross Road	3	2				5
New King Street	4	1				5
Octavius Street				1	/	1
Payne Street				1		1
Pilot Close		1			1	2
Prince Street	1					1
Reginald Place	3			//		3
Reginald Road	1					1
Reginald Square	1	2	1			4
Resolution Way		1				1
Rochdale Way	2	1	1			4
Rolt Street	5	5		1	3	14
Royal Close				1		1
Sayes Court Street			1			1
Speedwell Street	2					2
Staunton Street	2					2
Taylor Close	4					4
Trim Street		2				2
Valley Road	17	4		2	1	24
Vaughan Williams Close	2	1				3
Walnut Close	1	1				2
Warwickshire Path	1	1			1	3
Watergate Street	1					1
Watsons Street	7				1	8
Wycombe Street	2	1	2	1		6

	New Trees									
Road name	Support	Against	Don't	Mixed	No response	Grand Total				
		_	know	_	_					
Abinger Grove	21	3	2	3	4	33				
Admiralty	1					1				
Close										
Adolphus	1	3				4				
Street		4	4			0				
Albury Street	5	1	1		1	8				
Alverton Street	3	2			1	6				
Amersham	4	1				5				
Grove										
Amersham Vale	5	1				6				
Arklow Road	11	1				12				
Baildon	8		1			9				
Street	2					2				
Barnes Terrace	2					2				
Blackhorse	2			1	<b>*</b>	3				
Road										
<b>Bronze Street</b>	4				1	5				
Carriage Way	3					3				
Childers	29	3				32				
Street	4					4				
Clyde Street Cofferdam	10	1	1			1 12				
Way	10	1	1			12				
<b>Comet Street</b>	3					3				
Creative Road	1					1				
Creekside	17	1				18				
Czar Street	1	2				3				
Dacca Street	23	3	2	2		30				
Deptford	2					2				
Broadway Deptford	9					9				
<b>Church Street</b>	9					9				
Deptford High Street	16	2			2	20				
Dorking	2					2				
Close										
Douglas Way	4					4				
Dryfield Walk	2					2				
<b>Edward Place</b>	2					2				

Edward	10				1	11
Street Elgar Close		3	1			4
Etta Street	17	5	1	1		23
				т_	1	
Evelyn Street Ffinch Street	12	1			1	14
	1	2	2			1
Glenville Grove	22	3	3			28
Gosterwood	34	4	1	2		41
Street	54	7	_			71
Grove Street	6	1			1	8
Hamilton	1					1
Street						
Hereford	1					1
Place						
Idonia Street	2	1				/ 3
<b>Kerry Road</b>	2					2
Lamerton	1					1
Street						
Larch Close	1					1
Lynch Walk	7	1				8
Mary Ann	3	1				4
Gardens						
Mornington	3					3
Road						47
Moulding	44	2		1		47
Lane Napier Close	2				1	3
New Butt	2				1	2
Lane	2					2
New Cross	4	1				5
Road		_				
New King	5					5
Street						
Octavius				1		1
Street						
Payne Street	1					1
Pilot Close		1			1	2
Prince Street	1					1
Reginald Place	3					3
Reginald Road	1					1
Reginald Square	4					4
Resolution Way	1					1

Rochdale	3	1			4
Way		_			·
<b>Rolt Street</b>	10	1		3	14
Royal Close			1		1
Sayes Court Street	1				1
Speedwell Street	2				2
Staunton Street	2				2
<b>Taylor Close</b>	2	1		1	4
Trim Street	1			1	2
Valley Road	20	2	1	1	24
Vaughan Williams Close	3				3
Walnut Close	2				2
Warwickshire Path	3				3
Watergate Street	1				1
Watsons Street	6	1		1	8
Wycombe Street	6				6

	EV chargepoints										
Road name	Support	Against	Don't know	Mixed	No response	Grand Total					
Abinger Grove	10		5	4	14	33					
Admiralty Close	1					1					
Adolphus Street	2	2				4					
<b>Albury Street</b>	2			1	5	8					
Alverton Street				1	5	6					
Amersham Grove	1		1		3	5					
Amersham Vale	2				4	6					
<b>Arklow Road</b>	2	1	2	1	6	12					
Baildon Street	1	4			4	9					

Barnes Terrace					2	2
Blackhorse Road					3	3
Bronze Street				1	4	5
Carriage Way				_	3	3
Childers	9	1	2		20	32
Street		_	_			
Clyde Street					1	1
Cofferdam Way	2	1		2	7	12
Comet Street		1			2	3
Creative Road					1	1
Creekside	4	2	1		11	18
Czar Street	2	_	_		1	3
Dacca Street	7	12	3		8	30
Deptford Broadway	1				1	2
Deptford Church Street		1			8	9
Deptford High Street	4	2		2	12	20
Dorking Close	1	1				2
<b>Douglas Way</b>					4	4
<b>Dryfield Walk</b>		1			1	2
<b>Edward Place</b>					2	2
Edward Street		1	/	1	9	11
Elgar Close	4					4
Etta Street	9	1	3		10	23
<b>Evelyn Street</b>	2	2		1	9	14
Ffinch Street					1	1
Glenville Grove	7	1		2	18	28
Gosterwood Street	11		4	1	25	41
Grove Street	2			1	5	8
Hamilton Street					1	1
Hereford Place					1	1
Idonia Street	2				1	3
Kerry Road	_				2	2
Lamerton Street					1	1

Larch Close					1	1
Lynch Walk	1	2	1		4	8
Mary Ann		1			3	4
Gardens					_	
Mornington					3	3
Road						
Moulding	3	2	3	2	37	47
Lane						
Napier Close				1	2	3
New Butt		1			1	2
Lane						
New Cross	2				3	5
Road					_	_
New King					5	5
Street Octavius					1	1
Street					1	1
Payne Street					1	1
Pilot Close				1	1	2
Prince Street					1	1
Reginald					3	3
Place					3	3
Reginald		1				1
Road		_				*
Reginald					4	4
Square						
Resolution	1					1
Way						
Rochdale		1	1/		3	4
Way						
Rolt Street	1	3	2	2	6	14
Royal Close					1	1
Sayes Court		1				1
Street						
Speedwell Street					2	2
Staunton					2	2
Street					2	2
Taylor Close				1	3	4
Trim Street	2			_	3	2
Valley Road	1	1	2		20	24
Vaughan	-	1			20	3
Williams		1			2	3
Close						
Walnut Close	1			1		2
Warwickshire					3	3
Path						

Watergate			1		1
Watergate Street					
Watsons			1	7	8
Street					
Wycombe		1		5	6
Wycombe Street					

			Car	lub bays			
Road name	Support	Against	Don't know	Mixed	No response	Grand Total	
Abinger Grove	10	12		6	5		33
Admiralty Close		1					1
Adolphus Street	2	2					4
Albury Street	5	1	1		1		8
Alverton Street	2	3			1		6
Amersham Grove	3	2					5
Amersham Vale	1	4		1			6
<b>Arklow Road</b>	6	2	1	2	1		12
Baildon Street	3	1	5				9
Barnes Terrace		2					2
Blackhorse Road	2	1					3
<b>Bronze Street</b>	2		1	1	1		5
Carriage Way	1	1		1			3
Childers Street	23	8		1			32
Clyde Street	1						1
Cofferdam Way	4	5	1	1	1		12
<b>Comet Street</b>	2				1		3
Creative Road	1						1
Creekside	14	2	2				18
Czar Street		3					3
Dacca Street	6	8	12	3	1		30
Deptford Broadway		2					2

Deptford Church Street	5	1	3			9
Deptford High Street	9	5	4		2	20
Dorking	1	1				2
Close	2	4				4
Douglas Way Dryfield Walk	3	1	1			2
Edward Place	1	1				2
Edward	6	2	1		2	11
Street			_			11
Elgar Close		4				4
Etta Street	4	12	3	2	2	23
<b>Evelyn Street</b>	7	4	2		1	14
Ffinch Street	1					1
Glenville Grove	14	8	3		3	28
Gosterwood Street	15	19	4	2	1	41
<b>Grove Street</b>	3	4			1	8
Hamilton Street	1					1
Hereford Place	1					1
Idonia Street	2	1				3
<b>Kerry Road</b>		1	1			2
Lamerton Street	1					1
Larch Close			1			1
Lynch Walk	1	4	1	2		8
Mary Ann Gardens	2	2				4
Mornington Road	2	1				3
Moulding Lane	21	15	5	5	1	47
Napier Close	1	1			1	3
New Butt Lane	2					2
New Cross Road	2	3				5
New King Street	4		1			5
Octavius Street				1		1
Payne Street		1				1
Pilot Close		1			1	2

		1				
Prince Street	1					1
Reginald Place	3					3
Reginald Road	1					1
Reginald Square	4					4
Resolution Way		1				1
Rochdale Way	2	1	1			4
<b>Rolt Street</b>	7	1	3		3	14
Royal Close		1				1
Sayes Court Street	1					1
Speedwell Street	1				1	2
Staunton Street	1	1				2
<b>Taylor Close</b>	1	1	1		1	4
Trim Street		2				2
Valley Road	16	4	1	2	1	24
Vaughan Williams Close	2	1				3
<b>Walnut Close</b>			1		1	2
Warwickshire Path	2	1				3
Watergate Street			1		1	1
Watsons Street	6	1			1	8
Wycombe Street	3	2		1		6

Safer crossings and junctions									
Road name	Support	Against	Don't know	Mixed	No response	Grand Total			
<b>Abinger Grove</b>	20	4		5	4	33			
Admiralty Close	1					1			
Adolphus Street	2	1	1			4			
Albury Street	4	1	1		2	8			
Alverton Street	5				1	6			
Amersham Grove	4			1		5			
Amersham Vale	6					6			
Arklow Road	10		1	1		12			

	_		_			_
Baildon Street	7		2			9
Barnes Terrace	2					2
Blackhorse Road	2			1		3
Bronze Street	4				1	5
Carriage Way	3					3
Childers Street	28	2		2		32
Clyde Street	1					1
Cofferdam Way	10	2				12
Comet Street	2				1	3
Creative Road	1					1
Creekside	16	2				18
Czar Street	3					3
Dacca Street	28	1	1			30
<b>Deptford Broadway</b>	2					2
<b>Deptford Church Street</b>	9				/	9
<b>Deptford High Street</b>	17	1			2	20
<b>Dorking Close</b>	2					2
Douglas Way	4					4
Dryfield Walk	1				1	2
Edward Place	2					2
Edward Street	9	1			1	11
Elgar Close	1	1	2			4
Etta Street	18	2	2	1		23
Evelyn Street	12	1			1	14
Ffinch Street	1					1
Glenville Grove	19	2	5		2	28
<b>Gosterwood Street</b>	30	7	1	2	1	41
<b>Grove Street</b>	8					8
Hamilton Street	1					1
Hereford Place	1					1
Idonia Street	3					3
Kerry Road	2					2
Lamerton Street	1					1
Larch Close	1					1
Lynch Walk	8					8
Mary Ann Gardens	3				1	4
Mornington Road	3					3
Moulding Lane	45		1	1		47
Napier Close	2				1	3
New Butt Lane	2					2
New Cross Road	5					5
New King Street	5					5
Octavius Street	1					1
Payne Street				1		1

				1		
Pilot Close	1				1	2
Prince Street	1					1
Reginald Place	3					3
Reginald Road			1			1
Reginald Square	4					4
Resolution Way	1					1
Rochdale Way	3		1			4
Rolt Street	11	1			2	14
Royal Close	1					1
Sayes Court Street	1					1
Speedwell Street	1				1	2
Staunton Street	2					2
Taylor Close	3				1	4
Trim Street	2					2
Valley Road	18	1		4	1	24
Vaughan Williams Close	3					3
Walnut Close	1	1				2
Warwickshire Path	2				1	3
Watergate Street				//	1	1
Watsons Street	8					8
Wycombe Street	6					6

/									
			Disal	oled parking	bays				
Road name	Support	Against	Don't know	Mixed	No response	Grand Total			
Abinger Grove	17	6	1	6	3	33			
Admiralty Close		1				1			
Adolphus Street	3/		1			4			
<b>Albury Street</b>	4	1	1		2	8			
Alverton Street	3	2			1	6			
Amersham Grove	3	1		1		5			
Amersham Vale	4	2				6			
<b>Arklow Road</b>	6		2	3	1	12			
Baildon Street	5	1	3			9			
Barnes Terrace	1	1				2			

Blackhorse Road	2			1		3
<b>Bronze Street</b>	5					5
Carriage Way	2	1				3
Childers	5	23	1	3		32
Street						
Clyde Street	1					1
Cofferdam	2	4	3	2	1	12
Way						
<b>Comet Street</b>	2				1	3
Creative	1					1
Road						
Creekside	7	3	7	1		18
Czar Street	2	1				3
Dacca Street	20	4	2	3	1	30
Deptford Broadway	1	1				2
Deptford Church Street	6	1	2			9
Deptford High Street	12	4	2		2	20
Dorking Close	1	1				2
<b>Douglas Way</b>	4					4
<b>Dryfield Walk</b>	2					2
<b>Edward Place</b>	1	1				2
Edward	4	5	1		1	11
Street						
Elgar Close		2	2			4
Etta Street	9	8	2	3	1	23
<b>Evelyn Street</b>	10		3	1		14
Ffinch Street	1					1
Glenville Grove	16	9			3	28
Gosterwood Street	17	18	1	3	2	41
<b>Grove Street</b>	4	2	1		1	8
Hamilton Street	1					1
Hereford Place		1				1
Idonia Street	1	2				3
Kerry Road	2					2
Lamerton Street	1					1
Larch Close	1					1
Laren Close						

Mary Ann Gardens	1	1	1	1		4
Mornington	3					3
Road	3					3
Moulding	23	11	7	5	1	47
Lane						
Napier Close	2				1	3
New Butt Lane	1	1				2
New Cross Road	3	2				5
New King Street	3		2			5
Octavius				1		1
Street				1		1
Payne Street				1		1
Pilot Close	1	1				2
<b>Prince Street</b>	1					1
Reginald Place	3					3
Reginald			1		/	1
Road			1			1
Reginald Square	3		1			4
Resolution Way		1				1
Rochdale	3		1	/		4
Way Rolt Street	7	3	1	2	1	14
	/	3	1		1	
Royal Close Sayes Court	1			1		1 1
Street						
Speedwell Street	1	7			1	2
Staunton Street	1	1				2
Taylor Close	2	1			1	4
Trim Street		2				2
Valley Road	11	6	3	3	1	24
Vaughan Williams Close	2		1			3
Walnut Close	1	1				2
Warwickshire Path	3					3
Watergate Street	1					1

Watsons	6	1		1	8
Street					
Wycombe	2	4			6
Street					

		Loa	ading bays			
Road name	Support	Against	Don't know	Mixed	No response	Grand Total
Abinger Grove	20	4		5	4	33
Admiralty Close	1					1
Adolphus Street	2	1	1			4
Albury Street	4	1	1		2	8
Alverton Street	5				1	6
Amersham Grove	4			1		5
Amersham Vale	6				/	6
Arklow Road	10		1	1		12
Baildon Street	7		2			9
Barnes Terrace	2					2
Blackhorse Road	2			/1		3
<b>Bronze Street</b>	4				1	5
Carriage Way	3					3
Childers Street	28	2		2		32
Clyde Street	1					1
Cofferdam Way	10	2				12
Comet Street	2				1	3
<b>Creative Road</b>	1					1
Creekside	16	/ 2				18
Czar Street	3					3
Dacca Street	28	1	1			30
<b>Deptford Broadway</b>	2					2
<b>Deptford Church Street</b>	9					9
<b>Deptford High Street</b>	17	1			2	20
Dorking Close	2					2
Douglas Way	4					4
Dryfield Walk	1				1	2
Edward Place	2					2
Edward Street	9	1			1	11
Elgar Close	1	1	2			4
Etta Street	18	2	2	1		23
Evelyn Street	12	1			1	14
Ffinch Street	1					1
Glenville Grove	19	2	5		2	28
<b>Gosterwood Street</b>	30	7	1	2	1	41
<b>Grove Street</b>	8					8

Hamilton Street	1					1
Hereford Place	1					1
Idonia Street	3					3
Kerry Road	2					2
Lamerton Street	1					1
Larch Close	1					1
Lynch Walk	8					8
Mary Ann Gardens	3				1	4
Mornington Road	3					3
Moulding Lane	45		1	1		47
Napier Close	2				1	3
New Butt Lane	2					2
New Cross Road	5					5
New King Street	5					5
Octavius Street	1				,	1
Payne Street				1		1
Pilot Close	1				1	2
Prince Street	1					1
Reginald Place	3			/,		3
Reginald Road			1			1
Reginald Square	4					4
Resolution Way	1					1
Rochdale Way	3		1			4
Rolt Street	11	1			2	14
Royal Close	1					1
Sayes Court Street	1					1
Speedwell Street	1				1	2
Staunton Street	2					2
Taylor Close	3				1	4
Trim Street	2					2
Valley Road	18	1		4	1	24
Vaughan Williams Close	3					3
Walnut Close	1	1				2
Warwickshire Path	2				1	3
Watergate Street					1	1
Watsons Street	8					8
Wycombe Street	6					6

Parking permits							
Road name	Support	Against	Don't know	Mixed	No response	Grand Total	
Abinger Grove	4	18	1	5	5	33	

Admiralty Close		1				1
Adolphus Street	1	3				4
Albury Street	2	4			2	8
Alverton Street	_	5			1	6
Amersham Grove	3	2			_	5
Amersham Vale	3	3				6
Arklow Road	4	6	1	1		12
Baildon Street	6	1	2	_		9
Barnes Terrace		2	_			2
Blackhorse Road	1	1		1		3
Bronze Street	4	_	1	_		5
Carriage Way	3					3
Childers Street	18	11	1	2		32
Clyde Street	1					1
Cofferdam Way	4	6		1	1	12
Comet Street	1	1			1	3
Creative Road			1			1
Creekside	6	10	1	1		18
Czar Street	1	1	1			3
Dacca Street	2	26		2		30
Deptford Broadway		1	1			2
Deptford Church Street	6	1	2			9
Deptford High Street	7	8	2	1	2	20
<b>Dorking Close</b>	1	1				2
Douglas Way	1	3				4
Dryfield Walk	1	1				2
Edward Place		2				2
Edward Street	6/	3	1		1	11
Elgar Close		4				4
Etta Street	9	10	1	2	1	23
<b>Evelyn Street</b>	1	13				14
Ffinch Street	1					1
Glenville Grove	8	15	2		3	28
Gosterwood Street	17	20	1	2	1	41
<b>Grove Street</b>	5	2			1	8
Hamilton Street	1					1
Hereford Place			1			1
Idonia Street	2	1				3
Kerry Road	1	1				2
Lamerton Street	1					1
Larch Close		1				1
Lynch Walk		6		2		8
Mary Ann Gardens	2	1		1		4
Mornington Road	2	1				3

Moulding Lane	9	30	3	4	1	47
Napier Close	1	1			1	3
New Butt Lane		2				2
New Cross Road	3	2				5
New King Street	2	3				5
Octavius Street		1				1
Payne Street				1		1
Pilot Close		1			1	2
Prince Street	1					1
Reginald Place	3					3
Reginald Road			1			1
Reginald Square	2	2				4
Resolution Way		1				1
Rochdale Way	2	2				4
Rolt Street	8	1	2		3	14
Royal Close		1				1
Sayes Court Street	1					1
Speedwell Street					2	2
Staunton Street	1		1			2
Taylor Close	1	2			1	4
Trim Street		2				2
Valley Road	10	13	1			24
Vaughan Williams Close	3					3
Walnut Close	1	1				2
Warwickshire Path	2		1			3
Watergate Street	1					1
Watsons Street	3	2	3			8
Wycombe Street	3/	3				6



# Appendix G: Response rate (Catford)

## Catford - response rate

Road Name	Total households responded	Total households on road	Response rate
Ackroyd Road	23	83	28%
Agnew Road	27	82	33%
Austin Close	3	7	43%
Ballina Street	20	60	33%
Bankhurst Road	39	68	57%
Beadnell Road	12	85	14%
Bexhill Road	43	83	52%
Blythe Close	14	27	52%
Blythe Hill	27	205/	13%
Blythe Hill Lane	31	73	42%
Bovill Road	55	250	22%
Brightling Road	13	28	46%
Brockley Park	19	127	15%
Brockley Rise	70	405	17%
Brockley View	18	76	24%
Casslee Road	19	36	53%
Chilthorne Close	7/	28	25%
Codrington Hill	55	155	35%
Courtrai Road	9	23	39%
Crofton Park Road	40	137	29%
Dalmain Road	13	92	14%
Duncombe Hill	41	127	32%
Ebsworth Street	31	59	53%
Ewart Road	22	111	20%
Ewhurst Road	10	34	29%
Faversham Road	18	129	14%
Firs Close	10	70	14%
Gabriel Street	26	108	24%
Garthorne Road	33	122	27%
Gladiator Street	8	34	24%
Grierson Road	65	148	44%
Grove Close	3	42	7%
Herschell Road	12	44	27%

Holmesley Road	26	64	41%
Honor Oak Park	20	207	10%
Iona Close	3	54	6%
Kilgour Road	19	46	41%
Lessing Street	12	70	17%
Lowther Hill	38	101	38%
Maclean Road	27	50	54%
Malham Road	11	165	7%
Manwood Road	6	21	29%
Montacute Road	31	78	40%
Montem Road	32	179	18%
Montrose Way	1	10	10%
Osborn Lane	1	7	14%
Owens Way	6	36	17%
Parbury Road	22	54	41%
Park Rise	1	73	1%
Polsted Road	30	50	60%
Ravensbourne Park	8	147/	5%
Ravensbourne Park Crescent	17	59	29%
Ravensbourne Road	36	155	23%
Riseldine Road	32	63	51%
<b>Rockbourne Mews</b>	2	4	50%
Rockbourne Road	29	98	30%
Rojack Road	4	24	17%
Salehurst Road	51	105	49%
Segal Close	2	8	25%
St Germans Road	21	220	10%
Stanstead Grove	1	9	11%
Stanstead Road	32	596	5%
Steucers Lane	1	20	5%
Stillness Road	44	123	36%
Stondon Park	45	267	17%
Sunderland Road	1	58	2%
Tatnell Road	26	53	49%
Waldram Park Road	6	116	5%
Wastdale Road	14	123	11%
Whatman Road	27	100	27%
Windsor Mews	3	11	27%
Winterbourne Road	12	40	30%
Winterstoke Road	6	59	10%
Wyleu Street	13	46	28%

Total 1552 6925

## **Appendix H: Response rate (Deptford)**

Deptford - response rate				
Road Name	Total households responded	Total households on road	Response rate	
Abinger Grove	32	378	8%	
Admiralty Close	1	40	3%	
Adolphus Street	4	68	6%	
Albury Street	8	84	10%	
Alverton Street	5	72	7%	
Amersham Grove	5	34	15%	
Amersham Vale	6	74	8%	
Arklow Road	12	223	5%	
Baildon Street	9	96	9%	
Barnes Terrace	2	13	15%	
Blackhorse Road	3	61	5%	
Bronze Street	5	70	7%	
Carriage Way	3	71	4%	
Childers Street	32	242	13%	
Clyde Street	1	36	3%	
Cofferdam Way	12	57	21%	
Comet Street	3	30	10%	
Creative Road	1	237	0%	
Creekside	18	242	7%	
Czar Street	3	58	5%	
Dacca Street	30	94	32%	
Deptford Broadway	2	86	2%	
Deptford Church Street	9	307	3%	
Deptford High Street	20	600	3%	
Dorking Close	2	82	2%	
Douglas Way	4	53	8%	
Dryfield Walk	2	15	13%	
Edward Place	2	88	2%	
Edward Street	10	328	3%	
Elgar Close	4	27	15%	
Etta Street	23	125	18%	
Evelyn Street	14	485	3%	
Ffinch Street	1	29	3%	
Glenville Grove	28	190	15%	

Gosterwood Street	41	219	19%
Grove Street	8	343	2%
Hamilton Street	1	25	4%
Hereford Place	1	28	4%
Idonia Street	3	94	3%
Kerry Road	2	46	4%
Lamerton Street	1	20	5%
Larch Close	1	11	9%
Lynch Walk	8	15	53%
Mary Ann Gardens	4	59	7%
Mornington Road	3	33	9%
Moulding Lane	47	423	11%
Napier Close	3	26	12%
New Butt Lane	2	29	7%
New Cross Road	5	339	1%
New King Street	5	99	5%
Octavius Street	1	65	2%
Payne Street	1	43	2%
Pilot Close	2	78	3%
Prince Street	1	36	3%
Reginald Place	3	N/A	N/A
Reginald Road	1	1	100%
Reginald Square	4	42	10%
Resolution Way	1	46	2%
Rochdale Way	4	155	3%
Rolt Street	14	129	11%
Royal Close	1	129	1%
Sayes Court Street	1	15	7%
Speedwell Street	2	22	9%
Staunton Street	2	54	4%
Taylor Close	4	96	4%
Trim Street	2	31	6%
Valley Road	24	71	34%
Vaughan Williams Close	3	53	6%
Walnut Close	2	11	18%
Warwickshire Path	3	73	4%
Watergate Street	1	26	4%
Watsons Street	8	88	9%
Wycombe Street	6	18	33%
Total	542	7786	

#### Quality

It is the policy of Project Centre to supply Services that meet or exceed our clients' expectations of Quality and Service. To this end, the Company's Quality Management System (QMS) has been structured to encompass all aspects of the Company's activities including such areas as Sales, Design and Client Service.

By adopting our QMS on all aspects of the Company, Project Centre aims to achieve the following objectives:

- Ensure a clear understanding of customer requirements;
- Ensure projects are completed to programme and within budget;
- Improve productivity by having consistent procedures;
- Increase flexibility of staff and systems through the adoption of a common approach to staff appraisal and training;
- Continually improve the standard of service we provide internally and externally;
- Achieve continuous and appropriate improvement in all aspects of the company;

Our Quality Management Manual is supported by detailed operational documentation. These relate to codes of practice, technical specifications, work instructions, Key Performance Indicators, and other relevant documentation to form a working set of documents governing the required work practices throughout the Company.

All employees are trained to understand and discharge their individual responsibilities to ensure the effective operation of the Quality Management System.

#### **Award Winning**















#### Certifications









#### Accreditations













### Memberships

















info@projectcentre.co.uk • www.marstonholdings.co.uk/projectcentre

London • Slough • Kent • Brighton • Manchester • Edinburgh

watsons